

# Stratford *View*

Winter 2020

**Help for you and your family**  
Supporting businesses across the district  
**Clip & Collect Garden Waste Service**



Sign up to a free diet plan to help you waste less, recycle more and earn points to win prizes for yourself and local charities.



SLIM  
YOUR BIN

[www.warwickshire.slim-your-bin.com](http://www.warwickshire.slim-your-bin.com)



The editorial content of Stratford View is produced by Corporate Communications at Stratford-on-Avon District Council.

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### Here to help

If you find the text in this magazine difficult to read we can supply it in a format better suited to your needs. We try to write everything in plain English and want to make sure that everyone has access to the information they need.

Tel: 01789 260105  
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## Welcome

to the Winter issue of Stratford-on-Avon District Council's magazine, Stratford View. This magazine is produced twice a year to keep you informed about Your District Council services. The cost of producing the magazine has been covered by advertising income and only a small amount of money has been spent on distribution. We are always keen to receive ideas for content in future issues and receive feedback on the magazine, contact us at [corporate.communications@stratford-dc.gov.uk](mailto:corporate.communications@stratford-dc.gov.uk)

## Christmas and new year bank holiday refuse collection arrangements

The only changes to collections over the festive period are set out below. All other collections will take place on your usual day.

If your normal collection day is	If it is your refuse week your grey bin will be collected	If it is your recycling week your blue bin will be collected	If it is your recycling week your green bin will be collected
<b>Friday 25 December</b>	<b>Monday 28 December</b>	<b>Monday 28 December</b>	<b>Saturday 2 January</b>
<b>Monday 28 December</b>	Normal Collection	Normal Collection	<b>Saturday 2 January</b>
Tuesday 29 December	Normal Collection	Normal Collection	Normal Collection
Wednesday 30 December	Normal Collection	Normal Collection	Normal Collection
Thursday 31 December	Normal Collection	Normal Collection	Normal Collection
<b>Friday 1 January</b>	<b>Saturday 2 January</b>	<b>Saturday 2 January</b>	<b>Saturday 2 January</b>
Monday 4 January	Normal Collection	Normal Collection	Normal Collection



Late Night Festive Shopping  
**WATERSIDE**  
Christmas Market and Street Food Court

**12PM-8PM**  
**MUSIC & LIVE COMPERE**  
**10th & 17th December 2020**  
**Stratford-upon-Avon CV37 6BA**

*Subject to the latest COVID-19 guidance (information correct at time of printing.)*

LSDPROMOTIONS.COM



## CAR PARKING

Remember there is FREE parking in all District Council-owned car parks (excluding Bridgeway multi-storey and Bridgeway surface) from 4pm to midnight on Thursday Christmas shopping nights in Stratford-upon-Avon.

The District Council car parks include: Arden Street - Church Street - Recreation Ground - Leisure Centre - Swans Nest Lane - Windsor Street

Please note: Not all town centre car parks are District Council car parks, please check first.



## Celebration of Sport and Physical Activity

2020 has been an extremely difficult year for many people and for long periods, sport and physical activity have not been possible or have been restricted. This year, Your District Council would like to celebrate the commitment of local clubs, groups and individuals and their ability to adapt to the current circumstances. In these difficult times, sports and physical activity groups have shown their importance to the community, working hard to help people stay active in a variety of ways.

The Celebration of Sport will be an online showcase of the commitment of individuals, teams, coaches, teachers and volunteers. We would like to hear about how your club or an individual has adapted to enable sport and physical activity to take place, or has been involved with helping the community to stay active.

Applications will be accepted from sports clubs, physical activity groups and schools that are located in the Stratford-on-Avon District, or individuals who live or work with clubs/groups/schools within the Stratford-on-Avon District. Submissions should include information exclusively from this year, 2020. Applications will be reviewed by the Active Communities Team, who will endeavour to use as many stories as possible.

The deadline for applications is Friday 15 January 2021.

For more information please visit:  
[www.stratford.gov.uk/sportsawards](http://www.stratford.gov.uk/sportsawards)



# Grants available to help revive empty properties

A common obstacle to renovating an empty property for rental, sale or occupation is lack of funding.

Your District Council is committed to reducing the number of empty properties across the district and has grants available up to a maximum of £20,000 towards the renovation or improvement of empty homes, or the conversion of an empty non-residential property into residential accommodation.

Empty Property Assistance Grants are available to help towards the renovation costs of bringing empty properties back into residential use.

Properties eligible for the Empty Property Assistance Grant will:

- be located in the district in an area with community anchorage points such as a school, public transport and shops

- be located within a community that is in an area of housing demand, as identified by Your District Council

- have been empty for at least six months

The maximum grant award is £20,000 for each self-contained housing unit delivered by grant-assisted works.

The grant will be registered as a legal charge against the property at the Land Registry for five years and, on completion of the works, Your District Council will require nomination rights for an agreed period of time.

Contact the Empty Property Officer to see if you are eligible to apply for an Empty Property Assistance Grant - email: [sheree.johansen@stratford-dc.gov.uk](mailto:sheree.johansen@stratford-dc.gov.uk)

Before...



After...



*Make life easier...*

Sign up for My District...  
Your online customer account portal.

[www.stratford.gov.uk/mydistrict](http://www.stratford.gov.uk/mydistrict)



- access and use council services 24/7
- find useful information about your local area, including bin collections and nearest GP surgery
- tell us about any problems in your area
- pay for services
- keep up-to-date about what's going on in your area

## Start something brilliant!

At Warwickshire County Council, we launch careers.

We offer an array of apprenticeships in a large number of professions, covering a range of levels. From entry level opportunities to higher apprenticeships, we've got so much to offer!

Every apprenticeship we provide is designed to give you the skills, knowledge and behaviours required to progress into further employment with us at Warwickshire County Council.

**Over 200**  
apprentices  
**recruited**  
since 2012

**76%**  
of our  
apprentices are  
**retained**  
by WCC

**95%**  
of our  
apprentices  
**stay in**  
**employment**  
or **education**

**96%**  
would  
**recommend**  
an  
apprenticeship  
at WCC



“

*Completing my apprenticeship has given me great confidence and I have learnt to push myself further”*

“

*Applying for my WCC apprenticeship was a no brainer!”*

“

*Doing this apprenticeship has allowed me to turn my passion into a career”*

“

*Who wouldn't want to get paid for something they enjoy?”*

“

*The hands on nature of an apprenticeship means that you do a lot more than you would just sitting in a classroom”*

## LOOKING FOR CARE?

Barnfield Homecare is a well-established care agency that provides quality care for your loved ones in their own homes.

We offer specialist care and enablement services. Call schedules can range from 30 minutes to 24 hours.

**Our core services include:**  
Personal Care, Live-in Care,  
Companionship, Palliative Care

**Call us today and we will guide you through every step of the process.**



**Barnfield HomeCare**  
LET OUR FAMILIY TAKE CARE OF YOURS

**01789 610 500**

[barnfieldhomecare.co.uk](http://barnfieldhomecare.co.uk)  
Elizabeth Court, Church Street,  
Stratford Upon-Avon, Warwickshire, CV37 6HX

## LOOKING FOR WORK?

### HEALTHCARE ASSISTANT NEEDED

Based in Stratford-Upon-Avon, we are seeking compassionate carers to join our dedicated team. Call us to find out more.

#### BENEFITS

High pay rates  
Holiday pay & pension  
Full training provided  
Car parking permit  
Mileage allowance

#### REQUIREMENTS

Drivers (preferred)  
NVQ 2 or higher  
Experience in care  
Immediate start available



*Linda Rose*  
LINGERIE



Tel: 01789 400 152 | [www.lindaroselingerie.shop](http://www.lindaroselingerie.shop)  
2 Market Place, Alcester, Warwickshire B49 5AE



## QUINTON HOUSE

Step inside Quinton House Nursing Home and Quinton Gardens Specialist Dementia Unit and you'll know you've arrived somewhere special. Over the years, we have given each resident a home from home in a loving, caring environment.

From our wonderful home in Warwickshire, we promote independence, choice, dignity and the highest standards of care.

From our unique person-centred approach and stunning surroundings to the little touches that set us apart, every aspect of Quinton House is completely focused on ensuring we provide the best quality of care for all our residents.

Discover our story for yourself by coming to see Quinton House - with a beautiful home and gardens, along with high-quality care, we're sure you'll feel right at home here.

*"The staff are patient and show great compassion, respect and sensitivity towards the residents as individuals and work very hard to stimulate and engage them in group activities."*



*"I cannot praise Quinton Nursing Home enough, all the staff were so thoughtful, caring, and looked after mum so well, from the nurses, carers, cleaners, they were all brilliant, and were there for us when we needed them most. This home was our saviour when we needed somewhere for mum to be cared for, and looked after, and a relief to the family that someone was with mum 24 hours a day, to give us all peace of mind."*

*"My mother was admitted to Quinton Gardens (Quinton House) Christmas Eve and has been made to feel very welcome. The care and the management have gone above and beyond their manner of care. Words cannot express my family and my gratitude to all concerned. A big thank you "*

*"Mum was always cared for with respect, dignity and kindness. We, as a family, cannot praise Quinton House highly enough. We were always kept fully informed of any changes of Mum's condition. We were always made very welcome on our numerous visits, day or night."*

 Like our page on Facebook  
[/quintonhousenursinghome](https://www.facebook.com/quintonhousenursinghome)



01789 720247

[info@quintonhouse.net](mailto:info@quintonhouse.net)  
[quintonhouse.net](http://quintonhouse.net)

Online Banking – Junior Accounts – Credit Union Prepaid Cards – Budget Accounts – Payroll Deductions



### Loans

As a responsible lender, we offer affordable loans to our members. Our loans do not have any arrangement fees, early repayment penalties or hidden costs.

### Savings

Safe savings for adult and junior members to help build financial security. £1 minimum deposit to become a member. Easy withdrawals options.

### Celebrating 20 Years

It is easy to join & membership is for anyone living or working in Coventry and Warwickshire. Eligibility criteria and Terms and Conditions apply.

**Become a member today for local and ethical banking & financial growth.**

Authorised by the Prudential Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority FRN 213956. We are members of the Financial Services Compensation Scheme and the Financial Ombudsman Service.

**THE FARM**  
*Stratford-upon-Avon*

THE FARM IS A FAMILY RUN BUSINESS THAT OFFERS A UNIQUE FOOD & WELLBEING DESTINATION THAT SHOWCASES LOCAL ARTISAN PRODUCE & PROMOTES ETHICAL, WHOLESOME & SUSTAINABLE FOOD.

OUR AWARD WINNING INDEPENDENT FOOD HALL IS LOCATED IN SNITTERFIELD, JUST OUTSIDE OF STRATFORD UPON AVON. THE FARM STRATFORD IS HOME TO A COLLECTIVE OF ARTISAN FOOD PRODUCERS, BUTCHERS, WINE EMPORIUM, CHRISTMAS, GELATO, ESSENTIALS, TOILETRIES, CHOCOLATIER & DELI. OUR RESTAURANT WILL STAY OPEN FOR TAKEAWAY COFFEES, CAKES & PIZZA.

WE HAVE REMAINED OPEN DURING THE PANDEMIC & SUPPORTED THE COMMUNITY THROUGH A FRESH FOOD HOME DELIVERY & CONTACTLESS COLLECTION SERVICE.

OUR ONLINE FOOD STORE IS OPERATING AS NORMAL WE OFFER HOME DELIVERIES & CONTACTLESS COLLECTIONS BROWSE OUR CHRISTMAS CATALOGUE ON OUR WEBSITE

THE FARM, KINGS LANE, SNITTERFIELD, CV37 0QA  
 @thefarmstratford  
 The Farm Stratford  
 @thefarmsua

Can we tempt you?  
 Fill in your name and email address to claim 20% off your next order at Nourish, The Farm's restaurant. Terms and conditions apply.

Name: \_\_\_\_\_ Email: \_\_\_\_\_

MAKE THE MOST OF THIS  
**WINTER**  
 CLOSE TO HOME

Come and explore until Sun 3 Jan.

“Magical day out today - thanks so much to the team who clearly have worked so hard to create such a wondrous atmosphere!”

“Excellent in every way...”

“A wonderful place for families with lots to do. Broaden your children's interests and culture. Time well spent.”

“What a lovely venue with fantastic views around the countryside...”

**Compton Verney**  
 ART GALLERY & PARK

Purchase tickets online or call 01926 645500  
[comptonverney.org.uk](http://comptonverney.org.uk)

# All of the items pictured below can be recycled from your blue-lidded bin



Please put garden and food waste in your green bin.  
Items not mentioned above need to go in your grey bin.

For full details please visit [www.stratford.gov.uk](http://www.stratford.gov.uk)



**#RecycleRight #EnviroRight**  
follow on Facebook and Twitter  
for daily advice.



# LET'S SCRAP FLY TIPPING!

We ALL have a DUTY OF CARE, to ensure our household or business waste is disposed of legally and not fly tipped. Avoid an UNLIMITED FINE by following the S.C.R.A.P. code:

**S**uspect ALL waste carriers

**C**heck with the Environment Agency on 03708 506 506 that the provider taking your waste away is licensed

**R**efuse unexpected offers to have waste taken away

**A**sk what will happen to your waste

**P**aperwork should be obtained – get a full receipt



Did you know?

Under section 34(2A) of the Environmental Protection Act 1990, Domestic Duty of Care, you can be issued a fixed penalty notice of up to £400 if you don't dispose of your waste correctly.

## This includes:

- If fly tipped waste is traced back to **YOU**
- If **YOU** failed to make appropriate checks to ensure the transfer of **YOUR** waste was to an authorised person
- If **YOU** forget to check if the waste carrier is registered to remove **YOUR** household waste
- If **YOU** forget to get a Waste Transfer Note or receipt for the waste which gives a description of the waste, where it was collected from and where it's going

If **YOU** fail on any of the above, then **YOU** may receive a fixed penalty notice or face prosecution.

For more information on preventing fly tipping or to report fly tipping

[www.stratford.gov.uk/environment/fly-tipping.cfm](http://www.stratford.gov.uk/environment/fly-tipping.cfm)

For information about Household Waste Recycling Centres

[www.warwickshire.gov.uk/hwrc](http://www.warwickshire.gov.uk/hwrc)





We are the only Award Winning home care provider delivering Doctor and Nurse-Led Care for the residents of Warwickshire & Worcestershire.

We provide companionship, housekeeping, personal care through to 24 hour care in the comfort and security of your own home.

We offer a high standard of tailored services provided by friendly, compassionate carers. Working towards prevention of admissions, early discharge and respite. We pride ourselves on making time for our client's and their families

### WE PROVIDE CQC REGULATED SUPPORT WITH:

Companionship and confidence building

Personal care, medication and/ or housekeeping

Providing breaks for your existing carer, family members and/ or being that main carer for you

Supporting you to go shopping and/ or do the shopping for you

Keeping you shielded and safe and/ or helping you to get out and about

Keeping you out of hospital and/ or getting you home quicker



01789 765468 | enquiries@alcesterhomecareagency.co.uk  
www.alcesterhomecare.co.uk



## Hampton Lucy CE Primary School Nursery



*We offer a wonderful nurturing and stimulating environment for your child in a small rural primary school setting. Children enjoy a balanced routine of play and more structured activities.*

*The ideal start for your child's educational journey! Our friendly, experienced and well qualified staff look forward to welcoming you to our school!*



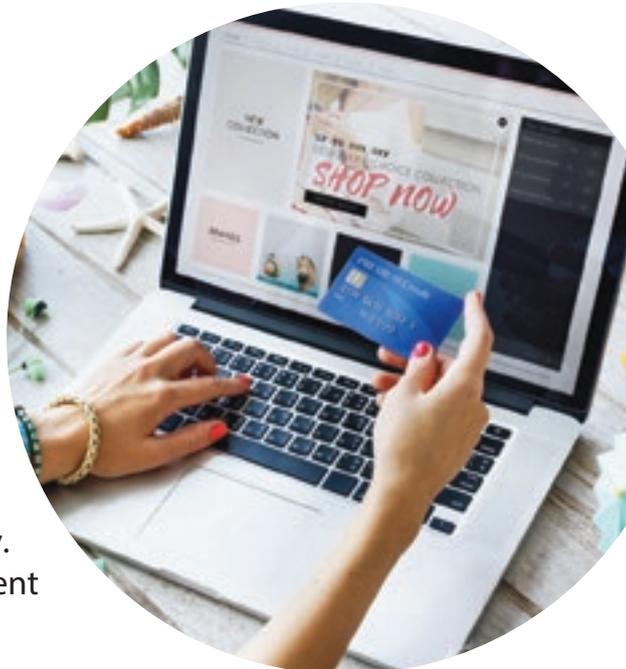
*Please contact us for further information  
Hampton Lucy CE Primary School & Nursery, Church Street,  
Hampton Lucy, Warwick, CV35 8BE  
Telephone - 01789 840398  
Email - admin3031@welearn365.com  
www.hamptonlucyschool.org.uk*

## Incredibly Cheap Online Deals? I'm not buying it!

**Bogus websites offer popular and hard to find products at incredibly low prices.**

**But if you buy from a bogus website you will either receive a fake product, or no product at all and you may not get your money back!**

- Do your homework. Check out the company's reviews and ask friends and family before you buy. Make sure their website is secure and use a payment method that offers protection, such as PayPal.
- Beware of Phishing emails. Don't open or forward suspicious emails. Don't click on any links or download any attachments that they may contain.
- Use strong, unique passwords for your email and shopping accounts.



Visit - [getsafeonline.org](https://www.getsafeonline.org) and [safeinwarwickshire.com/cyber-safe-crime-prevention-advice-leaflets](https://www.safeinwarwickshire.com/cyber-safe-crime-prevention-advice-leaflets)



# HERE FOR YOU

Video calls with loved ones, a relaxing stroll in the garden, or having a stretch in an exercise class are just some of the things residents have enjoyed, and continue to enjoy, at Ambleside care home. Add to that delicious home cooked food from our in-house chef, tailored care delivered by our fully trained and experienced team, the highest standards of safety and cleanliness, and you can see why we're the ideal choice.

If you're considering care for yourself or a loved one, we're here for you.

To find out more about Ambleside, please call **01789 863549** or email [gary.hulme@careuk.com](mailto:gary.hulme@careuk.com)

## WELCOMING NEW RESIDENTS

**Ambleside care home**  
**Evesham Rd, Dodwell, Stratford-upon-Avon CV37 9TG**  
[careuk.com/ambleside](http://careuk.com/ambleside)



## Retirement Apartments from £375,000



### Independent Retirement Apartments

*Independence within a supportive community*

Main Street, Tiddington  
 Stratford Upon Avon  
 Warwickshire  
 CV37 7AY

**24/7 ON-SITE SUPPORT**  
 Someone you know, on hand,  
 24 hours a day

**HOUSE KEEPING & STAFF**  
 There are many more staff than are generally found in traditional sheltered housing.

**RESTAURANT**  
 Margaret Court has its own restaurant/dining room that provides a substantial meal every day

0800 389 9384  
[margaretcourt.co.uk](http://margaretcourt.co.uk)



[retirementsecurity.co.uk](http://retirementsecurity.co.uk)



# Supporting you and your family during

## Family

Looking after you and your family during coronavirus is important.

**Warwickshire Family Information Services** offer a wide range of information and advice for families with children and young people aged 0 to 25 across Warwickshire at [www.warwickshire.gov.uk/fis](http://www.warwickshire.gov.uk/fis).

You can stay up-to-date with the latest advice by signing up to the weekly electronic newsletter by following this link [www.warwickshire.gov.uk/parentupdates](http://www.warwickshire.gov.uk/parentupdates)

A helpline is available from 9am to 5pm Monday to Friday 01926 742274 or [fis@warwickshire.gov.uk](mailto:fis@warwickshire.gov.uk)

**Stratford District Children & Family Centre** is also operating a virtual timetable of activities on Facebook @Stratfordchildrenscentres each week including story time videos and family learning and activities to support families.

Further information to support children and families can be found at [www.stratford.gov.uk/people-communities/children-and-families.cfm](http://www.stratford.gov.uk/people-communities/children-and-families.cfm)

## What to do if you're worried about a young person

If you are worried about a young person at the moment, here are some things you may be able to do to get help:

- Call Childline on 0800 1111 and talk through your concerns
- Speak to Young Carers if the young person is looking after someone at home by calling 024 7621 7740
- 11 to 19 years olds can text a school nurse about any concerns on 07507 331525 from Monday to Friday, 9am to 5pm.
- Call the Police in an emergency (999) or a non-emergency (101)

## Carers

If you provide help for someone, such as family, friends or neighbours, who couldn't cope without you it is important to look after your own health and wellbeing.

If you are a carer the last few months may have been a challenge. Without the usual support networks available you may have felt isolated or low. There are services available to help you:

**The Carers Trust** provides emotional and practical support to help people care for someone and maintain their health and wellbeing.

- A carer wellbeing check can identify any needs a carer may have and provide signposting to other agencies to help support the person they care for.
- A community-focused service helps a carer access local agencies who can help with shopping, collecting prescriptions and other practical help.
- If there is an emergency and a carer must leave their loved one, the **Carer's Response Emergency Support Service (CRESS)** service may be able to help.
- The helpline can provide a listening ear to talk through problems and provide reassurance - 024 7663 2972 (option 2)

**Dementia Connect in Warwickshire** can help you to support a family member or friend with dementia. You can find out more about dementia, get suggestions on how you can best support the person you care about and get some emotional support for yourself. For more information and advice visit [www.alzheimers.org.uk/dementiaconnect](http://www.alzheimers.org.uk/dementiaconnect) or call 0333 150 3456.

**Care Companion** is a free online resource, developed by carers for carers. It is confidential with reliable resources and information tailored to the care needs of their loved ones. Website: [www.carecompanion.org.uk](http://www.carecompanion.org.uk)

**Warwickshire Safe Haven** provides support for people (18+) who are feeling distressed and overwhelmed. The helpline is available (6-11pm Thursday to Sunday).

Telephone: 02477 714 554

Text: 07970 042270

Email: [safehaven@cwmind.org.uk](mailto:safehaven@cwmind.org.uk)



# Coronavirus



## Extra Help

If you are unable to leave your home due to Covid-19 and have no support to help you get food, medication or to access services then you can request help via Warwickshire County Council's hotline on 0800 408 1447.

**What help is on offer?** Warwickshire County Council can provide support for a number of issues using our normal channels and help you to tap into the additional support being provided by community and voluntary groups.

- medicine deliveries
- community groups
- financial support
- mental health and wellbeing advice
- getting food and essential household goods
- local volunteer networks
- health and social care information
- home isolation

For more information visit [www.warwickshire.gov.uk/coronavirusvulnerable](http://www.warwickshire.gov.uk/coronavirusvulnerable)

**Community Meals** delivers hot or frozen meals to vulnerable people over the age of 50. There is a charge for this service. Telephone: 01926 889511  
Website: [www.warwickshire.gov.uk/mealservice](http://www.warwickshire.gov.uk/mealservice)



## Keeping Warm keeps You Well!

It's important to look after yourself and stay warm in your home this winter. This will help protect your health. Here are some top tips to keep warm and well this winter.

### Be prepared

- Check the weather forecast and be ready for cold weather.
- Make sure you have enough of your prescription medicines.
- Keep yourself safe and make sure you have your flu jab.

### A hot meal a day helps to keep the cold away

- Hot meals will keep you snug and warm so make sure you have food in the house.

### A cosy cuppa will help keep you warm

- Have plenty of hot drinks like tea, coffee or hot water as this will help to keep you warm.

### Do you know the room temperature for good health?

- To keep warm and healthy, sitting rooms should be minimum 21°C and bedrooms 18°C. Set your heating controls to the right temperature or have a simple thermometer.

### All wrapped up this winter - keep snug and warm

- Wear a few layers of thin clothing rather than 1 thick layer; this will trap the heat better to keep you warm.

- Cover yourself with a blanket or shawl if you are sitting for long periods, this will help keep you warm.

- Tuck curtains behind radiators, this will keep the heat in the room. Keep moving

- Try not to sit for more than 1 hour - get up and walk around, make a hot drink and spread housework throughout the day. If walking is a problem try moving your arms and legs whilst sitting or wiggling your fingers and toes.

### Struggling to keep warm – you may be able to get some help

- Keeping snug and warm in your home is vital to protect your health. Contact **Act On Energy** 0800 988 2881 or visit [www.actonenergy.org.uk](http://www.actonenergy.org.uk) to receive free advice on keeping Warm and Well.

### You may be entitled to extra benefits to help with bills

- **Citizens Advice South Warwickshire** offers for free, confidential, impartial and independent advice on benefit entitlement. To receive a free benefit check call 0300 330 1183 or visit [www.casouthwarwickshire.org.uk](http://www.casouthwarwickshire.org.uk).

Many people are not aware that by not keeping warm they are putting themselves in danger. Older people who may be frail or have existing health conditions are particularly at risk so check on your neighbour this winter.

# Helping businesses across the district

When lockdown was enforced across the country this year, businesses in Stratford district were heavily affected through no fault of their own. But

thanks to grants from Your District Council and government support, many have been able to get back on their feet.

Here is a snapshot of the businesses around the district that have been helped by Your District Council:



## Guides 'n' Blanks, Studley

Specialist fishing shop Guides 'n' Blanks in Studley was able to take advantage of angling's boost in popularity during lockdown.

Guides 'n' Blanks in Studley saw its sales skyrocket in the spring and summer, with sales doubling in June compared to a typical month.



## Molly's Cotton Tails, Alcester

Organic clothing and toy shop Molly's Cotton Tails hopes to be selling zero-waste food alongside its other ethically-sourced products.

The business, owned by lifelong Alcester resident Sara Palmer, has regular customers from as far away as Italy thanks to its strong ethos.



## Samaritans, Stratford

The Stratford-upon-Avon and District branch of Samaritans was still able to deliver a full service to vulnerable people right the way through lockdown.

And a grant awarded to them by Your District Council meant the branch was able to re-start recruitment and training programmes that had been put on hold.



## All that Glitters, Stratford

Jewellery and handbag store All that Glitters only opened a week before lockdown, but owner Patrick Kavanagh remains optimistic about the future.

Patrick, who moved to Stratford from South Africa last year, was amazed at how quickly his grant application was approved, and has seen plenty of support from shoppers in Stratford.



## Stratford Town FC, Stratford

The new season has got underway for Stratford Town FC, and without a grant from Your District Council to cover some of the money lost from voiding last season, they might not have

been around to play at all.

The club is now hoping for a kind winter so the vast majority of matches can actually be played.



## Underwood Wines, Stratford

A boom in private customers enabled wine merchants Underwood Wines to keep going during lockdown.

The grant for the firm, founded in 1980 by brothers Nick and Tim Underwood, was also able to put them in a stronger position when trading was at its worst.





### Henley Kitchen and Bakery, Henley-in-Arden

Henley Kitchen and Bakery had to adapt its business model when the Coronavirus lockdown came into force and is now making its changes semi-permanent to benefit the community.

It supported the community by providing essential produce in addition to a delivery service to those isolating – and is now continuing to trade as a shop rather than just as a bakery.



### Garden Shed Café, Wellesbourne

The Garden Shed Café in Wellesbourne added an extra string to its bow post-lockdown by providing mobile catering at Compton Verney.

It created a bespoke branded unit to provide catering at the popular attraction now that visitors are starting to return.



### The Merrie Lion, Fenny Compton

The Merrie Lion, a prominent village pub and B&B in Fenny Compton, was another business hit hard by the pandemic.

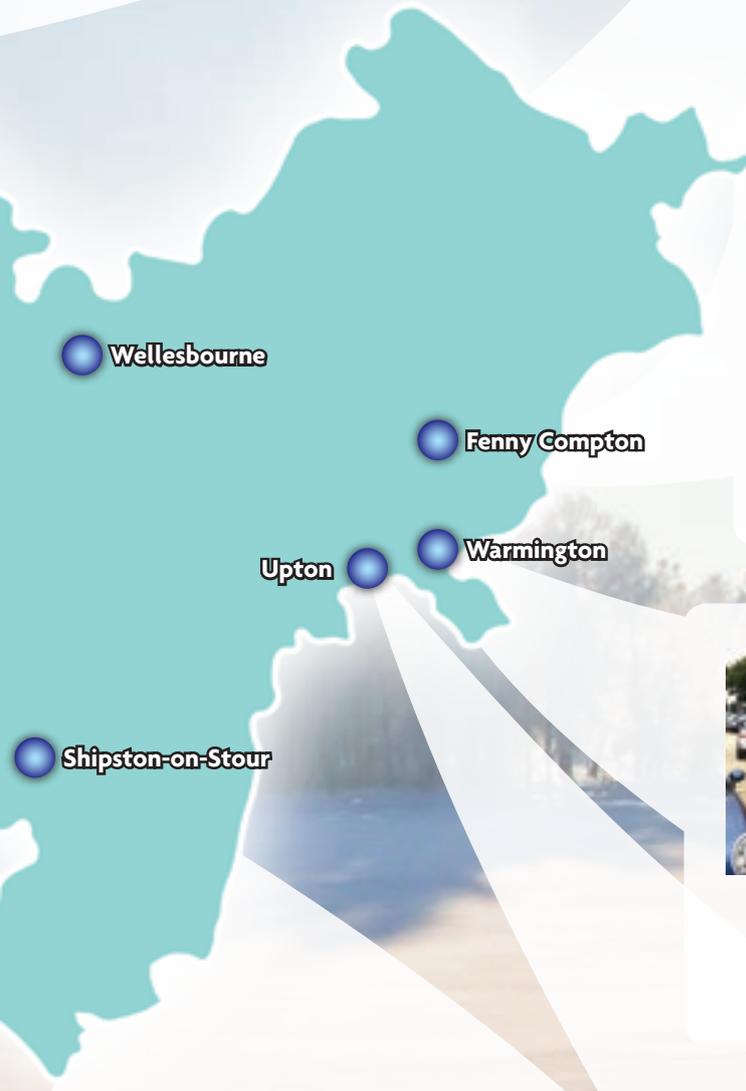
But landlady Daphne Leck found introducing table service actually boosted her drinks sales compared to bar service. She's now planning to keep table service when restrictions ease.



### Foakeswagons, Warmington

Used car business Foakeswagons in Warmington, run by Rachel Foakes, was able to stay afloat during lockdown thanks to a grant from Your District Council.

She is now confident her firm, which she founded three years ago, will come out of the pandemic in a good position.



### Greenfields Nursery, Shipston-on-Stour

Greenfields Nursery in Shipston-on-Stour has been overwhelmed by the kindness and generosity of its local community after its toys were stolen.

Its outdoor storage was broken into – but Shipston's residents all banded together to help, with Cllr Jo Barker paying them a visit to hear about their story.



### Uplands House, Upton

Luxury B&B Uplands House in Upton could not host guests during lockdown, but was able to keep its staff on to maintain the house and grounds because of Your District Council's support.

Owner Poppy Cooksey remains hopeful that guests will continue to book and stay despite the government introducing more COVID restrictions.

# Clip & Collect Garden Waste Service

From 1 April 2021 there will be a charge for the garden waste service across Stratford-on-Avon district. Here's some FAQs to help explain the service.

## 1. How much is it to sign up to the service?

The annual charge is £40 for each green bin, however, if you sign up between 11 January and 28 February 2021, there is an early bird offer of £35 per green bin.

## 2. What will happen to my food waste if I do not sign up for my green bin to be collected?

You will be able to place up to three food waste caddies out for collection on what would have been your garden waste collection day. The food caddies will be available free of charge, on request.

## 3. Can I put the garden waste in my grey rubbish bin?

No. 95% of the waste in the grey bin is taken to an energy from waste facility, they cannot accept garden waste at this plant. If there is garden waste in your grey bin, it will not be emptied.

The collection crews will be monitoring bins for hidden garden waste and a thorough check will be made if evidence shows previous contamination.

## 4. Why are you charging for the collection of garden waste?

The collection of garden waste is a discretionary service not a statutory service – one that the Council is not obliged to provide. We had the choice to charge for the service or possibly discontinue it completely. We felt that it would be fairer for residents to have the choice to pay for a service or not, rather than not having a service at all.

We are not allowed to charge for the collection of domestic waste (the grey bin) under the Environmental Protection Act 1990. There are also limits to how much the council tax can be increased and it was felt it would be fairer to charge only those residents that use the service.

## 5. Is this charge compulsory?

No. The service will only be available to residents that register for the service. If you do not register and make the payment, your green bin will not be collected and there will be no charge to you. Therefore, if you do not have a garden or do not want to pay for the collections, you do not need to do anything.

## 6. How can I dispose of my garden waste if I do not want to pay for the service?

The most environmentally friendly way to dispose of your garden waste is by home composting. Warwickshire County Council offer discounted home composting bins on their website: [www.warwickshire.gov.uk/composting](http://www.warwickshire.gov.uk/composting)

You can also take your garden waste to a Household Waste Recycling Centre. Please do not mix food waste with garden waste when taking it to these sites. To find your local centre and opening times please visit [www.warwickshire.gov.uk/recyclingcentres](http://www.warwickshire.gov.uk/recyclingcentres)

## 7. Will the garden waste be collected all-year round?

Yes. There are no plans to reduce the level of service, there may be occasions due to exceptionally inclement weather etc. when the collections will be suspended. Full details will be provided on the Council website if there are any interruptions to the service. No refunds will be given for unexpected disruptions to the service.

## 8. Can I continue to use sacks for my garden waste?

We would encourage subscribers to use a green bin, where possible. We can provide a green bin free of charge when you sign up to the service, if you have room to store the bin. Reusable sacks will be available to purchase where a wheeled bin is not practicable.

## 9. Will this encourage more fly tipping?

We have conducted benchmarking with other councils where they charge for the collection of garden waste. This has shown that there is not a significant increase in fly tipping when charges are introduced. Any fly tipping that occurs will be dealt with as per our current arrangements. Fly tipping is a crime, any person found guilty of fly tipping will be dealt with, in line with SDC's Local Environmental Quality Enforcement Policy.

**If you have any further questions, please email the team:**  
[streetscene@stratford-dc.gov.uk](mailto:streetscene@stratford-dc.gov.uk)

# Clip & Collect Garden Waste Service

## How do I opt-in to have my green bin emptied?

**1** Sign-up at [www.stratford.gov.uk/gardenwaste](http://www.stratford.gov.uk/gardenwaste) or telephone 01789 260628.

Sign up between  
11 January and  
28 February 2021  
for an early bird charge of  
£35 per green bin

**2** Pay £40 per green bin for a 12 month subscription from 1 April 2021 to 31 March 2022.

**3** You will receive a permit to put on your green bin prior to 1 April 2021.

**4** The service will start on 1 April 2021, for those who have subscribed. Your green bin will not be emptied if you have not signed up.

Food waste can still be collected on your recycling week even if you don't subscribe to the garden waste service. FREE food waste caddies are available on request.



For more information, please telephone 01789 260628  
email [streetscene@stratford-dc.gov.uk](mailto:streetscene@stratford-dc.gov.uk)  
or visit [www.stratford.gov.uk/gardenwaste](http://www.stratford.gov.uk/gardenwaste)

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# Getting the best out of **virtual networking**

Virtual business meetings and networking seem to have become a day-to-day occurrence for a lot of us since lockdown. To help you make the most of your virtual engagements, here are some tips to help you.

## 1. Environment

Sometimes working from home means dogs barking or children shouting can't be avoided but try to reduce distraction during your meeting and shut yourself in a quieter room if possible. Use the Mute button as much as possible when you aren't speaking.

## 2. Positioning

Make sure you have good lighting so that the other attendees can see you properly. Sit with a light or window in front of you rather than behind or put a light on to brighten up the room. Position your camera so that your face appears in the centre of the screen and you aren't looking up or down.

## 3. Background

A virtual background can be a great way of hiding your home backdrop. Try and pick something that reflects your style and business, customise it to include your business logo or contact details so that people can instantly see who you are and what you do.

## 4. Prepare

to represent your business as professionally as possible, it's always advisable to dress as you would for a face to face meeting – and show up a few minutes early in case you have to wait to be let into the meeting. Make sure you've eaten beforehand as someone eating their cornflakes can be quite distracting!

## 5. Focus

Concentrate on what the person speaking is saying and look at the camera rather than an alternative screen as it really helps to engage with the other attendees.

## 6. Contribute

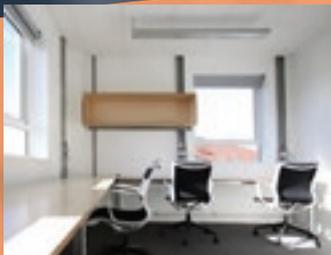
Virtual events can feel weird and you might prefer to sit and listen to everyone else, but try to contribute to the discussion as this flags to other attendees that you are 'in the room' and they are more likely to remember you.

## 7. Follow up

It can be difficult to make direct connections so try and get a list of the other attendees so that you can follow up on any leads after the event. Encourage attendees to put contact details in the Chat function and save the Chat to use afterwards.



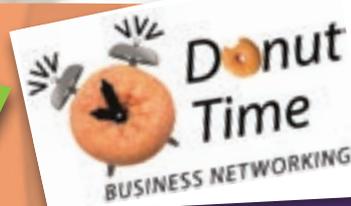
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If you would like to try out some of these tips yourself then please join us for Donut Time, Venture House's monthly virtual networking event. Held on the 2nd

Wednesday of every month, it's aimed at small and micro businesses from across the district. Each month includes a different guest speaker giving their top tips on a business related topic as well as small breakout rooms to allow you to get to know the other attendees. To book onto the next Donut Time Event visit: <http://bit.ly/VHEventbrite>



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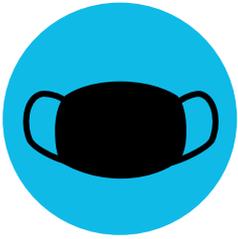
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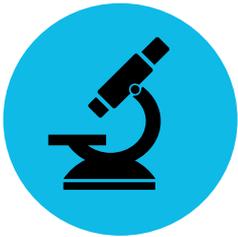
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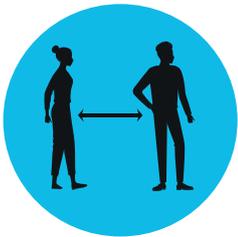
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- or call 119



### negative for COVID-19

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### positive for COVID-19

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## Domestic Abuse - You're not alone

For some people, the current rules around social distancing and remaining at home can mean that they are at greater risk of suffering abuse. If you are suffering abuse, remember you are not alone. Help is at hand and support services continue to be available across Warwickshire during the COVID-19 pandemic.

**The rules around social distancing do not prevent someone from leaving home to seek help if they are suffering abuse.**

Warwickshire's Domestic Violence Service and the police will provide support to all individuals who are being abused - physically, emotionally, or otherwise.

If you are in immediate danger, always call **999** in an emergency. If you are unable to speak on the phone, there are systems in place to connect you to the right service:

- If you are calling from a mobile phone, you can use the 'Silent Solution' system. Press **55** and the operator will transfer the call to the relevant police force as an emergency. The police call handler will then ask you a series of simple yes/no questions. If you're still not able to speak, listen to the instructions you are given so the handler can assess your call and send help. Please note that calling from a mobile does not allow the police to track your location.

- If you are calling from a landline, pressing '55' will not work. If you can't speak you should stay on the line and the operator will connect you to a police call handler. If you need to put the phone down, the line will stay open for 45 seconds. If you pick it up again during this time and the operator is concerned for your safety, they will put you through to a police call handler. Calling **999** from a landline means the police may be able to retrieve information on your location to send help.

Warwickshire Against Domestic Abuse provides information and advice for victims of domestic violence and abuse, friends and family, young people, professionals and perpetrators. [www.talk2someone.org.uk](http://www.talk2someone.org.uk)

Warwickshire Domestic Violence Service is a countywide service offering help and support to women, men and children experiencing domestic violence in Warwickshire. They have a 24-hour national helpline, safe house accommodation, advocacy and outreach support. Drop-in sessions are provided around the county. If you live in Warwickshire you can call **0800 408 1552** to speak to a support worker.



### CrimeStoppers. Speak up. Stay safe.

Crimestoppers is an independent charity which helps to find criminals and solve crimes.

Crimestoppers provides a service where anybody who has information about criminal activity can pass it on. The information callers give to Crimestoppers is passed onto the police in such a way that they do not know who has given it.

It's a simple and secure way of bringing criminals to justice, without anybody knowing who the information came from. If you have information about any crime call **0800 555111** or visit the national website: [www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)



## Fighting rural crime

South Warwickshire is a largely rural area, where the effects of crime can often be disproportionately felt in these geographically isolated communities. Having listened to the concerns of the residents and businesses, the Warwickshire Police Rural Crime Team, was launched in October 2019. The work of the team has involved many notable success stories with recovery of stolen equipment. Help us to fight crime by reporting what is affecting you where you live or work, as these results are best achieved by your support.

You can view our Newsletters or sign up for alerts on the Warwickshire Rural Watch website: [www.warwickshireruralwatch.co.uk/newsite/](http://www.warwickshireruralwatch.co.uk/newsite/)

# How to contact Warwickshire Police

If it's not 999 - **try going online**



Visit our website:

[www.warwickshire.police.uk](http://www.warwickshire.police.uk)

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## Other ways to get in touch:

### Always call 999 if:

- There's a danger to life
- Immediate concerns for a persons safety
- A crime is happening or you see something suspicious that needs immediate attention
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If you need to speak to us on the phone to discuss or report a non-emergency policing matter, please call **101**



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