

# Victorian Christmas Market Accessibility Statement [2022]

## Pre-arrival and Parking

For information on travel and transport please see:

[www.thetrainline.com](http://www.thetrainline.com)

[www.nationalrail.co.uk](http://www.nationalrail.co.uk)

<https://www.stratford.gov.uk/parking-roads-transport/car-parks.cfm>

<https://www.warwickshire.gov.uk/stratfordparkandride>

Stratford Park & Ride and Stratford-upon-Avon Parkway train station operate a combined Pay and Display car park. All users will be required to purchase a car park Pay & Display ticket or have a valid season ticket displayed in their vehicle. There is no charge for Blue Badge holders when displaying a current blue badge.

The Park and Ride will operate as normal on Thursday to Saturday until 8pm with an additional service being provided on Sunday until 5pm.

**Stagecoach buses are accessible with a wheelchair or buggy space. The drop off and pick up point is on Rother Street [opposite The Playhouse].**

## Public Transport

Stratford-upon-Avon train station is approximately 10 minutes' walk from the Victorian Christmas Market site and there is an easy pedestrian route with dropped kerbs and tactile paving at all major road junctions.

Due to the road closures, buses for Wood Street and Bridge Street are diverted to both sides of Guild Street close to the rear of Marks and Spencer and near Kwik Fit.

## Blue Badge Parking Spaces On-Street

Spaces that are **unaffected** by the road closures are as follows:

Chapel Lane: 7

Church Street: 1

Sheep Street [service yard]: 9

Sheep Street: 4

Southern Lane, [side of The Other Place]: 10

Henley Street: 6

Rother Street [by the Fountain] 8

### **Blue Badge Parking in Car Parks**

Parking is free in all Stratford-on-Avon District Council car parks when displaying a current Blue Badge, if using a designated parking bay or any other if they are full.

Bridgeway Multi-Story and Bridgeway Surface car parks are operated by a **pay on exit** system.

### **Other car parks will charge**

#### **Blue badge bays available:**

Arden Street: 3

Bridgeway Multi-storey: 13

Church Street: 2 [after 4pm plus Sat/Sun all day]

Guild Street [rear of the library]: 3

Leisure Centre: 7

Recreation Ground: 8

Windsor Street: 8

### **Taxi Ranks**

Due to the road closures the following **taxi ranks** are suspended during the Victorian Christmas Market:

- Bridge Street
- Union Street
- Wood Street

### **Temporary Taxi Rank Parking Provision**

Rother Street [layby outside Herald offices] – Evenings only

Knight Court – opposite Town Trust car park [Rother Street]

Sheep Street

### **Entry to Victorian Christmas Market**

Hostile Vehicle Mitigation systems will be in use at each of the entrances to the Victorian Christmas Market site and always manned when the event is open. Once the event has finished each day a section of the system will be open to allow for any emergency vehicles to enter the site.

The Victorian Market is free, located on level ground **with smooth asphalt and paving**. Dropped kerbs will be left clear to enable easy access around the market.

In the town centre, portable dropped kerbs will be placed in appropriate places to assist all visitors whatever their ability or with pushchairs.



### **Stalls**

The type of stalls being used for the event will be a mix of 'Pop-up' style and traditional heavy steel frames with PVC roofs with wooden counters at table height. Stall holders will be happy to serve you if you need assistance.

### **Public Toilets**

These public toilets are suitable for everyone, with baby change facilities and for users with a disability they are operated with a Radar key, [see the Festival brochure]. These are located:

- Bridgefoot car park
- Waterside
- Windsor Street car park

and

- Ely Street [male urinal only]

### **Changing Places Toilet**

Is located at Stratford Leisure Centre, Bridgeway, Stratford-upon-Avon CV37 6YX. Phone 01789 268826

### **Shopmobility**

Level 2 of Bridgeway Multi Storey Car Park CV37 6YY, 01789 414534.

Shopmobility hire out mobility scooters, manual and powered wheelchairs. It may help to book before your visit.

During the event Shopmobility have extended their opening hours.

Thursday 8<sup>th</sup>: 9am – 4.30pm

Friday 9<sup>th</sup>: 9am – 8pm

Saturday 10<sup>th</sup>: 9am – 8pm

Sunday 11<sup>th</sup>: 9am - 4pm