



**Closed Circuit Television
British Standard 7958 and The Biometrics
and Surveillance Camera Commissioner's
'Surveillance Camera Code of Practice'
Evaluation Report
1st April 2021
to
31st March 2022**

Stratford on Avon CCTV Evaluation Report
1st April 2021 to 31st March 2022
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BRITISH STANDARD EVALUATION OF STRATFORD ON AVON CCTV SCHEME

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1.0 METHODOLOGY

In order to comply with the requirements of British Standard 7958, Closed Circuit Television (CCTV) Management and Operation – Code of Practice and the recommendations contained in the Information Commissioner's CCTV Code of Practice published in October 2014 and Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice' 2021. Stratford on Avon District Council commissioned Plass Solutions Ltd to conduct an evaluation of the Stratford on Avon CCTV system.

Whilst the Information Commissioner's CCTV Code of Practice and the Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice' mention that a review should be undertaken that assesses the effectiveness of the system. British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practice agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a) a description of the scheme and the geographical area(s) of operation the schemes policy statement
- b) the purpose and scope of the scheme
- c) any changes to the operation or management of the CCTV scheme
- d) any changes that have been made to the policy
- e) any proposals to expand or reduce the operation of the scheme
- f) the aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the review:

- g) the number of incidents recorded by the scheme
- h) the number of incidents reported to the police and where appropriate other bodies
- i) an assessment of the CCTV scheme's impact on crime levels and types of crime in the area covered by the scheme.

As the Stratford on Avon CCTV Control Room has achieved accreditation to the above-mentioned British Standard, the following evaluation will focus on the content of that Standard as outlined above.

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2.0 INTRODUCTION

2.1 Description of the scheme

The Stratford on Avon District Council CCTV system consists of 119 cameras that have been installed at strategically positioned locations in Stratford on Avon, Shipston, Alcester, Southam, Bidford, Wellesbourne, Studley, Henley in Arden and Town Square and 3 redeployable cameras. There are six car parks also covered by the surveillance system, these being at, Windsor Street, Arden Street and Bridgefoot Car Park Road, Swans Nest Road, Recreation Field and Riverside.

The system is monitored by trained and dedicated staff.

2.2 Communication

There is a dedicated CCTV transmission link to a Police control room, which is capable of receiving and monitoring live images. Other communication links exist and these include:

- Retailers
- CEO's
- Town Hosts
- Street Pastors
- Street Marshalls

2.3 System Operation

The system is monitored by dedicated staff who have received the accredited training now required by the Private Security Industry Act 2001. The system is operated and managed in accordance with current legislation and detailed CCTV Codes of Practice and operational Procedures Manual.

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3.0 POLICY STATEMENT AND SCHEME DESCRIPTION

3.1 Closed Circuit Television

The scheme initially comprises of cameras located in specific external locations with control, monitoring and recording facilities at a dedicated location. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established. The purposes of the CCTV scheme are outlined later in this report.

3.2 Ownership

The scheme is owned by Stratford on Avon District Council who is responsible for the management, administration and security of the system. The owners manage the system and ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

The CCTV Manager
Stratford-on-Avon District Council
Elizabeth House
Church Street
Stratford on Avon
CV37 6HX

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

3.3 Policy Statement

To promote public confidence by developing a safe and secure environment for the benefit of those employed, visiting or using the area.

To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the Stratford on Avon District Council CCTV control room are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law-abiding citizens at all times.

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4.0 THE PURPOSE AND SCOPE OF THE SCHEME

4.1 Purposes of the scheme

The following are the objectives for which The Stratford on Avon District Council CCTV system was established:

The following objectives have been established for the Stratford-on-Avon District Council CCTV and associated systems:

- a) reducing the fear of crime
- b) deterring and preventing crime
- c) assisting in the maintenance of public order and reducing offences involving vandalism and nuisance
- d) providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders
- e) protecting property
- f) providing assistance with civil claims
- g) providing assistance with issues relating to public safety and health
- h) providing assistance and reassurance to the public in emergency situations

4.2 Scope of the scheme

The cameras have been sited to capture images that are relevant to the purpose for which the scheme has been established.

The scheme will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose for which the scheme has been established and that the CCTV equipment is only used to achieve the identified purposes.

The scheme will be operated with due regard for the privacy of the individual.

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Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

The public interest in the operation of the scheme will be recognised by ensuring the security and integrity of operational procedures.

The system will only be operated by trained and authorised personnel.

An evaluation of the scheme will be made annually and this will be available to the public at specified locations.

Stratford on Avon District Council and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the Council's CCTV Control Room accept this fundamental principle as being paramount.

The scheme aims to provide surveillance of the public areas in order to fulfill the purposes of the scheme. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the scheme, the purposes of the scheme and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The scheme is registered with the Information Commissioner. The registration number is Z6970487. The scheme will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation including the Surveillance Camera Code of Practice.

Reviews of Data Protection and Legal requirements are taken annually.

4.3 Personnel

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standard 7858.

4.4 Training

All employees engaged in the monitoring and operation of CCTV have received training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

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4.5 Operation of the scheme

The system is operated in accordance with a recognized Code of Practice and Procedural manual. The scheme is registered with the Information Commissioner, details of which can be obtained from the Information Commissioners web site. The scheme operates within the requirements of the Data Protection Act 2018, Human Rights Act 1998 and relevant legislation.

4.6 Audit

As mentioned in the introduction, the scheme is required to be independently monitored this includes a review of the scheme's operation and working practices.

An audit has been undertaken on 21st March 2022, prior to this evaluation report which considered the following;

a) the level of attainment of objectives and procedures.

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2021/2022 period. Procedures are governed by the Code of Practice and Procedural Manual. These were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

b) random audits of the data log and the release of information

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

c) the review policy

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

d) standard of costs for the release or viewing of material

The Information Commissioner states that requests are free of charge to the Data Subject. However, Stratford-upon-Avon District Council may charge reasonable fees when responding to manifestly unfounded or excessive requests. There have been five Subject Access Requests during 2021/2022. See section 7.4.9 for further details.

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e) legislation

At the time of the above audit all legislative requirements appear compliant.

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5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

5.1 Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- additions and omissions of cameras to the matters which have privacy
- implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

5.2 Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of
- any statutory Acts and changes in criminal legislation

A minor change may be agreed between the manager and the owner of the system.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained by writing to:

The CCTV Manager
Stratford-on-Avon District Council
Elizabeth House
Church Street
Stratford on Avon
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6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES

The Stratford on Avon District Council CCTV control room utilises the latest technology in Closed Circuit Television. This is seen as being beneficial to all those who visit, reside and work in the area and in particular to those with special needs.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area safe environment.

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7.0 STATISTICAL ANALYSIS AND EVALUATION

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

7.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.2 Key Indicators

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area. Also included in this category will be the number of incidents reported by the Stratford on Avon District Council CCTV Control Room to police and other agencies.

7.3 Support Indicators

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of media seized by police which contain evidential value.

7.4 EVALUATION

7.4.1 Contextual Indicators

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1st July and finishing on 30th June. The following information has been taken from the ONS website.

Patterns of crime in the year ending June 2021 have been significantly affected by the coronavirus (COVID-19) pandemic and government instructions to limit social contact. Periods of national lockdown have seen decreases in the incidence of many types of crime. This has generally been followed by a return towards previous incidence levels once lockdowns ended.

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Crime Survey for England and Wales (CSEW) estimates provide the best indicator of long-term trends. Estimates from the Telephone-operated Crime Survey for England and Wales (TCSEW) for the year ending June 2021 compared with the pre-COVID year ending June 2019 show:

- A 12% increase in total crime, driven by a 43% increase in fraud and computer misuse.
- A 14% decrease in total crime excluding fraud and computer misuse, largely driven by an 18% decrease in theft offences.
- Little change in the total number of incidents of violence but a 27% decrease in the number of victims of violent crime, largely driven by falls in violence where the offender was a stranger, in part reflecting the closure of the night-time economy for several months of the year.

Fraud and computer misuse offences do not follow the lockdown-related pattern of reduced victimisation. Increases in these offences more than offset the reductions seen for other types of crime. Crime survey estimates for the year ending June 2021 compared with the year ending June 2019 show:

- A 32% increase in fraud incidents, largely driven by substantial increases in both “consumer and retail fraud” and “advance fee fraud”.
- An 85% increase in computer misuse incidents, driven entirely by an increase in “unauthorised access to personal information, including hacking”.

Police recorded crime data show a similar pattern to the crime survey, with overall reductions in the reporting and recording of many crime types during periods of lockdown. These data give more insight into lower-volume but higher-harm crimes that the survey does not cover or does not capture well. Compared with the year ending June 2020 they show:

- An 11% decrease in the number of homicides, to 627 offences (and a 5% fall excluding the Grays lorry incident).
- A 6% decrease in the number of police recorded offences involving firearms.
- An 8% decrease in offences involving knives or sharp instruments (knife-enabled crime).

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Sexual offences, as recorded by the police, were also lower during periods of lockdown, but to a lesser extent during the winter 2020 to 2021 lockdown than during the spring 2020 lockdown. The number of sexual offences reached its highest ever quarterly level between April and June 2021. Caution is needed when interpreting the level of police recorded sexual offences. Recent figures may reflect a number of factors including the impact of high-profile cases and campaigns on victims' willingness to report incidents. Police recorded crime data for the year ending June 2021 show:

- The highest number of rape offences (61,158) recorded in a 12-month period, driven by the highest quarterly figure (17,285) between April and June 2021.
- The second highest number of sexual offences (164,763) recorded in a 12-month period, driven by the highest quarterly figure (48,553) between April and June 2021.

7.4.2 Key Indicators

During 2021/22 the recorded crime in Warwickshire has decreased by 7.0%.

Crime	Number of Incidents	Annual % Change
Anti-Social Behaviour	9,371	-41.8%
Bike Theft	402	4.7%
Burglary	1,995	-5.7%
Criminal Damage	3,875	10.8%
Drugs	1,052	-25.2%
Possession of weapons	506	8.4%
Public Order	3619	21.7%
Other Crime	868	-9.1%
Other Theft	3,587	19.7%
Robbery	341	8.9%
Shoplifting	2,088	-12.5%
Theft from a Person	202	14.1%
Vehicle	3433	6.1%
Violence	18,323	11.9%

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7.4.3 Stratford on Avon District crime statistics

The following tables depict the number of offences for 2017/2018 to 2021/2022. The availability of crime statistics covering Stratford on Avon is through the Police website, however, it should be noted, that due to Covid-19 the Police changed how they record data on their website and it was now not possible to explore the exact locations of the cameras. The figures below are a cluster of the area.

Stratford on Avon

Month	No: of Offences 2017/2018	No: of Offences 2018/2019	No: of Offences 2019/2020	No: of Offences 2020/2021	No: of Offences 2021/2022
April	91	58	121	70	102
May	85	35	106	47	99
June	99	46	101	64	142
July	108	34	151	63	122
August	88	28	139	67	126
September	67	38	120	74	122
October	84	27	158	41	104
November	70	23	107	47	86
December	88	35	160	54	95
January	99	26	100	48	99
February	96	23	136	43	95
March	118	21	139	42	82
Total	1093	394	1538	660	1274

Studley

Month	No: of Offences 2017/2018	No: of Offences 2018/2019	No: of Offences 2019/2020	No: of Offences 2020/2021	No: of Offences 2021/2022
April	25	4	25	19	40
May	11	9	30	16	17
June	15	8	26	20	19
July	26	12	15	20	23
August	15	11	14	14	23
September	13	12	21	14	11
October	19	7	13	17	8
November	13	6	10	12	6
December	16	6	17	20	13
January	9	6	19	12	23
February	15	10	19	6	7
March	5	9	16	9	18
Total	182	100	200	179	208

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Alcester

Month	No: of Offences 2017/2018	No: of Offences 2018/2019	No: of Offences 2019/2020	No: of Offences 2020/2021	No: of Offences 2021/2022
April	2	7	5	5	2
May	1	3	22	4	6
June	8	5	21	6	2
July	10	8	21	11	2
August	2	10	12	7	0
September	10	6	11	12	1
October	3	9	11	7	2
November	4	7	4	2	6
December	6	9	21	10	6
January	5	5	19	4	2
February	2	9	15	5	1
March	7	13	18	8	1
Total	60	91	180	81	31

Southam

Month	No: of Offences 2017/2018	No: of Offences 2018/2019	No: of Offences 2019/2020	No: of Offences 2020/2021	No: of Offences 2021/2022
April	0	0	3	2	1
May	0	3	2	4	9
June	4	3	2	7	2
July	3	3	3	4	2
August	0	1	2	4	3
September	0	0	4	2	4
October	3	2	5	5	1
November	0	1	9	0	4
December	0	4	5	0	8
January	3	3	3	2	4
February	0	3	7	0	7
March	7	5	5	5	2
Total	20	28	50	35	47

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Wellsbourne

Month	No: of Offences 2017/2018	No: of Offences 2018/2019	No: of Offences 2019/2020	No: of Offences 2020/2021	No: of Offences 2021/2022
April	3	0	6	10	5
May	4	1	12	14	2
June	3	2	14	7	1
July	4	0	10	6	3
August	1	0	11	6	1
September	2	2	10	10	3
October	2	1	12	20	6
November	2	1	0	5	7
December	3	0	17	28	8
January	6	0	10	10	0
February	2	0	12	13	1
March	5	0	8	4	0
Total	37	7	122	133	37

Henley in Arden

Month	No: of Offences 2017/2018	No: of Offences 2018/2019	No: of Offences 2019/2020	No: of Offences 2020/2021	No: of Offences 2021/2022
April	3	2	4	4	3
May	1	1	3	4	1
June	5	7	0	6	13
July	5	9	2	12	5
August	5	0	7	7	4
September	3	1	4	3	10
October	2	3	3	4	3
November	2	3	4	7	5
December	10	1	1	6	11
January	5	4	7	10	8
February	1	5	4	3	5
March	2	3	2	7	10
Total	44	39	41	73	78

During 2017/2018, there was a decrease in crimes and offences to 1436. The most prominent category of offence was for anti-social behaviour.

During 2018/2019, there was a decrease in crimes and offences to 691. The most prominent category of offence was for anti-social behaviour which included rowdiness or nuisances.

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During 2019/2020, there was an increase in crimes and offences to 2,131. The most prominent category of offence was for anti-social behaviour, which included rowdiness or nuisances.

During 2020/2021, there was a decrease in crimes and offences to 1161. The most prominent category of offence was for anti-social behaviour, which included rowdiness or nuisances.

In 2021/2022, there was an increase in crimes and offences to 1675. The most prominent category of offence was for violence and sexual offences.

7.4.4 Incident Reports by CCTV Operators

During 2017/2018, there were 4,677 incidents recorded by the CCTV operators, this equated to a fall of 20.7%. During 2018/2019, there were 4,250 incidents recorded by the CCTV operators, this equated to a fall of 9.1%. During 2019/2020, there were 3,386 incidents recorded by the CCTV operators, this equated to a fall of 20.3%. During 2020/2021, there were 5,115 incidents recorded by the CCTV operators, this equated to an increase of 51.1%. In 2021/2022, there were 3,200 incidents recorded by the CCTV operators, this equates to a decrease of 37.4%. A table showing the categories of incidents can be found in Appendix 'A' of this report.

The Operators also carry out regular patrols. The following table records the routine patrols completed:

2020/2021	14,854
2021/2022	13,142

7.4.5 Police attendance and on camera arrests

During 2017/2018 the police attended 869 incidents and 246 arrests were made. During 2018/2019 the police attended 985 incidents and 266 arrests were made. During 2019/2020 the police attended 786 incidents and 191 arrests were made. During 2020/2021 the police attended 810 incidents and 167 arrests were made. In 2021/2022 the police attended 663 incidents and 39 arrests were made.

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7.4.6 Viewing and Seizure of evidence

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes. Whilst officers complete a log when they receive copy DVDs/USBs, the audit trail is difficult to trace from this point and this is the case with most CCTV schemes.

The following table records how many DVDs or portable storage device (USB) have been reviewed by the Police and seized as evidence:

Year	Requested Viewings	DVDs/USBs
2020/2021	1248	186
2021/2022	41	283

There have been no RIPA requests in the period of April 2021 to March 2022.

The following table records how many DVDs/portable storage devices (USB) or still images have been issues as evidence to third parties:

Year	Insurance Requests	DVDs issued	Council Requests	DVDs issued
2021/2022	15	7	0	0

7.4.7 Camera Usage

All systems must comply with the Information Commissioners CCTV Code of Practice, which are based on the requirements of the Data Protection Act 2018 and Human Rights Act 1998. The following extracts are amongst the requirements;

“You should review regularly whether the use of CCTV continues to be justified. You will have to renew your notification yearly, so this would be an appropriate time to consider the ongoing use of CCTV”.

The document further asserts;

...there should be a periodic review (at least annually) of the system’s effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified.

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In order to comply with the last requirement, it is necessary to focus on individual camera usage and the following section provides some information which may assist.

During the monitoring of an incident, it is normal practice to use a number of cameras and therefore the following analysis will have no resemblance to the actual number of incidents, shown in the previous table. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents. It may reflect, for instance, that the camera forms part of a group of cameras used for tracking purposes.

There is a total of 119 cameras and 3 redeployable cameras installed in the Stratford on Avon District Council CCTV Control Room. All cameras are monitored by the CCTV Control Room.

The 119 cameras and 3 redeployable cameras have been used 83,915 times during the period under review, this equates to an average of 688 uses for each camera. Taking the above averages for each camera system and using a similar principle to that previously adopted with other Local Authorities, all cameras registering lower than 344 use, this being half the average for each location, will fall into the category of being 'at risk'. During 2021/2022 there are 3 cameras and 3 redeployables which fell below the above criteria. Further investigations into the performance of cameras and continued availability will need to be assessed especially if those cameras have been faulty for extended periods.

This analysis does not mean that the 'at risk cameras' should automatically be de-commissioned, as further investigation should be made. A formal process is required in order to ensure that all avenues, such as consultation, cost implications etcetera are undertaken prior to any decisions, as this will avoid problems that have previously been experienced by other Local Authorities. A list of all cameras and usages can be found in Appendix 'B' of this report.

7.4.8 Complaints

A member of the public wishing to make a complaint about the system may do so through Stratford on Avon Council's complaint procedure. A copy of the complaint procedure is available by writing to:

The CCTV Manager
Stratford-on-Avon District Council
Elizabeth House
Church Street
Stratford on Avon
CV378 6HX

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A complaints procedure has been documented. A record of the number of complaints or enquiries received will be maintained together with an outline of the action taken.

During the period of evaluation there have no recorded complaints concerning the schemes in question.

It should also be noted that compliments are received regarding the service provided by the control room. Examples include feedback from Police in relation to operators helping officers with safeguarding concerns of children and for working with them on a special operation.

7.4.9 Subject Access requests

During 2021/2022 there have been 5 Subject Access Requests resulting in 1 evidence disclosed; approved by the Information Governance Manager. The other 4 were signposted to the Warwickshire Police or Warwickshire County Council.

All the above were released as part of Stratford upon Avon District Council's release of CCTV evidence procedure.

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8.0 CONCLUSION AND RECOMMENDATIONS

8.1 Retrieval of Statistics

The retrieval of crime and offence statistics has proved difficult as resources have been reduced. The statistics have therefore been obtained from the Home Office and Police websites. The analytical process on the Home Office crime mapping website has altered and therefore comparisons of crime statistics have not been possible. Similarly, the Police has changed the way crime data can be extracted from its website due to the pandemic.

8.2 The CCTV Scheme

Whilst it is inadvisable to rely solely on Police statistics to evaluate the effectiveness of CCTV as they are notoriously unreliable due to the complexity of the reporting procedures, it is all that is required to comply with accreditation with the British Standard. More in-depth research would need to be undertaken for a reliable conclusion to be made.

The availability of crime statistics for the policing area covering Stratford on Avon District has altered and the accessibility for such statistics is now through the online website for the Police mapping facility. During 2017/2018 there was a 19% decrease in crimes and offences to 1,436. During 2018/2019 there was a 51.9% decrease in crimes and offences to 691. The most prominent category of offence was for anti-social behaviour. During 2019/2020, there was an increase in crimes and offences to 2,131. The most prominent category of offence remained anti-social behaviour. During 2020/2021, there was a decrease in crimes and offences to 1,161. In 2021/2022, there was an increase in crimes and offences to 1,675. The most prominent category of offence was violence and sexual.

However, as mentioned previously, the data collected from the Police website covers incidents in the general area of the cameras rather than the specific location. Without a more detailed analysis it is difficult to establish if the CCTV has had positive effect and it will be necessary to monitor and evaluate the system over the next 12 months.

During 2017/2018, there were 4,677 incidents recorded by the CCTV operators, this equated to a fall of 20.7%. During 2018/2019, there were 4,250 incidents recorded by the CCTV operators, this equated to a fall of 9.1%. During 2019/2020, there were 3,386 incidents recorded by the CCTV operators, this equated to a fall of 20.3%. During 2020/2021, there were 5,115 incidents recorded by the CCTV operators, this equated to an increase of 51.1%. In 2021/2022, there were 3,200 incidents recorded by the CCTV operators, this equates to a decrease of 37.4%. A table showing the categories of incidents can be found in Appendix 'A' of this report.

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In 2021/2022 there have been 41 viewings by the Police with 283 evidence packs issued to the Police.

Included in this report are the following locations which benefit from CCTV systems:

- Alcester
- Bidford on Avon
- Henley
- Shipston on Avon
- Southam
- Stratford upon Avon
- Stratford upon Avon Districts
- Studley
- Wellesbourne

The analysis for these locations can be found in the body of the report.

8.3 Camera Uses

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement, is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents.

There is a total of 119 cameras installed in the Stratford on Avon District Council CCTV Control Room and 3 redeployable cameras. All cameras are monitored by the CCTV Control Room. The cameras and redeployable cameras have been used 83,915 times during the period under review, this equates to an average of 688 uses for each camera. Taking the above averages for each camera system and using a similar principle to that previously adopted with other Local Authorities, all cameras registering lower than 344 use, this being half the average for each location, will fall into the category of being 'at risk'. During 2021/2022 there are 3 cameras and 3 redeployable cameras which fell below the above criteria. Further investigations into the performance of cameras and continued availability will need to be assessed especially if those cameras have been faulty for extended periods.

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8.4 Assessment

The purposes and scope of the scheme are detailed in Section four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV system is actually preventing offences it is a component part of the preventative package.

To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime. It is therefore recommended that at present the system is effective in achieving its purpose, however, there appears to be no current research available which indicates the perceptions of the public, residents and those working in the area covered by the cameras.

It is recommended that future evaluations should include a more in-depth analysis of each camera location with a view to justifying their existence and ascertaining if each camera remains appropriate.

8.5 Future Evaluations

It is recommended that the Stratford on Avon District Council CCTV scheme be evaluated on an annual basis. This will ensure continued compliance with the British Standard, which is assessed each year, it will also provide compliance with legislation and the Surveillance Camera Codes.

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Incidents 2017/2018							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
Missing / Wanted Person	79	15	4	2	9	12	6	2	129
Criminal Damage	29	1	1	1	7	6	4	1	50
Public Order	239	20	8	9	45	31	18	19	389
Vehicle Crime / Interference	17	3	1	2	3	7	0	2	35
Theft	306	9	7	6	9	21	13	5	376
Burglary	22	9	1	7	0	4	3	2	48
Robbery	15	5	0	2	1	16	0	2	41
Drug Related	75	1	1	1	3	10	10	4	105
Incidents Involving Traffic	104	13	2	1	36	20	12	8	201
Susp Person, Behaviour or Circumstance	1329	98	55	19	201	222	71	103	2098
Intelligence Centred	28	4	3	2	11	1	0	0	49
Nuisance Behaviour	191	8	11	3	15	24	6	7	265
Racial Aggression	3	0	0	0	0	0	0	0	3
All Other / Uncategorized Incidents	155	6	9	3	15	16	8	4	216
Routine Patrol	484	610	574	619	499	432	529	575	4322
Bollards	466	0	0	0	0	0	0	0	466
ANPR	37	2	0	1	4	3	2	1	50
Street Drinking	34	0	1	1	0	3	2	0	41
Begging	270	8	2	5	10	3	4	5	307
Drunk in Charge Vehicle	53	3	5	3	12	3	11	2	92
Assault / Affray	125	9	3	4	5	12	6	7	171
All Welfare Incidents	570	35	15	12	48	44	41	23	766
Accidental Press	0	0	0	0	0	0	0	0	0
TOTAL	4631	864	703	703	933	890	746	772	10220

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Incidents 2018/2019							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
Missing / Wanted Person	91	7	3	1	15	10	6	9	142
Criminal Damage	51	1	0	2	5	5	4	0	68
Public Order	228	23	2	14	35	41	21	16	380
Vehicle Crime / Interference	19	4	2	6	4	15	0	7	62
Theft	286	18	3	8	6	15	7	4	347
Burglary	17	9	5	2	0	11	0	6	50
Robbery	14	3	0	6	1	1	0	2	27
Drug Related	60	8	1	3	3	3	2	2	82
Incidents Involving Traffic	100	5	3	5	31	9	3	2	158
Susp Person, Behaviour Or Circumstance	1116	16	59	41	183	215	104	108	1842
Intelligence Centred	37	1	0	0	5	1	0	0	44
Nuisance Behaviour	131	6	10	2	8	18	3	1	179
Racial Aggression	2	0	0	0	0	0	0	0	2
All Other / Uncategorized Incidents	204	13	4	2	15	18	6	5	267
Routine Patrol	548	684	727	620	517	456	540	692	4784
Bollards	50	0	0	0	0	0	0	0	50
ANPR	5	1	0	0	0	0	0	0	6
Street Drinking	18	0	0	1	0	2	1	0	22
Begging	80	2	1	0	2	0	1	1	87
Drunk in Charge of a Vehicle	39	4	1	2	5	8	9	6	74
Assault / Affray	98	6	4	2	11	9	6	5	141
All Welfare Incidents	438	42	19	13	27	41	38	29	647
Accidental Press	0	0	0	0	0	0	0	0	0
TOTAL	3632	957	846	731	883	881	763	896	9461

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Incidents 2019/2020							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
Missing / Wanted Person	92	10	5	4	8	12	10	4	145
Criminal Damage	24	2	0	0	1	2	5	1	35
Public Order	196	27	9	12	34	35	18	13	344
Vehicle Crime / Interference	31	8	1	7	7	6	0	4	71
Theft	299	20	6	4	15	13	7	9	373
Burglary	26	6	7	7	0	7	9	15	84
Robbery	15	1	0	1	3	3	0	0	27
Drug Related	42	1	0	1	4	3	10	1	62
Incidents Involving Traffic	78	9	4	6	22	17	9	4	149
Susp Person, Behaviour Or Circumstance	887	116	39	46	167	157	90	103	1605
Intelligence Centred	49	6	2	2	4	4	0	0	76
Nuisance Behaviour	68	5	2	0	5	14	6	2	102
Racial Aggression	2	0	0	0	0	0	0	0	2
All Other / Uncategorized Incidents	135	12	6	6	19	16	14	7	215
Routine Patrol	578	962	911	853	631	618	806	869	6228
Bollards	47	0	0	0	0	0	0	0	47
ANPR	4	0	0	0	1	0	0	1	6
Street Drinking	4	0	0	0	0	1	1	0	8
Begging	48	0	0	2	1	2	2	1	56
Drunk in Charge of Vehicle	43	4	2	3	5	12	4	8	81
Assault / Affray	116	12	4	3	10	16	8	6	175
All Welfare Incidents	362	56	16	19	44	30	40	20	587
Accidental Press	0	0	0	0	0	0	0	0	0
TOTAL	3145	1258	1016	976	990	968	1052	1073	10478

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Incidents 2020/2021							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
ASB	122	2	2	0	1	8	8	1	144
Affray	28	0	2	1	2	2	0	0	35
Alarm Activation	19	2	2	1	2	3	1	1	31
ANPR	40	0	0	4	1	0	3	3	51
Assault	51	0	2	2	3	3	2	3	66
Begging	240	0	1	0	0	0	1	0	242
Bike Theft	6	1	0	0	1	1	0	0	9
Bollards	140	0	0	0	0	0	0	0	140
Breach of Conditions	48	0	0	2	2	0	0	0	52
Burglary	26	5	1	3	4	5	3	2	49
Concern for Welfare	365	20	12	19	23	16	34	7	496
Criminal Damage	28	0	2	1	1	3	4	0	39
Driving Impaired	25	2	0	3	2	4	4	1	41
Drugs	62	1	0	0	3	3	2	2	73
Fraud	4	0	0	0	1	0	0	0	5
Intelligence	93	1	0	0	3	1	1	1	100
Major Incident	11	0	0	0	0	0	0	1	12
Medical Emergency	11	1	1	0	0	1	0	0	14
Missing/Wanted Persons	106	17	4	3	2	8	4	3	147
Motoring Incidents	75	3	1	2	3	4	0	1	89
Nuisance	73	0	0	0	2	4	1	0	80
Ops by Prosecuting Auth.	8	0	0	0	1	0	0	0	9
Other Crime	61	0	3	0	3	1	2	3	73
Possession of Weapons	10	0	0	0	0	0	1	0	11
Public Disorder	221	7	10	5	6	8	6	4	267
Road Traffic Collision	14	0	2	1	2	2	1	0	22
Robbery	17	2	1	0	0	5	1	1	27
Sexual Assault	4	0	0	0	1	0	0	1	6
Suspicious	1792	117	73	41	131	110	77	82	2423
Theft	246	1	2	2	7	4	2	1	265
Vehicle crime	52	6	6	6	11	7	8	1	97
TOTAL	3998	188	127	96	218	203	166	119	5115

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Incidents 2021/2022							APPENDIX A		
	Stratford	Alcester	Bidford	Henley	Shipston	Studley	Southam	Wellesbourne	Total
ASB	57	2	2	2	4	3	2	0	72
Affray	6	0	1	0	0	0	1	0	8
Alarm Activation	4	1	0	0	0	0	0	0	5
ANPR	11	0	0	3	0	1	1	2	18
Assault	55	3	1	0	7	5	3	0	74
Begging	445	0	0	0	0	0	1	0	446
Bike Theft	4	1	0	0	0	0	1	0	6
Bollards	13	0	0	0	0	0	0	0	13
Breach of Conditions	29	0	0	0	0	0	0	0	29
Burglary	9	3	3	5	3	3	4	0	30
Concern for Welfare	207	1	9	5	13	9	34	0	278
Criminal Damage	19	0	0	0	0	1	2	0	21
Driving Impaired	34	2	0	4	2	3	4	0	49
Drugs	35	1	0	0	1	1	3	0	41
Fraud	7	0	0	0	0	2	0	0	9
Intelligence	91	2	2	0	3	2	3	1	104
Major Incident	0	2	0	0	0	2	3	0	7
Medical Emergency	3	1	0	0	1	0	0	0	4
Missing/Wanted Persons	53	13	8	0	2	3	13	9	101
Motoring Incidents	38	1	1	3	3	2	1	1	50
Nuisance	56	3	0	3	2	0	0	0	64
Ops by Prosecuting Auth.	3	0	0	0	0	0	0	0	3
Other Crime	213	19	12	12	24	15	21	12	328
Possession of Weapons	8	0	0	0	1	1	1	1	12
Public Disorder	196	6	11	6	13	13	22	2	269
Road Traffic Collision	27	1	2	3	3	0	4	3	43
Robbery	16	0	0	0	0	1	2	0	19
Sexual Assault	3	0	0	0	0	0	0	0	3
Suspicious	613	28	23	9	28	29	35	39	804
Theft	228	3	0	5	9	1	3	1	250
Vehicle crime	19	2	0	11	2	2	0	2	38
TOTAL	2502	95	75	71	121	99	164	73	3200

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APPENDIX 'B'

Camera Uses 2021 - 2022

Camera	Count
1 - Bridge St	2749
2 - Waterside	571
3 - Sheep St	1263
4 - Wood St	2260
5 - Henley St	1017
6 - Rother Mkt	1852
7 - Bancroft Gardens	711
8 - Swans Nest	641
9 - Riverside CP	534
10 - Greenhill St	1541
11 - Meer St	1450
12 - Rec Ground CP1	517
13 - Skate Park	534
14 - Alcester Rd	797
15 - Windsor St	871
16 - Guild / Union St	1354
17 - Gyratory	792
18 - Rec Ground CP2	488
19 - Unicorn CP	599
20 - Gyratory out of town	774
21 - Gyratory in to town	494
22 - Birmingham Rd Maybird	1225
23 - Birmingham Rd Tesco	859
24 - Shipston Road	565
25 - Birmingham Road	1125
26 - Stratford	834
27 - Shipston Road	363
28 - Bulls Head Yard Alcester	959
29 - High St 1 Alcester	925
30 - Swan St CP Alcester	789
31 - High St 2 Alcester	919
32 - Hopkins Precinct	1042
33 - High St 1 Shipston	1136
34 - High St 2 Shipston	947
35 - Sheep St Shipston	865

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36 - Church St Shipston	925
37 - Telegraph St CP Shipston	843
38 - Mill St & Bridge St CP	854
40 – Shipston Leisure centre	299
41 - Wood St CP 1 Southam	1110
42 - Wood St CP 2 Southam	1059
43 - High St Southam	1263
44 - Market Hill Southam	1079
55 - High St Henley Dome	1267
56 - High St Henley PTZ	1098
62 - High St 1 Bidford	1156
63 - High St 2 Bidford	1188
64 – Honeybourne Road, Bidford	407
65 - Warwick Rd Wellesbourne	1149
66 - Kineton Rd Wellesbourne	1052
67 - Ettington Rd Wellesbourne	1049
68 - Wellesbourne	802
70 - Pool Rd Studley	833
71 - Alcester Rd 1 Studley	932
72 - Alcester Rd 2 Studley	1036
73 - Redditch Rd / High St	833
74 - High St Studley	841
75 - Pool Rd CP Studley	774
76 – BF Level 3	567
78 – BF Level 2 exit	563
79 - Fire Exit	534
80 - Bridgefoot Car Park	516
81 - Bridgefoot Car Park	538
82 - Bridgefoot Car Park	508
83 - Bridgefoot Car Park	518
84 - Bridgefoot Car Park	528
85 - Bridgefoot Car Park	567
86 - Bridgefoot Car Park	784
87 - Bridgefoot Car Park	501
88 - Bridgefoot Car Park	529
89 - Bridgefoot Car Park	496
90 - Bridgefoot Car Park	514
91 - Bridgefoot Car Park	594
92 - Bridgefoot Car Park	534
93 - Bridgefoot Car Park	518

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94 - Bridgefoot Car Park	528
95 - Bridgefoot Car Park	499
96 - Bridgefoot Car Park	491
97 - West Street Car Park	560
98 - West Street Car Park	453
99 - West Street Car Park	445
100 - West Street Car Park	437
101 - West Street Car Park	434
102 - West Street Car Park	432
103 - West Street Car Park	435
104 - West Street Car Park	434
105 - West Street Car Park	437
106 - West Street Car Park	429
107 - West Street Car Park	428
108 - West Street Car Park	428
109 - West Street Car Park	431
110 - West Street Car Park	435
111 - West Street Car Park	586
117 – Evesham Road	49
126 – Arden St Car Park	459
127 – Arden St Car Park	376
128 – Arden St Car Park	394
201 - Bell Court 01 Service Ramp	465
202 - Bell Court 02 NCP Entrance	472
203 - Bell Court 03 Front NCP	444
204 - Bell Court 04 Cinema	467
205 - Bell Court 05 Service Yard	443
206 - Bell Court 06 Ely St Entrance	472
207 - Bell Court 07 Ely Toilets	455
208 - Bell Court 08 Wood Street	460
209 - Bell Court 09 Service Road	440
210 - Bell Court 10 NCP Ramp	440
211 - Bell Court 11 Top Ramp	435
212 - Bell Court 12 Square Nandos	491
213 - Bell Court 13 Rother St Ent	480
214 - Bell Court 14 Square Ask Italian	457
215 - Bell Court 15 Rother C/P	487
216 - Bell Court 16 High St Entrance	474
217 - BC 17 Square All Bar One	471

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218 - BC 18 Terret Street	430
501 - mobile 1 (Josephs way)	146
503 - mobile 2 (Drayton Av)	71
505 - mobile 3 (Drayton Av)	69