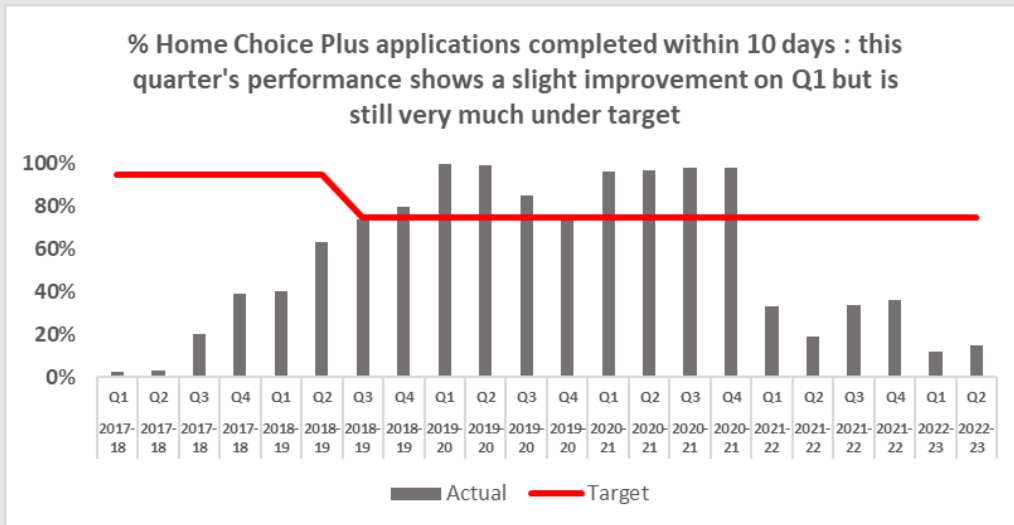
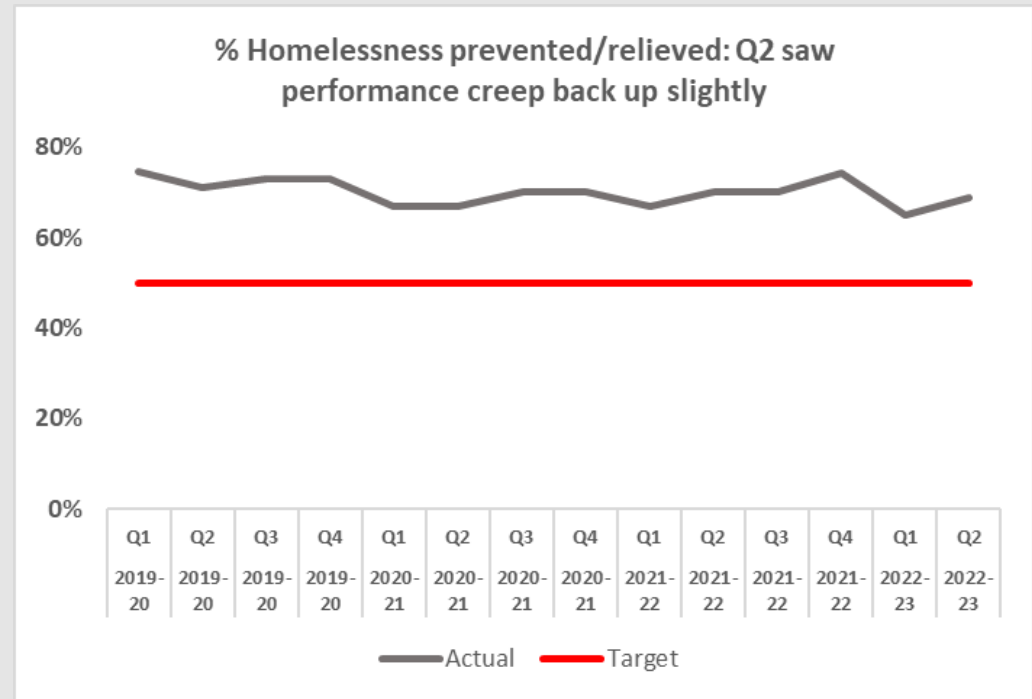
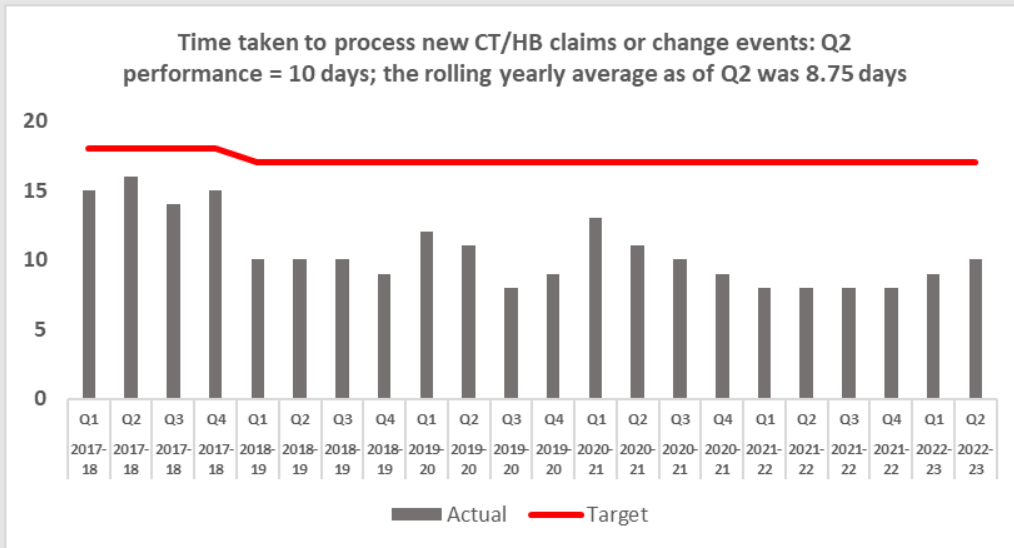


# Appendix 4: Stratford-on-Avon District Council KPIs Q2 2022-23



Indicators	On Target	Off Target	No Data / No target
21	✓ 12	✗ 7	2

## Key Objective 1: Putting the residents and communities centre stage

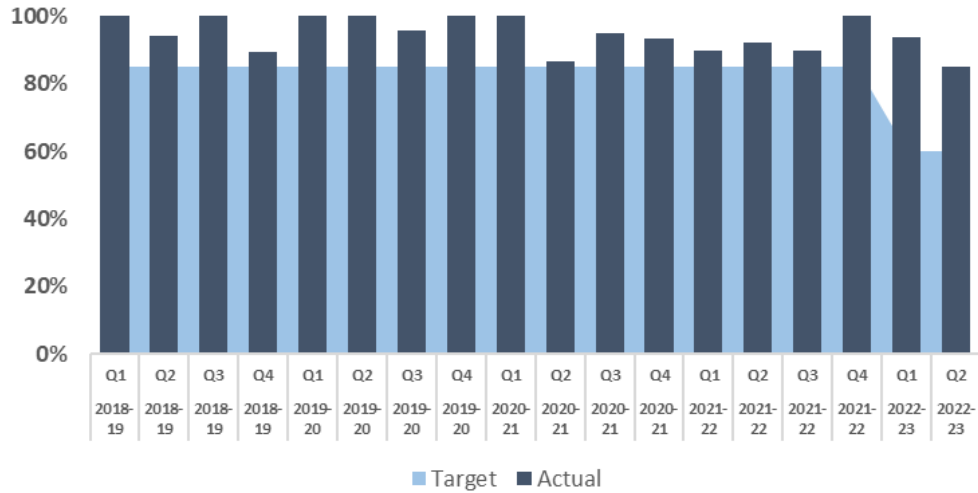


Units of Bed & Breakfast in use as temporary accommodation = 24 (+1 on Q1)

DFG applications: not reported due to IT problems @ HEART

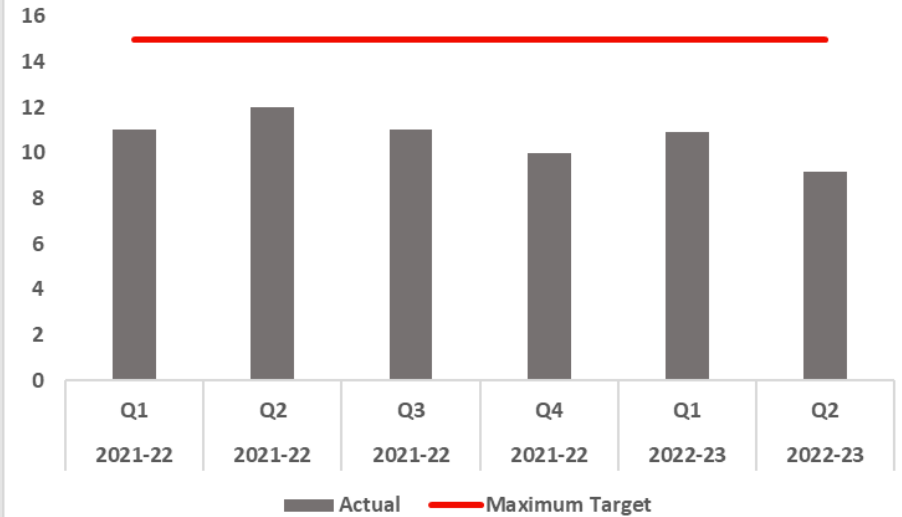
# Key Objective 2: Nurturing a thriving, innovative, inclusive economy

Major applications: performance has fallen to its lowest point over the past four years, although still above the national target

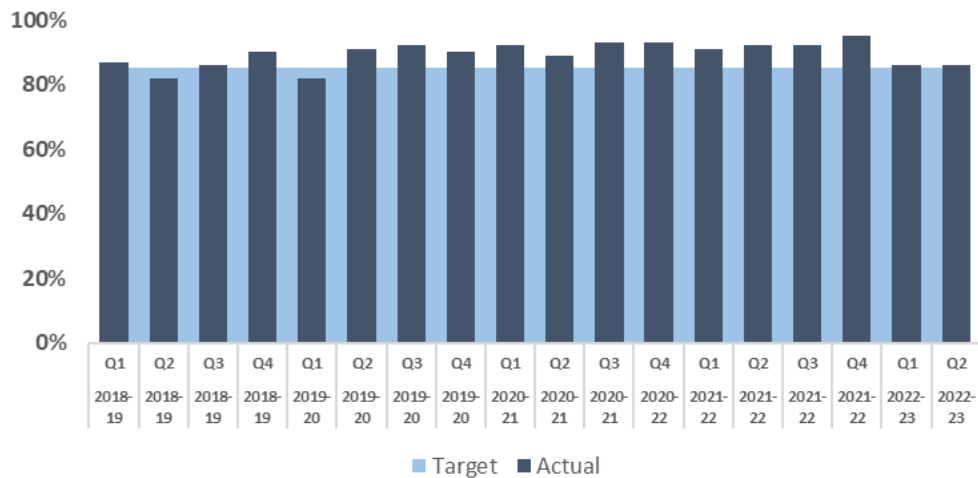


Minor and 'other' planning applications combined into one target last Q, therefore, no historical data to compare  
**Q2 = 77.7% (target = 70%)**

Land charge: performance has remained comfortably under the maximum target over the last six quarters.



Building control applications checked within 10 days: performance is just above target again this quarter



**Growth Hub**



8

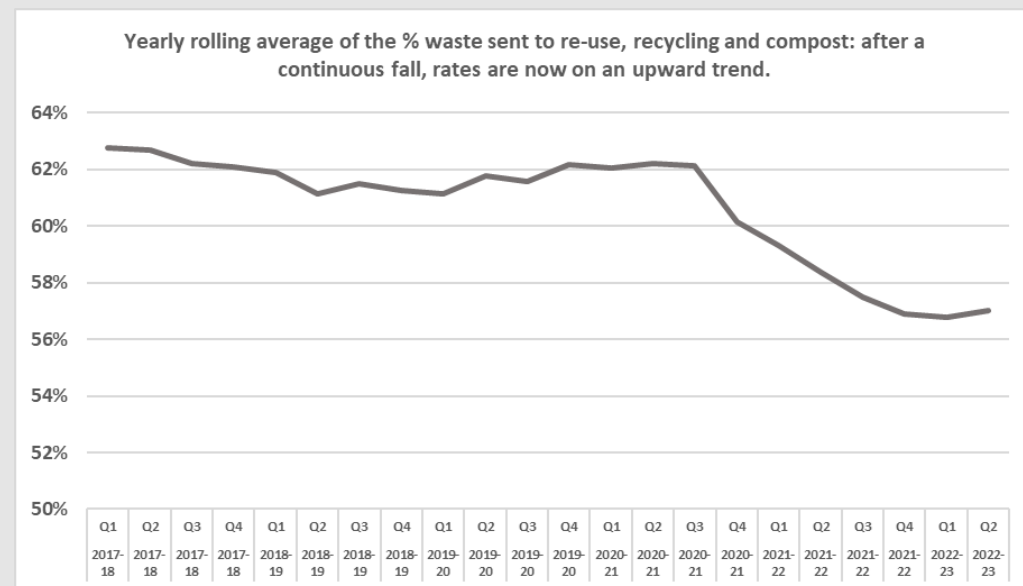
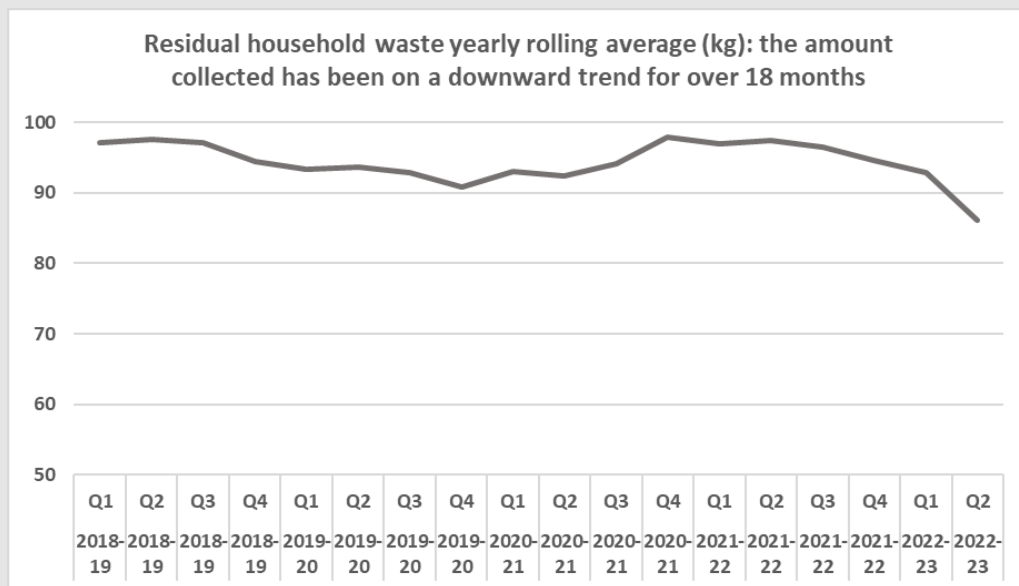
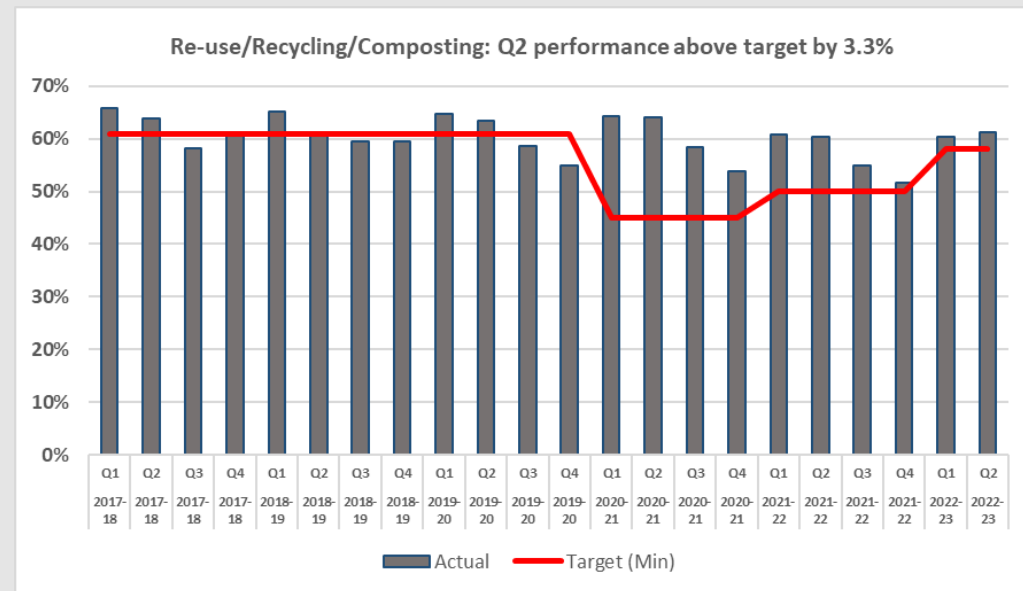
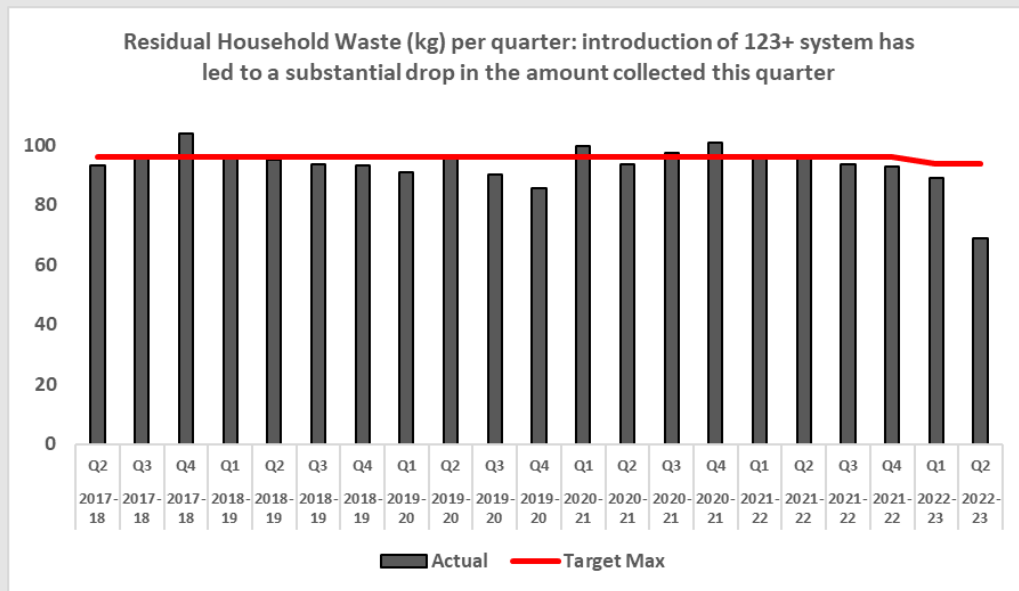
Business engagements



24

Business assists

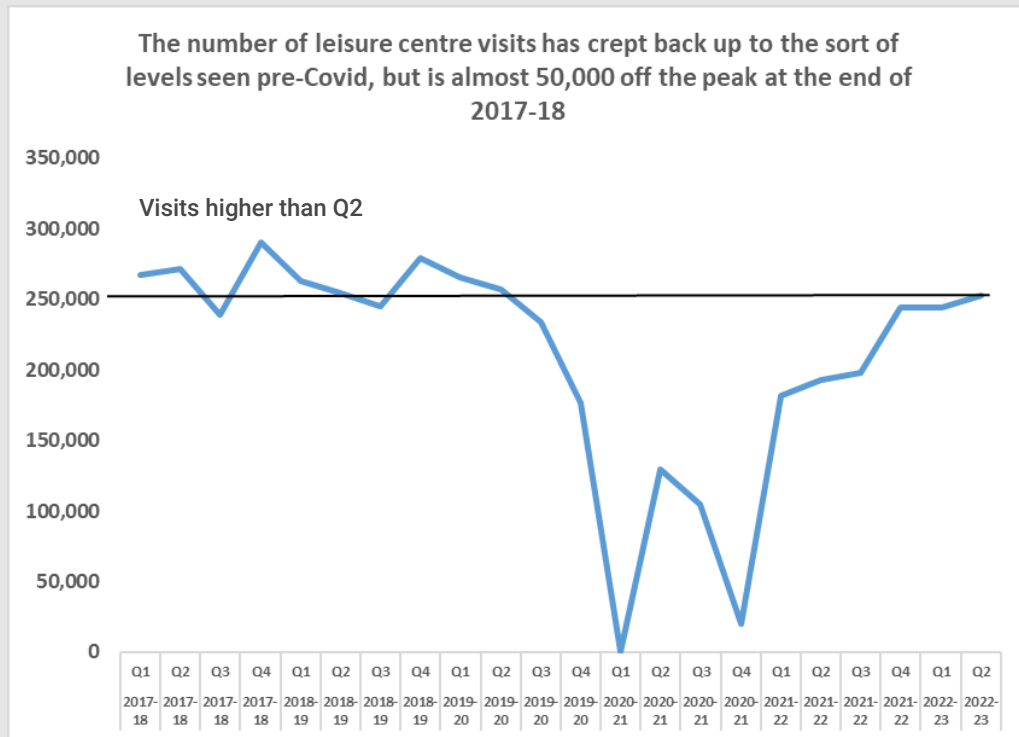
# Key Objective 3: Responding to the Climate Change emergency



# Key Objective 4: Working on regional, national and international stages

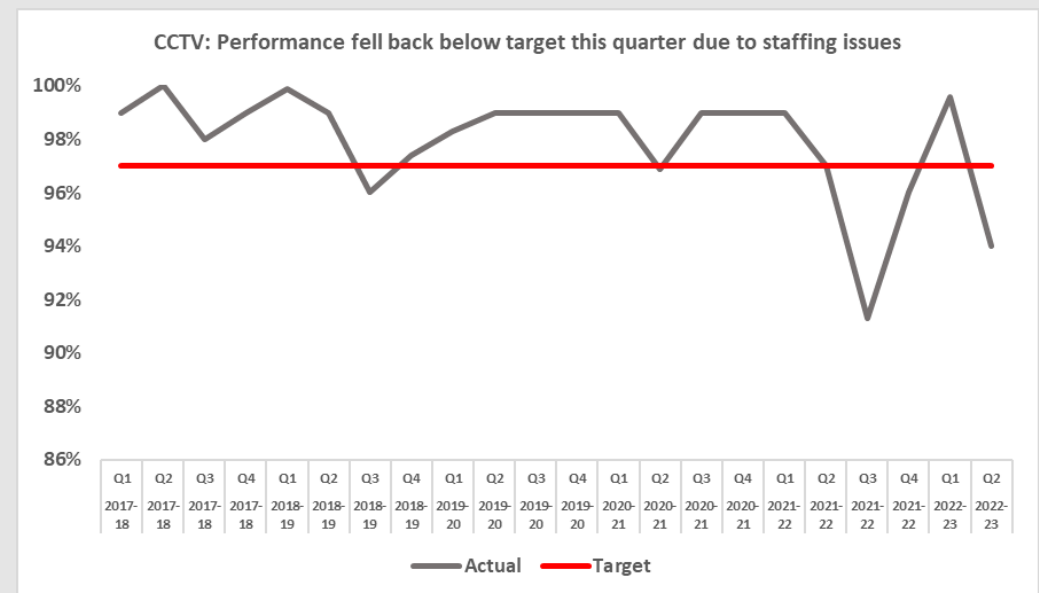
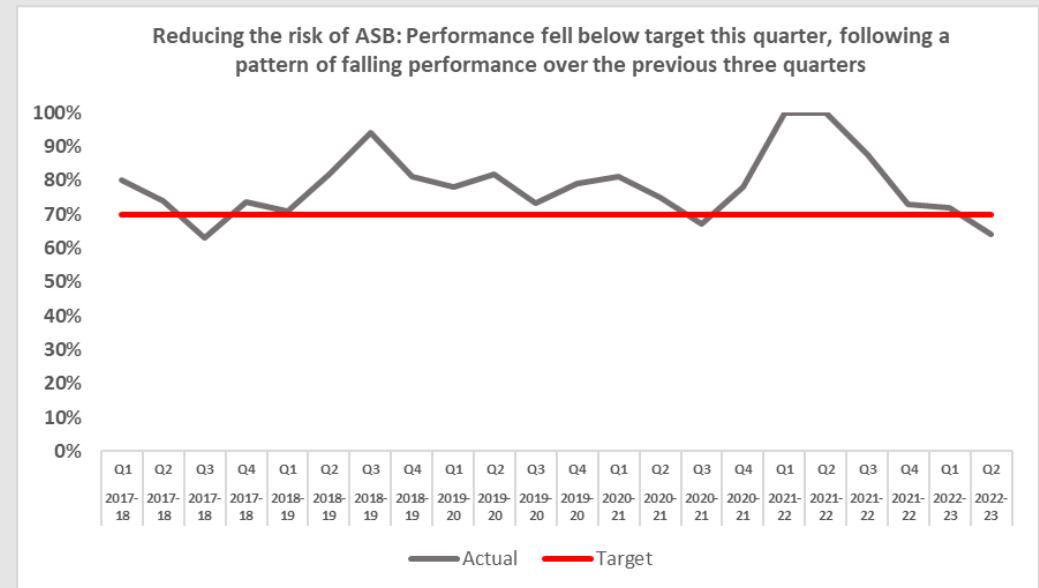
Not reported this quarter

# Key Objective 5: Enhancing the quality of Stratford-on-Avon as a place



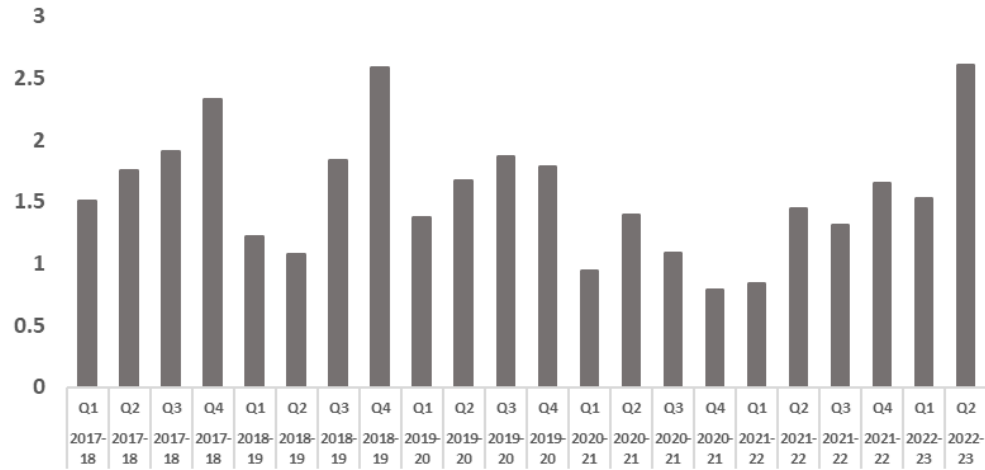
Change in visits to leisure centres:

- +89.6% - Southam
- +25.4% - Stratford
- +21.4% - Studley
- +12.3% - Shipston
- +7.9% - The Greig

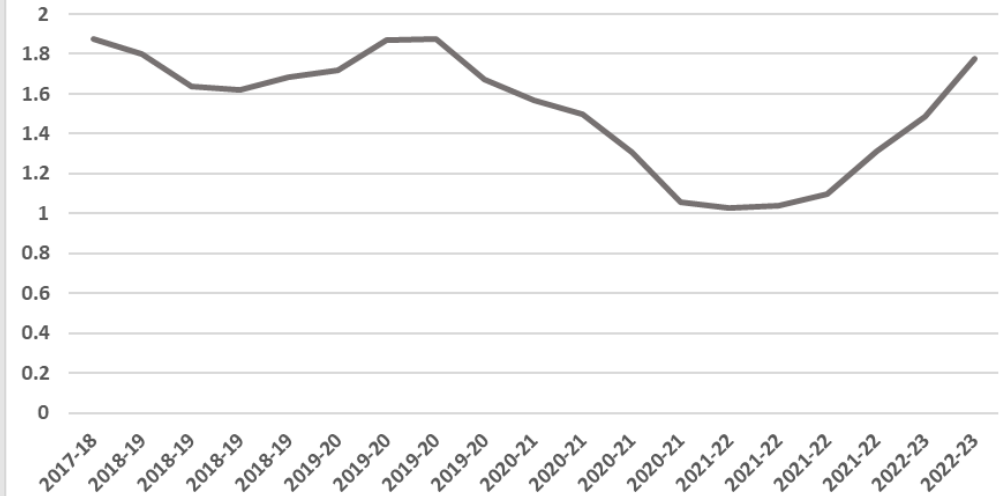


# Corporate Health

Sick days per FTE: Q2 saw a spike in the average number of sick days taken, due to a rise in long-term absence

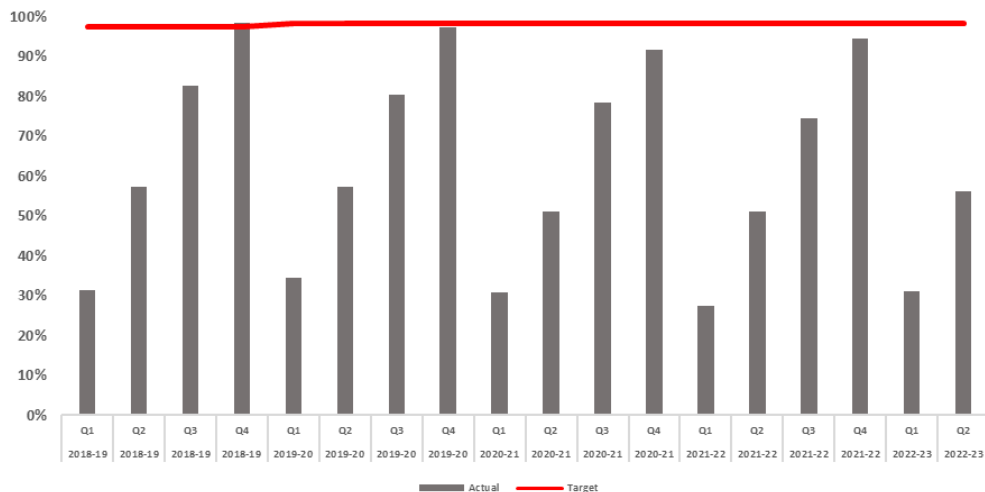


The yearly rolling average of sick days taken per quarter had been falling as we came into the pandemic; it has since been rising as we came through the second year of Covid



99.58% invoices paid within 28 days = on target (99%+)

NNDR collected: this quarter's performance is about average for Q2, and better than 2021-22.



% Council Tax collected: this quarter's performance is slightly below target for Q2.

