



**Closed Circuit Television**  
**British Standard 7958 and The Biometrics**  
**and Surveillance Camera Commissioner's**  
**'Surveillance Camera Code of Practice'**  
**Evaluation Report**  
**1<sup>st</sup> April 2022**  
**to**  
**31<sup>st</sup> March 2023**

**Stratford on Avon CCTV Evaluation Report**  
**1<sup>st</sup> April 2022 to 31<sup>st</sup> March 2023**  
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**BRITISH STANDARD EVALUATION OF STRATFORD ON AVON CCTV SCHEME**

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## **1.0 METHODOLOGY**

In order to comply with the requirements of British Standard 7958 'Closed Circuit Television (CCTV) Management and Operation – Code of Practice' and the recommendations contained in the Information Commissioner's 'CCTV Code of Practice' published in October 2014 and Biometrics and Surveillance Commissioner's 'Surveillance Camera Code of Practice' published in 2021, Stratford on Avon District Council commissioned Plass Solutions Ltd to conduct an evaluation of the Stratford on Avon CCTV system.

Whilst the Information Commissioner's 'CCTV Code of Practice' and the Biometrics and Surveillance Commissioner's 'Surveillance Camera Code of Practice' mention that a review should be undertaken that assesses the effectiveness of the system. British Standards are specific in the criteria required to be covered by such an evaluation. However, the aforementioned Codes of Practice agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a) a description of the scheme and the geographical area(s) of operation the schemes policy statement
- b) the purpose and scope of the scheme
- c) any changes to the operation or management of the CCTV scheme
- d) any changes that have been made to the policy
- e) any proposals to expand or reduce the operation of the scheme
- f) the aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the review:

- g) the number of incidents recorded by the scheme
- h) the number of incidents reported to the police and where appropriate other bodies
- i) an assessment of the CCTV scheme's impact on crime levels and types of crime in the area covered by the scheme.

As the Stratford on Avon CCTV Control Room has achieved accreditation to the above-mentioned British Standard, the following evaluation will focus on the content of that Standard as outlined above.

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## **2.0 INTRODUCTION**

### **2.1 Description of the scheme**

The Stratford on Avon District Council CCTV system consists of 122 cameras that have been installed at strategically positioned locations in Stratford on Avon, Shipston, Alcester, Southam, Bidford, Wellesbourne, Studley, Henley in Arden and Town Square and 6 redeployable cameras. There are six car parks also covered by the surveillance system, these being at, Windsor Street, Arden Street and Bridgefoot Car Park Road, Swans Nest Road, Recreation Field and Riverside.

The system is monitored by trained and dedicated staff.

### **2.2 Communication**

There is a dedicated CCTV transmission link to a Police control room, which is capable of receiving and monitoring live images. Other communication links exist and these include:

- Retailers
- CEO's
- Town Hosts
- Street Pastors
- Street Marshalls

### **2.3 System Operation**

The system is monitored by dedicated staff who have received the accredited training now required by the Private Security Industry Act 2001. The system is operated and managed in accordance with current legislation and detailed CCTV Codes of Practice and operational Procedures Manual.

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### **3.0 POLICY STATEMENT AND SCHEME DESCRIPTION**

#### **3.1 Closed Circuit Television**

The scheme initially comprises of cameras located in specific external locations with control, monitoring and recording facilities at a dedicated location. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established. The purposes of the CCTV scheme are outlined later in this report.

#### **3.2 Ownership**

The scheme is owned by Stratford on Avon District Council who is responsible for the management, administration and security of the system. The owners manage the system and ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

The CCTV Manager  
Stratford-on-Avon District Council  
Elizabeth House  
Church Street  
Stratford on Avon  
CV37 6HX

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

#### **3.3 Policy Statement**

To promote public confidence by developing a safe and secure environment for the benefit of those employed, visiting or using the area.

To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the Stratford on Avon District Council CCTV control room are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law-abiding citizens at all times.

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#### **4.0 THE PURPOSE AND SCOPE OF THE SCHEME**

##### **4.1 Purposes of the scheme**

The following are the objectives for which the Stratford on Avon District Council CCTV system was established:

The following objectives have been established for the Stratford-on-Avon District Council CCTV and associated systems:

- a) reducing the fear of crime
- b) deterring and preventing crime
- c) assisting in the maintenance of public order and reducing offences involving vandalism and nuisance
- d) providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders
- e) protecting property
- f) providing assistance with civil claims
- g) providing assistance with issues relating to public safety and health
- h) providing assistance and reassurance to the public in emergency situations

##### **4.2 Scope of the scheme**

The cameras have been sited to capture images that are relevant to the purpose for which the scheme has been established.

The scheme will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose for which the scheme has been established and that the CCTV equipment is only used to achieve the identified purposes.

The scheme will be operated with due regard for the privacy of the individual.

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Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

The public interest in the operation of the scheme will be recognised by ensuring the security and integrity of operational procedures.

The system will only be operated by trained and authorised personnel.

An evaluation of the scheme will be made annually and this will be available to the public at specified locations.

Stratford on Avon District Council and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the Council's CCTV Control Room accept this fundamental principle as being paramount.

The scheme aims to provide surveillance of the public areas in order to fulfill the purposes of the scheme. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the scheme, the purposes of the scheme and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The scheme is registered with the Information Commissioner. The registration number is Z6970487. The scheme will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation including the Surveillance Camera Code of Practice.

Reviews of Data Protection and Legal requirements are taken annually.

#### **4.3 Personnel**

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standard 7858.

#### **4.4 Training**

All employees engaged in the monitoring and operation of CCTV have received training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

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#### **4.5 Operation of the scheme**

The system is operated in accordance with a recognized Code of Practice and Procedural manual. The scheme is registered with the Information Commissioner, details of which can be obtained from the Information Commissioners web site. The scheme operates within the requirements of the Data Protection Act 2018, Human Rights Act 1998 and relevant legislation.

#### **4.6 Audit**

As mentioned in the introduction, the scheme is required to be independently monitored this includes a review of the scheme's operation and working practices.

An audit has been undertaken on 17<sup>th</sup> March 2023, prior to this evaluation report which considered the following;

a) the level of attainment of objectives and procedures.

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2022/2023 period. Procedures are governed by the Code of Practice and Procedural Manual. These were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

b) random audits of the data log and the release of information

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

c) the review policy

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

d) standard of costs for the release or viewing of material

The Information Commissioner states that requests are free of charge to the Data Subject. However, Stratford-upon-Avon District Council may charge reasonable fees when responding to manifestly unfounded or excessive requests. There have been no Subject Access Requests during 2022/2023.



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e) legislation

At the time of the above audit all legislative requirements appear compliant.

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**5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY**

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

**5.1** Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- additions and omissions of cameras to the matters which have privacy
- implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

**5.2** Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of
- any statutory Acts and changes in criminal legislation

A minor change may be agreed between the manager and the owner of the system.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained by writing to:

The CCTV Manager  
Stratford-on-Avon District Council  
Elizabeth House  
Church Street  
Stratford on Avon  
CV37 6HX

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**6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES**

The Stratford on Avon District Council CCTV control room utilises the latest technology in Closed Circuit Television. This is seen as being beneficial to all those who visit, reside and work in the area and in particular to those with special needs.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area safe environment.

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## **7.0 STATISTICAL ANALYSIS AND EVALUATION**

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

### **7.1 Contextual Indicators**

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

### **7.2 Key Indicators**

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area. Also included in this category will be the number of incidents reported by the Stratford on Avon District Council CCTV Control Room to police and other agencies.

### **7.3 Support Indicators**

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of media seized by police which contain evidential value.

## **7.4 EVALUATION**

### **7.4.1 Contextual Indicators**

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1<sup>st</sup> July and finishing on 30<sup>th</sup> June. The following information has been taken from the ONS website.

This is the first Crime Survey for England and Wales (CSEW) to use a full 12 months of data from face-to-face interviews since the coronavirus (COVID-19) pandemic. Comparing it with the year ending March 2020 gives a comparable estimate to the period before the coronavirus pandemic. It is important to note that because of the Crime Survey methodology, the latest figures include some experiences of crime that took place during social restrictions.

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The latest figures from the CSEW for the year ending September 2022 showed that compared with the pre coronavirus pandemic year ending March 2020, total crime decreased by 10%. Focusing on individual crime types:

- The year ending September 2022 estimates showed that overall theft decreased by 20% compared with year ending March 2020.
- The year ending September 2022 estimates showed that fraud has now returned to pre-coronavirus pandemic levels (no significant change compared with the year ending March 2020); this suggests increases may have been specific to the coronavirus pandemic period, rather than a sustained change in trends.

While police recorded crime is not generally a good indicator of trends in crime, for some crime types, it can give more insight into lower-volume but higher-harm crimes, including those that the survey does not cover, or capture well. For such crimes, there have been increases in the last year (since the removal of social restrictions), though they remain below pre-coronavirus pandemic levels, for example:

- The number of homicides decreased by 8% to 663 offences compared with the year ending March 2020, where there were 719 offences; this compares with a 2% increase with the year ending September 2021.
- Police recorded offences involving knives or sharp instruments is down 8% to 50,434 offences compared with the year ending March 2020; this compares with an 11% increase with the year ending September 2021.
- The number of police recorded robbery offences also remained 21% lower (70,881 offences) than the year ending March 2020 (90,204 offences); more recently, robbery offences increased 15% compared with the year ending September 2021 (61,521 offences).

Police recorded sexual offences have risen by 22% compared with the pre-coronavirus pandemic year ending March 2020. This increase to 199,021 offences was the highest annual figure recorded in England and Wales. When interpreting police recorded sexual offences, it is important to note that these figures may reflect a number of factors, including the impact of high-profile cases and campaigns on victims' willingness to report both recent and historical incidents. For a subset of forces supplying data to the Home Office Data Hub, 22% of all sexual offences in the year to September 2022 had taken place over a year prior to the incident being recorded.

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From data gathered by both police recorded crime and the CSEW to September 2022, it appears too early to say whether or not the decreases seen in most crime types occurring during the coronavirus pandemic will come to represent a sustained change in long-term trends. The CSEW remains the best estimate of long-term trends, although it is also important to note that additional caution must be taken when using these data. Both CSEW and police recorded crime are not designated as National Statistics.

The year ending September 2022 refers to 12 months of data collection between October 2021 and September 2022. Data collected during this period include experiences of crime in the 12 months before the interview month, and therefore includes crimes committed during the coronavirus pandemic and as early as October 2020.

According to Crime Survey for England and Wales (CSEW) estimates for the year ending September 2022, adults aged 16 years and over experienced 9.1 million offences. This was a statistically significant decrease (10%) compared with the year ending March 2020 survey data. This was predominantly because theft offences decreased by 20% (from 3.3 million to 2.6 million offences). The latest CSEW figures included in this release are based on interviews conducted between October 2021 and September 2022, measuring experiences of crime in the 12 months before the interview. This means crimes recorded on the survey could have occurred as far back as October 2020 and as recently as August 2022. Crime survey estimates for the year ending September 2022 are not National Statistics. Caution should be taken when using these data because of the impact of lower response rates in the first months of fieldwork on the quality of the estimates. Since the mid-1990s, there have been long-term falls in overall CSEW crime estimates. Long-term trends also vary by crime types.

Police recorded crime levels in England and Wales have been substantially affected by the coronavirus (COVID19) pandemic and restrictions on social contact. In line with CSEW comparisons, police recorded crime levels are compared with pre-coronavirus pandemic levels in the year ending March 2020.

Comparisons with the year ending September 2021 show patterns in crime since the easing of social restrictions. Improvements to recording processes and practices by the police, expansions of the recorded crime collection to include new offences, variations in police activity, more victims reporting crime, and genuine increases in some types of crime, have each made substantial contributions to rises in recorded crime over recent years. This effect has been more pronounced for some crime types. For some types of offence these figures do not provide reliable trends in crime.

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Police recorded crime in England and Wales in the year ending September 2022 exceeded pre-coronavirus pandemic levels. The 6.6 million crimes recorded were 10% higher compared with the year ending March 2020 (6.1 million offences). This overall increase was largely driven by increases in the offence categories, which are most subject to changes in reporting and recording practices. Therefore, these estimates should be treated with caution as they may not reflect a genuine increase in crime. In the year ending September 2021, police recorded crime fell to 5.8 million offences, driven by national lockdowns and restrictions to social contact during this period. The impact that government public health restrictions had during the coronavirus pandemic on levels of police recorded crime can be clearly seen when looking at quarterly figures.

Since the year ending September 2021, police recorded crime has increased by 14% in the year ending September 2022. Police recorded crime includes crimes against people, households and businesses in both residential and non-residential settings, such as non-domestic burglary, societal crimes such as drug taking, and crimes against children. Police recorded crime volumes are higher than those committed against individuals only.

#### **7.4.2 Key Indicators**

During 2022/23 the recorded crime in Warwickshire has increased by 6.1%.

<b>Crime</b>	<b>Number of Incidents</b>	<b>Annual % Change</b>
Anti-Social Behaviour	9,303	-0.7%
Bike Theft	446	10.9%
Burglary	2,358	18.2%
Criminal Damage	4,088	5.5%
Drugs	1,005	-4.5%
Possession of weapons	626	23.7%
Public Order	3727	3.0%
Other Crime	1054	21.4%
Other Theft	3,967	10.6%
Robbery	378	10.9%
Shoplifting	2,496	19.5%
Theft from a Person	270	33.7%
Vehicle	4829	40.7%
Violence	18,167	-0.9%
<b>TOTAL</b>	<b>52,714</b>	<b>6.1%</b>

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The Police crime map uses data from local forces. The hotspots give only a loose idea of where crimes happened. Actual locations and details of crimes are kept anonymous. Please note that not all crimes that occurred can be shown on the map. 19 incidents of crime occurred in Warwickshire Police that could not be mapped to a location and therefore are not included in the above.

**7.4.3 Stratford on Avon District crime statistics**

The following tables depict the number of offences for 2018/2019 to 2022/2023. The availability of crime statistics covering Stratford on Avon is through the Police website, however, it should be noted, that due to Covid-19 the Police changed how they record data on their website and it was now not possible to explore the exact locations of the cameras. The figures below are a cluster of the area.

**Stratford on Avon**

<b>Month</b>	<b>No: of Offences 2018/2019</b>	<b>No: of Offences 2019/2020</b>	<b>No: of Offences 2020/2021</b>	<b>No: of Offences 2021/2022</b>	<b>No: of Offences 2022/2023</b>
<b>April</b>	58	121	70	102	89
<b>May</b>	35	106	47	99	107
<b>June</b>	46	101	64	142	113
<b>July</b>	34	151	63	122	97
<b>August</b>	28	139	67	126	104
<b>September</b>	38	120	74	122	82
<b>October</b>	27	158	41	104	95
<b>November</b>	23	107	47	86	137
<b>December</b>	35	160	54	95	146
<b>January</b>	26	100	48	99	111
<b>February</b>	23	136	43	95	137
<b>March</b>	21	139	42	82	112
<b>Total</b>	<b>394</b>	<b>1538</b>	<b>660</b>	<b>1274</b>	<b>1330</b>



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**Studley**

<b>Month</b>	<b>No: of Offences 2018/2019</b>	<b>No: of Offences 2019/2020</b>	<b>No: of Offences 2020/2021</b>	<b>No: of Offences 2021/2022</b>	<b>No: of Offences 2022/2023</b>
<b>April</b>	4	25	19	40	22
<b>May</b>	9	30	16	17	15
<b>June</b>	8	26	20	19	14
<b>July</b>	12	15	20	23	21
<b>August</b>	11	14	14	23	27
<b>September</b>	12	21	14	11	18
<b>October</b>	7	13	17	8	12
<b>November</b>	6	10	12	6	8
<b>December</b>	6	17	20	13	16
<b>January</b>	6	19	12	23	13
<b>February</b>	10	19	6	7	14
<b>March</b>	9	16	9	18	14
<b>Total</b>	<b>100</b>	<b>200</b>	<b>179</b>	<b>208</b>	<b>194</b>

**Alcester**

<b>Month</b>	<b>No: of Offences 2018/2019</b>	<b>No: of Offences 2019/2020</b>	<b>No: of Offences 2020/2021</b>	<b>No: of Offences 2021/2022</b>	<b>No: of Offences 2022/2023</b>
<b>April</b>	7	5	5	2	6
<b>May</b>	3	22	4	6	4
<b>June</b>	5	21	6	2	4
<b>July</b>	8	21	11	2	0
<b>August</b>	10	12	7	0	2
<b>September</b>	6	11	12	1	5
<b>October</b>	9	11	7	2	5
<b>November</b>	7	4	2	6	6
<b>December</b>	9	21	10	6	3
<b>January</b>	5	19	4	2	6
<b>February</b>	9	15	5	1	1
<b>March</b>	13	18	8	1	1
<b>Total</b>	<b>91</b>	<b>180</b>	<b>81</b>	<b>31</b>	<b>43</b>

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**Southam**

<b>Month</b>	<b>No: of Offences 2018/2019</b>	<b>No: of Offences 2019/2020</b>	<b>No: of Offences 2020/2021</b>	<b>No: of Offences 2021/2022</b>	<b>No: of Offences 2022/2023</b>
<b>April</b>	0	3	2	1	5
<b>May</b>	3	2	4	9	2
<b>June</b>	3	2	7	2	3
<b>July</b>	3	3	4	2	4
<b>August</b>	1	2	4	3	6
<b>September</b>	0	4	2	4	10
<b>October</b>	2	5	5	1	3
<b>November</b>	1	9	0	4	3
<b>December</b>	4	5	0	8	3
<b>January</b>	3	3	2	4	1
<b>February</b>	3	7	0	7	2
<b>March</b>	5	5	5	2	6
<b>Total</b>	<b>28</b>	<b>50</b>	<b>35</b>	<b>47</b>	<b>48</b>

**Wellsbourne**

<b>Month</b>	<b>No: of Offences 2018/2019</b>	<b>No: of Offences 2019/2020</b>	<b>No: of Offences 2020/2021</b>	<b>No: of Offences 2021/2022</b>	<b>No: of Offences 2022/2023</b>
<b>April</b>	0	6	10	5	6
<b>May</b>	1	12	14	2	5
<b>June</b>	2	14	7	1	7
<b>July</b>	0	10	6	3	1
<b>August</b>	0	11	6	1	4
<b>September</b>	2	10	10	3	0
<b>October</b>	1	12	20	6	1
<b>November</b>	1	0	5	7	5
<b>December</b>	0	17	28	8	5
<b>January</b>	0	10	10	0	1
<b>February</b>	0	12	13	1	3
<b>March</b>	0	8	4	0	6
<b>Total</b>	<b>7</b>	<b>122</b>	<b>133</b>	<b>37</b>	<b>44</b>

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**Henley in Arden**

<b>Month</b>	<b>No: of Offences 2018/2019</b>	<b>No: of Offences 2019/2020</b>	<b>No: of Offences 2020/2021</b>	<b>No: of Offences 2021/2022</b>	<b>No: of Offences 2022/2023</b>
<b>April</b>	2	4	4	3	4
<b>May</b>	1	3	4	1	3
<b>June</b>	7	0	6	13	4
<b>July</b>	9	2	12	5	4
<b>August</b>	0	7	7	4	3
<b>September</b>	1	4	3	10	4
<b>October</b>	3	3	4	3	3
<b>November</b>	3	4	7	5	3
<b>December</b>	1	1	6	11	2
<b>January</b>	4	7	10	8	3
<b>February</b>	5	4	3	5	2
<b>March</b>	3	2	7	10	3
<b>Total</b>	<b>39</b>	<b>41</b>	<b>73</b>	<b>78</b>	<b>38</b>

During 2018/2019, there was a decrease in crimes and offences to 691. The most prominent category of offence was for anti-social behaviour which included rowdiness or nuisances.

During 2019/2020, there was an increase in crimes and offences to 2,131. The most prominent category of offence was for anti-social behaviour, which included rowdiness or nuisances.

During 2020/2021, there was a decrease in crimes and offences to 1161. The most prominent category of offence was for anti-social behaviour, which included rowdiness or nuisances.

During 2021/2022, there was an increase in crimes and offences to 1675. The most prominent category of offence was for violence and sexual offences.

In 2022/2023, there was an increase in crimes and offences to 1697. The most prominent category of offence was for anti-social behaviour.

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#### **7.4.4 Incident Reports by CCTV Operators**

During 2018/2019, there were 4,250 incidents recorded by the CCTV operators, this equated to a fall of 9.1%. During 2019/2020, there were 3,386 incidents recorded by the CCTV operators, this equated to a fall of 20.3%. During 2020/2021, there were 5,115 incidents recorded by the CCTV operators, this equated to an increase of 51.1%. During 2021/2022, there were 3,200 incidents recorded by the CCTV operators, this equated to a decrease of 37.4%. In 2022/2023, there were 3,931 incidents recorded by the CCTV operators, this equates to an increase of 22.8%. A table showing the categories of incidents can be found in Appendix 'A' of this report.

The operators also carry out regular patrols. The following table records the routine patrols completed:

<b>2020/2021</b>	14,854
<b>2021/2022</b>	13,142
<b>2022/2023</b>	46,758

#### **7.4.5 Police attendance and on camera arrests**

During 2018/2019 the police attended 985 incidents and 266 arrests were made. During 2019/2020 the police attended 786 incidents and 191 arrests were made. During 2020/2021 the police attended 810 incidents and 167 arrests were made. During 2021/2022 the police attended 663 incidents and 39 arrests were made. In 2022/2023 the police attended 364 incidents and 130 arrests were made.

#### **7.4.6 Viewing and Seizure of evidence**

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes. Whilst officers complete a log when they receive copy DVDs/USBs, the audit trail is difficult to trace from this point and this is the case with most CCTV schemes.

The following table records how many DVDs or portable storage device (USB) have been reviewed by the Police and seized as evidence:

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<b>Year</b>	<b>Requested Viewings</b>	<b>DVDs/USBs</b>
2020/2021	1248	186
2021/2022	41	283
2022/2023	184	170

There have been no RIPA requests in the period of April 2022 to March 2023.

The following table records how many DVDs/portable storage devices (USB) or still images have been issues as evidence to third parties:

<b>Year</b>	<b>Insurance Requests</b>	<b>DVDs issued</b>	<b>Council Requests</b>	<b>DVDs issued</b>
2021/2022	15	7	0	0
2022/2023	74*	3	6	4

Note \*: Stratford upon Avon District Council has received 74 requests from insurance companies, however 55 of these relate to Stratford in London; these have therefore been passed to Lewisham Council to process.

Requests have been received for footage captured by the redeployable cameras:

<b>Year</b>	<b>Evidence issued</b>
2022/2023	3

#### **7.4.7 Camera Usage**

All systems must comply with the Information Commissioners CCTV Code of Practice, which are based on the requirements of the Data Protection Act 2018 and Human Rights Act 1998. The following extracts are amongst the requirements:

“You should review regularly whether the use of CCTV continues to be justified. You will have to renew your notification yearly, so this would be an appropriate time to consider the ongoing use of CCTV”.

The document further asserts:

“...there should be a periodic review (at least annually) of the system’s effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified.”

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In order to comply with the last requirement, it is necessary to focus on individual camera usage and the following section provides some information which may assist.

During the monitoring of an incident, it is normal practice to use a number of cameras and therefore the following analysis will have no resemblance to the actual number of incidents, shown in the previous table. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents. It may reflect, for instance, that the camera forms part of a group of cameras used for tracking purposes.

There is a total of 122 cameras and 6 redeployable cameras installed in the Stratford on Avon District Council CCTV Control Room. All cameras are monitored by the CCTV Control Room.

The 122 cameras have been used 80,708 times during the period under review, this equates to an average of 48 uses for each camera. Taking the above averages for each camera system and using a similar principle to that previously adopted with other Local Authorities, all cameras registering lower than 24 use, this being half the average for each location, will fall into the category of being 'at risk'. During 2022/2023 there are 24 cameras which fell below the above criteria. Further investigations into the performance of cameras and continued availability will need to be assessed especially if those cameras have been faulty for extended periods.

This analysis does not mean that the 'at risk cameras' should automatically be de-commissioned, as further investigation should be made. A formal process is required in order to ensure that all avenues, such as consultation, cost implications etcetera are undertaken prior to any decisions, as this will avoid problems that have previously been experienced by other Local Authorities. A list of all cameras and usages can be found in Appendix 'B' of this report.

#### **7.4.8 Complaints**

A member of the public wishing to make a complaint about the system may do so through Stratford on Avon Council's complaint procedure. A copy of the complaint procedure is available by writing to:

The CCTV Manager  
Stratford-on-Avon District Council  
Elizabeth House  
Church Street  
Stratford on Avon  
CV378 6HX

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A complaints procedure has been documented. A record of the number of complaints or enquiries received will be maintained together with an outline of the action taken.

During the period of evaluation there has been one recorded complaint concerning the schemes in question. This related to a noise complaint. The camera has now been removed but will be replaced further away from the residential property. The complaint has been closed.

It should also be noted that compliments are received regarding the service provided by the control room. Examples include feedback from Police in relation to operators helping officers with safeguarding concerns of children and for working with them on a special operation.

#### **7.4.9 Compliments**

A member of the public or organisation wishing to make a compliment about the system may do so by writing to:

The CCTV Operations Team Leader  
Warwick District Council  
Riverside House  
Milverton Hill  
Royal Leamington Spa  
Warwickshire  
CV32 5RL

A record of the number of compliments received will be maintained. During the period of evaluation there have been 2 written compliments and 1 verbal compliment received. Two related to the support given to the welfare of individuals and one related to support in an arrest of an individual.

#### **7.4.10 Subject Access requests**

During 2022/2023 there have been no Subject Access Requests received.

All the above were released as part of Stratford upon Avon District Council's release of CCTV evidence procedure.

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## **8.0 CONCLUSION AND RECOMMENDATIONS**

### **8.1 Retrieval of Statistics**

The retrieval of crime and offence statistics has proved difficult as resources have been reduced. The statistics have therefore been obtained from the Home Office and Police websites. The analytical process on the Home Office crime mapping website has altered and therefore comparisons of crime statistics have not been possible. Similarly, the Police has changed the way crime data can be extracted from its website due to the pandemic.

### **8.2 The CCTV Scheme**

Whilst it is inadvisable to rely solely on Police statistics to evaluate the effectiveness of CCTV as they are notoriously unreliable due to the complexity of the reporting procedures, it is all that is required to comply with accreditation with the British Standard. More in-depth research would need to be undertaken for a reliable conclusion to be made.

The availability of crime statistics for the policing area covering Stratford on Avon District is available through the online website for the Police mapping facility. During 2018/2019 there was a 51.9% decrease in crimes and offences to 691. The most prominent category of offence was for anti-social behaviour. During 2019/2020, there was an increase in crimes and offences to 2,131. The most prominent category of offence remained anti-social behaviour. During 2020/2021, there was a decrease in crimes and offences to 1,161. During 2021/2022, there was an increase in crimes and offences to 1,675. The most prominent category of offence was violence and sexual. In 2022/2023, there was an increase in crimes and offences to 1,697. The most prominent category of offence was anti-social behaviour.

However, as mentioned previously, the data collected from the Police website covers incidents in the general area of the cameras rather than the specific location. Without a more detailed analysis it is difficult to establish if the CCTV has had positive effect and it will be necessary to monitor and evaluate the system over the next 12 months.

During 2018/2019, there were 4,250 incidents recorded by the CCTV operators, this equated to a fall of 9.1%. During 2019/2020, there were 3,386 incidents recorded by the CCTV operators, this equated to a fall of 20.3%. During 2020/2021, there were 5,115 incidents recorded by the CCTV operators, this equated to an increase of 51.1%. During 2021/2022, there were 3,200 incidents recorded by the CCTV operators, this equated to a decrease of 37.4%. In 2022/2023, there were 3,931 incidents recorded by the CCTV operators, this equates to an increase of 22.8%. A table showing the categories of incidents can be found in Appendix 'A' of this report.



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In 2022/2023 there have been 184 viewings by the Police with 170 evidence packs issued to the Police.

Included in this report are the following locations which benefit from CCTV systems:

- Alcester
- Bidford on Avon
- Henley
- Shipston on Avon
- Southam
- Stratford upon Avon
- Stratford upon Avon Districts
- Studley
- Wellesbourne

The analysis for these locations can be found in the body of the report.

### **8.3 Camera Uses**

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement, is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents.

There is a total of 122 cameras installed in the Stratford on Avon District Council CCTV Control Room and 6 redeployable cameras. All cameras are monitored by the CCTV Control Room. The cameras have been used 80,708 times during the period under review, this equates to an average of 48 uses for each camera. Taking the above averages for each camera system and using a similar principle to that previously adopted with other Local Authorities, all cameras registering lower than 24 use, this being half the average for each location, will fall into the category of being 'at risk'. During 2022/2023 there are 24 cameras which fell below the above criteria. Further investigations into the performance of cameras and continued availability will need to be assessed especially if those cameras have been faulty for extended periods.

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#### **8.4 Assessment**

The purposes and scope of the scheme are detailed in Section four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV system is actually preventing offences it is a component part of the preventative package.

To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime. It is therefore recommended that at present the system is effective in achieving its purpose, however, there appears to be no current research available which indicates the perceptions of the public, residents and those working in the area covered by the cameras.

It is recommended that future evaluations should include a more in-depth analysis of each camera location with a view to justifying their existence and ascertaining if each camera remains appropriate.

#### **8.5 Future Evaluations**

It is recommended that the Stratford on Avon District Council CCTV scheme be evaluated on an annual basis. This will ensure continued compliance with the British Standard, which is assessed each year, it will also provide compliance with legislation and the Surveillance Camera Codes.

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Incidents 2018/2019							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
Missing / Wanted Person	91	7	3	1	15	10	6	9	142
Criminal Damage	51	1	0	2	5	5	4	0	68
Public Order	228	23	2	14	35	41	21	16	380
Vehicle Crime / Interference	19	4	2	6	4	15	0	7	62
Theft	286	18	3	8	6	15	7	4	347
Burglary	17	9	5	2	0	11	0	6	50
Robbery	14	3	0	6	1	1	0	2	27
Drug Related	60	8	1	3	3	3	2	2	82
Incidents Involving Traffic	100	5	3	5	31	9	3	2	158
Susp Person, Behaviour Or Circumstance	1116	16	59	41	183	215	104	108	1842
Intelligence Centred	37	1	0	0	5	1	0	0	44
Nuisance Behaviour	131	6	10	2	8	18	3	1	179
Racial Aggression	2	0	0	0	0	0	0	0	2
All Other / Uncategorized Incidents	204	13	4	2	15	18	6	5	267
Routine Patrol	548	684	727	620	517	456	540	692	4784
Bollards	50	0	0	0	0	0	0	0	50
ANPR	5	1	0	0	0	0	0	0	6
Street Drinking	18	0	0	1	0	2	1	0	22
Begging	80	2	1	0	2	0	1	1	87
Drunk in Charge of a Vehicle	39	4	1	2	5	8	9	6	74
Assault / Affray	98	6	4	2	11	9	6	5	141
All Welfare Incidents	438	42	19	13	27	41	38	29	647
Accidental Press	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>3632</b>	<b>957</b>	<b>846</b>	<b>731</b>	<b>883</b>	<b>881</b>	<b>763</b>	<b>896</b>	<b>9461</b>

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Incidents 2019/2020							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
Missing / Wanted Person	92	10	5	4	8	12	10	4	145
Criminal Damage	24	2	0	0	1	2	5	1	35
Public Order	196	27	9	12	34	35	18	13	344
Vehicle Crime / Interference	31	8	1	7	7	6	0	4	71
Theft	299	20	6	4	15	13	7	9	373
Burglary	26	6	7	7	0	7	9	15	84
Robbery	15	1	0	1	3	3	0	0	27
Drug Related	42	1	0	1	4	3	10	1	62
Incidents Involving Traffic	78	9	4	6	22	17	9	4	149
Susp Person, Behaviour Or Circumstance	887	116	39	46	167	157	90	103	1605
Intelligence Centred	49	6	2	2	4	4	0	0	76
Nuisance Behaviour	68	5	2	0	5	14	6	2	102
Racial Aggression	2	0	0	0	0	0	0	0	2
All Other / Uncategorized Incidents	135	12	6	6	19	16	14	7	215
Routine Patrol	578	962	911	853	631	618	806	869	6228
Bollards	47	0	0	0	0	0	0	0	47
ANPR	4	0	0	0	1	0	0	1	6
Street Drinking	4	0	0	0	0	1	1	0	8
Begging	48	0	0	2	1	2	2	1	56
Drunk in Charge of Vehicle	43	4	2	3	5	12	4	8	81
Assault / Affray	116	12	4	3	10	16	8	6	175
All Welfare Incidents	362	56	16	19	44	30	40	20	587
Accidental Press	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>3145</b>	<b>1258</b>	<b>1016</b>	<b>976</b>	<b>990</b>	<b>968</b>	<b>1052</b>	<b>1073</b>	<b>10478</b>

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Incidents 2020/2021							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
ASB	122	2	2	0	1	8	8	1	144
Affray	28	0	2	1	2	2	0	0	35
Alarm Activation	19	2	2	1	2	3	1	1	31
ANPR	40	0	0	4	1	0	3	3	51
Assault	51	0	2	2	3	3	2	3	66
Begging	240	0	1	0	0	0	1	0	242
Bike Theft	6	1	0	0	1	1	0	0	9
Bollards	140	0	0	0	0	0	0	0	140
Breach of Conditions	48	0	0	2	2	0	0	0	52
Burglary	26	5	1	3	4	5	3	2	49
Concern for Welfare	365	20	12	19	23	16	34	7	496
Criminal Damage	28	0	2	1	1	3	4	0	39
Driving Impaired	25	2	0	3	2	4	4	1	41
Drugs	62	1	0	0	3	3	2	2	73
Fraud	4	0	0	0	1	0	0	0	5
Intelligence	93	1	0	0	3	1	1	1	100
Major Incident	11	0	0	0	0	0	0	1	12
Medical Emergency	11	1	1	0	0	1	0	0	14
Missing/Wanted Persons	106	17	4	3	2	8	4	3	147
Motoring Incidents	75	3	1	2	3	4	0	1	89
Nuisance	73	0	0	0	2	4	1	0	80
Ops by Prosecuting Auth.	8	0	0	0	1	0	0	0	9
Other Crime	61	0	3	0	3	1	2	3	73
Possession of Weapons	10	0	0	0	0	0	1	0	11
Public Disorder	221	7	10	5	6	8	6	4	267
Road Traffic Collision	14	0	2	1	2	2	1	0	22
Robbery	17	2	1	0	0	5	1	1	27
Sexual Assault	4	0	0	0	1	0	0	1	6
Suspicious	1792	117	73	41	131	110	77	82	2423
Theft	246	1	2	2	7	4	2	1	265
Vehicle crime	52	6	6	6	11	7	8	1	97
<b>TOTAL</b>	<b>3998</b>	<b>188</b>	<b>127</b>	<b>96</b>	<b>218</b>	<b>203</b>	<b>166</b>	<b>119</b>	<b>5115</b>

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Incidents 2021/2022							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
ASB	57	2	2	2	4	3	2	0	72
Affray	6	0	1	0	0	0	1	0	8
Alarm Activation	4	1	0	0	0	0	0	0	5
ANPR	11	0	0	3	0	1	1	2	18
Assault	55	3	1	0	7	5	3	0	74
Begging	445	0	0	0	0	0	1	0	446
Bike Theft	4	1	0	0	0	0	1	0	6
Bollards	13	0	0	0	0	0	0	0	13
Breach of Conditions	29	0	0	0	0	0	0	0	29
Burglary	9	3	3	5	3	3	4	0	30
Concern for Welfare	207	1	9	5	13	9	34	0	278
Criminal Damage	19	0	0	0	0	1	2	0	21
Driving Impaired	34	2	0	4	2	3	4	0	49
Drugs	35	1	0	0	1	1	3	0	41
Fraud	7	0	0	0	0	2	0	0	9
Intelligence	91	2	2	0	3	2	3	1	104
Major Incident	0	2	0	0	0	2	3	0	7
Medical Emergency	3	1	0	0	1	0	0	0	4
Missing/Wanted Persons	53	13	8	0	2	3	13	9	101
Motoring Incidents	38	1	1	3	3	2	1	1	50
Nuisance	56	3	0	3	2	0	0	0	64
Ops by Prosecuting Auth.	3	0	0	0	0	0	0	0	3
Other Crime	213	19	12	12	24	15	21	12	328
Possession of Weapons	8	0	0	0	1	1	1	1	12
Public Disorder	196	6	11	6	13	13	22	2	269
Road Traffic Collision	27	1	2	3	3	0	4	3	43
Robbery	16	0	0	0	0	1	2	0	19
Sexual Assault	3	0	0	0	0	0	0	0	3
Suspicious	613	28	23	9	28	29	35	39	804
Theft	228	3	0	5	9	1	3	1	250
Vehicle crime	19	2	0	11	2	2	0	2	38
<b>TOTAL</b>	<b>2502</b>	<b>95</b>	<b>75</b>	<b>71</b>	<b>121</b>	<b>99</b>	<b>164</b>	<b>73</b>	<b>3200</b>

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	Incidents 2022/2023							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Earlswood	Shipston	Studley	Southam	Wellesbourne	Total
<b>Alarm Activation</b>	15	1	1	1	2	1	0	4	3	<b>28</b>
<b>ASB</b>	103	4	10	0	0	3	1	1	0	<b>122</b>
<b>Burglary</b>	14	5	1	5	2	3	2	5	1	<b>38</b>
<b>Concern for Welfare</b>	260	11	6	2	8	19	14	24	8	<b>352</b>
<b>Criminal Damage</b>	24	9	1	0	2	2	0	0	0	<b>38</b>
<b>Drugs</b>	79	1	0	0	4	1	1	2	1	<b>89</b>
<b>Theft</b>	199	1	2	0	2	4	4	1	1	<b>214</b>
<b>Bike Theft</b>	11	1	0	0	2	0	0	0	1	<b>15</b>
<b>Possession of Weapons</b>	4	0	1	0	0	0	1	1	0	<b>7</b>
<b>Public Disorder</b>	363	12	10	8	2	12	17	24	13	<b>461</b>
<b>Road Traffic Collision</b>	25	1	3	1	0	1	3	3	1	<b>38</b>
<b>Motoring Incidents</b>	32	3	3	1	2	5	2	2	1	<b>51</b>
<b>Robbery</b>	14	0	3	0	0	1	1	1	1	<b>21</b>
<b>Vehicle Crime</b>	43	4	5	11	0	2	2	7	2	<b>76</b>
<b>Assault</b>	64	4	1	1	0	2	6	4	1	<b>83</b>
<b>Affray</b>	32	0	1	0	0	0	0	2	0	<b>35</b>
<b>Sexual offences</b>	10	0	0	0	0	0	0	0	0	<b>10</b>
<b>Other Crime</b>	31	2	1	1	1	8	5	5	5	<b>59</b>
<b>Missing/Wanted Persons</b>	80	11	5	2	0	35	5	9	2	<b>149</b>
<b>Begging</b>	689	0	0	0	0	0	0	0	0	<b>689</b>
<b>Intelligence</b>	65	4	1	0	0	2	1	0	1	<b>74</b>
<b>Ops by Prosecuting Auth.</b>	4	0	0	1	0	0	0	0	1	<b>6</b>
<b>Major Incident</b>	11	0	0	0	0	0	0	0	0	<b>11</b>
<b>Fraud</b>	2	0	0	0	0	2	0	0	1	<b>5</b>
<b>ANPR</b>	28	0	1	2	0	2	3	2	0	<b>38</b>
<b>Driving Impaired</b>	57	2	1	0	2	1	1	2	1	<b>67</b>
<b>Bollards</b>	3	0	0	0	0	0	0	0	0	<b>3</b>
<b>Nuisance</b>	112	0	2	0	2	5	1	3	0	<b>125</b>
<b>Suspicion</b>	697	38	47	20	6	38	20	27	24	<b>917</b>
<b>Medical Emergency</b>	11	0	0	1	0	0	1	1	0	<b>14</b>
<b>Breach of Condition</b>	30	0	0	0	0	1	0	0	0	<b>31</b>
<b>TOTAL</b>	<b>3177</b>	<b>114</b>	<b>106</b>	<b>57</b>	<b>37</b>	<b>150</b>	<b>91</b>	<b>130</b>	<b>69</b>	<b>3931</b>

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**APPENDIX 'B'**

**Camera Uses 2022 - 2023**

Camera	Count
1 - Bridge St	4380
3 - Sheep St	2280
4 - Wood St	4104
5 - Henley St	1152
6 - Rother Mkt	4488
7 - Bancroft Gardens	1104
8 - Swans Nest	468
9 - Riverside CP	408
10 - Greenhill St	2328
11 - Meer St	2352
12 - Rec Ground CP1	288
13 - Skate Park	468
14 - Alcester Rd	612
15 - Windsor St	576
16 - Guild / Union St	1872
17 - Gyratory	924
18 - Rec Ground CP2	228
19 - Unicorn CP	264
20 - Gyratory out of town	696
21 - Gyratory in to town	156
22 - Birmingham Rd Maybird	1440
23 - Birmingham Rd Tesco	1008
24 - Shipston Road	204
25 - Birmingham Road	0
26 - Stratford	0
27 - Shipston Road	420
28 - Bulls Head Yard Alcester	864
29 - High St 1 Alcester	876
30 - Swan St CP Alcester	756
31 - High St 2 Alcester	782
32 - Hopkins Precinct	840
33 - High St 1 Shipston	1092
34 - High St 2 Shipston	840
35 - Sheep St Shipston	804
36 - Church St Shipston	888



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37 - Telegraph St CP Shipston	804
38 - Mill St & Bridge St CP	828
39 - Darlinscote Road Shipston	756
40 – Shipston Leisure centre	732
41 - Wood St CP 1 Southam	1140
42 - Wood St CP 2 Southam	1044
43 - High St Southam	972
44 - Market Hill Southam	900
45 – Wootons Lane Southam	864
46 – Park Lane Southam	552
55 - High St Henley Dome	1404
56 - High St Henley PTZ	1236
62 - High St 1 Bidford	984
63 - High St 2 Bidford	888
64 – Honeybourne Road, Bidford	900
65 - Warwick Rd Wellesbourne	1308
66 - Kineton Rd Wellesbourne	1188
67 - Ettington Rd Wellesbourne	1152
68 – Loxley Close, Wellesbourne	1200
70 - Pool Rd Studley	744
71 - Alcester Rd 1 Studley	876
72 - Alcester Rd 2 Studley	1044
73 - Redditch Rd / High St	840
74 - High St Studley	876
75 - Pool Rd CP Studley	870
76 – Bridgefoot Car Park	444
78 – Bridgefoot Car Park	456
79 – Bridgefoot Car Park	372
80 - Bridgefoot Car Park	312
81 - Bridgefoot Car Park	360
82 - Bridgefoot Car Park	324
83 - Bridgefoot Car Park	347
84 - Bridgefoot Car Park	396
85 - Bridgefoot Car Park	584
86 - Bridgefoot Car Park	624
87 - Bridgefoot Car Park	324
88 - Bridgefoot Car Park	347
89 - Bridgefoot Car Park	312
90 - Bridgefoot Car Park	324
91 - Bridgefoot Car Park	540

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92 - Bridgefoot Car Park	408
93 - Bridgefoot Car Park	336
94 - Bridgefoot Car Park	372
95 - Bridgefoot Car Park	334
96 - Bridgefoot Car Park	348
97 - West Street Car Park	0
98 - West Street Car Park	480
99 - West Street Car Park	420
100 - West Street Car Park	372
101 - West Street Car Park	396
102 - West Street Car Park	384
103 - West Street Car Park	372
104 - West Street Car Park	368
105 - West Street Car Park	372
106 - West Street Car Park	408
107 - West Street Car Park	468
108 - West Street Car Park	372
109 - West Street Car Park	360
110 - West Street Car Park	408
111 - West Street Car Park	588
117 – Evesham Road	468
126 – Arden St Car Park	480
127 – Arden St Car Park	288
128 – Arden St Car Park	336
130 – Malt House Lane Earlswood	1440
201 - Bell Court 01 Service Ramp	0
202 - Bell Court 02 NCP Entrance	0
203 - Bell Court 03 Front NCP	0
204 - Bell Court 04 Cinema	0
205 - Bell Court 05 Service Yard	0
206 - Bell Court 06 Ely St Entrance	0
207 - Bell Court 07 Ely Toilets	0
208 - Bell Court 08 Wood Street	0
209 - Bell Court 09 Service Road	0
210 - Bell Court 10 NCP Ramp	0
211 - Bell Court 11 Top Ramp	0
212 - Bell Court 12 Square Nandos	0
213 - Bell Court 13 Rother St Ent	0
214 - Bell Court 14 Square Ask Italian	0

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215 - Bell Court 15 Rother C/P	0
216 - Bell Court 16 High St Entrance	0
217 - BC 17 Square All Bar One	0
218 - BC 18 Terret Street	0
501 - mobile 1 (Josephs way)	0
503 - mobile 2 (Drayton Av)	0
505 - mobile 3 (Drayton Av)	0