



Your Services, Your Money

How Stratford-on-Avon District Council,
Warwickshire County Council and the Office of the
Police and Crime Commissioner spend your money.
A guide for residents and business rate payers.

Your **refuse
& recycling
calendar** and details
of how to subscribe to
the **chargeable garden
waste service
inside.**



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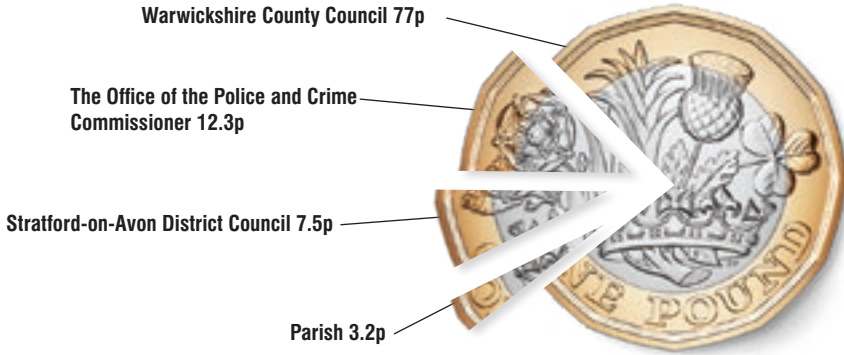
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Welcome to the joint council tax booklet which sets out how Stratford-on-Avon District Council, Warwickshire County Council and the Office of the Police and Crime Commissioner spend your money. This booklet has been funded by advertising revenue and is produced at no cost to those involved and no cost to the council tax payer.

Stratford-on-Avon District Council collects over £109.4m from council tax on behalf of all the authorities shown below. The total amount is then split to provide the services that are part of your everyday life.



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Stratford-on-Avon District Council, Elizabeth House, Church Street, Stratford-upon-Avon, Warwickshire, CV37 6HX.



If you find the text in this booklet difficult to read we can supply it in a format better suited to your needs, please contact SDC on 01789 260105.

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Stuart Purfield, Photographer
www.stuartpurfield.co.uk

Council Tax Help

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- Incapacity Benefit

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A message from Councillor Tony Jefferson

Leader, Stratford-on-Avon District Council



Setting the District Council's budget is one of the most difficult tasks Councillors have to do, especially in the current economic climate. Having to raise Council Tax and increase costs for services is never an easy decision to make, but this hasn't been taken lightly. These are unprecedented times and difficult decisions have to be made.

The £5 Council Tax increase means that the amount residents will be asked to pay for a Band D property is £144.12. The wide range of services provided by the District Council costs a mere £2.77 a week. It must also be remembered that the District Council collects revenue on behalf of Warwickshire County Council, the Police and Crime Commissioner and for Town and Parish Councils. The District Council only retains 7.5% of the total amount of the Council Tax collected.

Support from central government has declined over recent years, with the exception of the New Homes Bonus, which will disappear completely over the next three years. The distribution of spending on public service has shifted considerably. The amount spent per person, other than on health and pensions, has been reduced by 21%. Stratford District Council has been protected from this squeeze by the New Homes Bonus. Because a great many new homes have been built in the District, we have benefited from this far more than most other councils.

Despite the financial pressures, the Council's budget includes provision for: **financial support for the Fred Winter Project** - a partnership of public, private and voluntary sector agencies in Stratford-upon-Avon that has been established to create an innovative solution to rough sleeping and homelessness; contract extension for the **UBUS**, the community transport scheme; **Core Strategy Review** - enabling the Council to fully embed climate change mitigation and

adaptation into the Council's future planning policies and ensure we keep control of development; **Housing Register IT Platform Upgrade** - to enhance customer interaction and offer self-serve functionality; **consultancy advice for the Waste Contract Renewal** - to lead on the procurement of a new contract for waste collection, recycling and street cleansing services and **Climate Change Strategy Funding**.

Stepping back to look at the bigger picture, the challenges we face as a District Council are perhaps an extreme version of the challenges faced across the public sector. The challenge is to find ways to generate the levels of revenue needed to provide the range of services the residents of Stratford District have shown they want.

Although many residents find the garden waste collection service very convenient, it is a discretionary service, not a statutory service that we must provide. By introducing the charge of around 80p a week for this opt-in subscription service the District Council is able to continue to provide a cost effective, efficient service for households that want it, while minimising the overall cost of the service.

Without making these decisions, the alternative would be to face the stark choices needed to balance the budget by moving towards the provision of only those services required by statute and putting those discretionary services at risk.

We have taken these proactive decisions based on a strategic view of the next 5 years. By doing this we seek to retain control of our own destiny as a District and not find ourselves continually on the back foot.

Where Your District Council spends its money

	2019/20	2020/21
EXPENDITURE	£000's	£000's
Housing Benefit	26,965	13,922
Housing	1,727	1,736
Recreation and Tourism	1,093	1,014
Grounds Maintenance	705	730
Parking Off Street	1,564	1,608
Planning	5,648	5,330
Environmental Health	1,853	1,639
Street Cleansing	1,639	1,678
Refuse Collection	4,280	4,775
Council Tax / National Non-Domestic Rates	1,129	1,198
Council Tax Benefits	565	537
Other Services less charges for use of Land, Buildings and Equipment	6,224	10,117
TOTAL GROSS EXPENDITURE	53,392	44,284
INCOME		
Government Grants	-26,966	-13,607
Fees & Charges	-6,312	-7,108
Interest	-182	-280
Other (grants,rent,sales)	-2,290	-2,468
TOTAL GROSS INCOME	-35,750	-23,463
Contribution to / -from reserves	4	-3,393
NET EXPENDITURE	17,646	17,428

Where Your District Council gets its money

	2019/20	2020/21
	£000's	£000's
Council Tax	7,697	8,101
Government Funding	5,172	3,700
Specific Grants	299	299
New Homes Bonus	4,478	5,328
TOTAL	17,646	17,428

Your council tax explained

Your council tax is a local property tax that is charged in order to supplement Government funding of the local services provided by public authorities. It applies to properties used by people as their homes. The amount of council tax you pay is dependent upon which band your property is in. In addition Parish Councils throughout the District have additional expenses called precepts, which are added in proportion to your council tax depending on where you live.

Band SDC charges

A	96.08
B	112.09
C	128.11
D	144.12
E	176.15
F	208.17
G	240.20
H	288.24

Staff - The figures are based on full-time equivalent employees.



Help with meeting your council tax bill

If you are on a low income and liable to pay council tax, you could be eligible to receive help towards paying your council tax by claiming Local Council Tax Reduction. The Local Council Tax Reduction Scheme is available for benefit recipients who can claim help towards their council tax bill. If you would like to make a claim please contact the District Council on 01789 260991.

Additional Town and Parish Council precept information

Town/Parish	Year	Gross Expenditure £000's	Contingency & Reserves £000's	Income £000's	Net Expenditure £000's	Precept £'s
Alcester	2019/20	312	0	-52	260	259,832
	2020/21	314	0	-34	280	279,620
Bidford-on-Avon	2019/20	245	50	-23	272	272,165
	2020/21	253	50	-18	285	284,844
Shipston-on-Stour	2019/20	285	0	-46	239	238,740
	2020/21	269	13	-39	243	243,500
Southam	2019/20	234	-5	-9	220	220,450
	2020/21	247	-5	-6	236	236,209
Stratford-upon-Avon	2019/20	916	-140	-271	505	505,452
	2020/21	1070	-289	-267	514	514,351
Studley	2019/20	184	0	-10	174	173,612
	2020/21	185	0	-4	181	180,700
Wellesbourne	2019/20	235	0	-5	230	230,000
	2020/21	253	-13	0	240	240,000

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 2020

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 19th - 20th
 September 2020



10th - 13th
 December 2020

 **Stratford-upon-Avon Victorian Christmas Dinner**

WWW.STRATFORWARD.CO.UK

STRATFORWARD
 BUSINESS IMPROVEMENT DISTRICT

Parish Council Precepts

Parish	Parish Precept 2019/20	Parish Precept 2020/21	2020/21 Band D Amount
Admington	£3,100	£3,100	£51.88
Alcester	£259,832	£279,620	£129.18
Alderminster	£10,548	£10,800	£37.51
Arrow (& Weethley)	£5,500	£5,500	£51.00
Aston Cantlow	£9,350	£9,400	£35.19
Avon Dassett	£15,580	£15,610	£142.90
Barton-on-the-Heath	£1,000	£1,000	£15.40
Bearley	£22,873	£22,873	£82.69
Beaudesert & Henley-in-Arden	£115,760	£116,600	£78.47
Bidford-on-Avon	£272,165	£284,844	£113.93
Binton	£4,890	£5,500	£31.69
Bishops Itchington	£86,000	£89,000	£94.41
Brailes	£14,190	£17,280	£32.21
Burmington	£2,730	£2,750	£40.12
Burton Dassett	£18,380	£22,375	£47.34
Butlers Marston	£1,980	£2,100	£20.89
Charlecote	£3,000	£3,000	£32.72
Cherington & Stourton	£4,120	£4,140	£18.47
Chesterton & Kingston	£1,000	£1,000	£14.66
Claverdon	£29,920	£30,600	£47.68
Clifford Chambers & Milcote	£7,920	£8,000	£30.40
Combroke	£4,434	£4,533	£46.61
Coughton	£5,000	£5,000	£49.21
Dorsington	£1,980	£2,000	£25.93
Ettington	£34,800	£37,250	£68.61
Exhall	£3,590	£3,600	£32.78
Farnborough	£14,032	£16,016	£127.12
Fenny Compton	£23,710	£24,511	£69.05
Gaydon	£13,600	£14,085	£61.22
Great Alne	£18,398	£20,500	£54.27
Great Wolford	£3,500	£3,500	£31.06
Halford	£7,140	£7,200	£44.80
Hampton Lucy	£15,526	£16,253	£69.63
Harbury	£110,618	£113,378	£94.98
Haselor	£4,500	£4,500	£44.55
Ilmington	£19,820	£20,260	£53.43
Kineton	£63,825	£68,600	£66.04
Kinwarton	£30,000	£30,000	£57.59
Ladbroke	£5,500	£5,520	£39.63
Langley	£1,200	£1,700	£18.28
Lighthorne	£14,091	£14,130	£50.91
Little Compton	£5,860	£7,000	£45.94
Little Wolford	£1,240	£1,000	£16.59
Long Compton	£15,043	£15,837	£36.74
Long Itchington	£100,546	£107,267	£98.84

Parish	Parish Precept 2019/20	Parish Precept 2020/21	2020/21 Band D Amount
Loxley	£6,890	£7,000	£33.06
Luddington	£15,546	£15,236	£50.04
Mappleborough Green	£13,890	£14,000	£44.50
Marston Sicca	£17,470	£21,500	£38.15
Moreton Morrell	£22,460	£23,000	£68.97
Napton-on-the-Hill	£39,300	£44,784	£83.78
Newbold Pacey & Ashorne	£6,204	£6,514	£49.15
Oxhill	£10,500	£11,025	£50.44
Pillerton Hersey	£1,500	£1,500	£15.70
Pillerton Priors	£2,710	£2,738	£16.36
Preston-on-Stour	£6,470	£6,500	£79.48
Priors Hardwick	£2,800	£3,100	£33.16
Priors Marston	£18,540	£18,560	£65.79
Quinton	£31,513	£30,600	£29.78
Radway	£11,162	£11,824	£100.15
Ratley & Upton	£13,420	£14,000	£88.27
Salford Priors	£63,970	£65,000	£106.53
Sambourne	£10,507	£8,470	£23.27
Shipston-on-Stour	£238,740	£243,500	£107.93
Shotteswell	£6,490	£6,500	£52.29
Snitterfield	£28,116	£29,500	£49.65
Southam	£220,450	£236,209	£84.67
Stockton	£24,860	£25,500	£45.48
Stratford-upon-Avon	£505,452	£514,351	£38.89
Stretton-on-Fosse	£5,440	£5,600	£27.03
Studley	£173,612	£180,700	£91.05
Sutton-under-Brailes	£2,600	£2,300	£42.17
Tanworth-in-Arden	£59,740	£63,000	£39.15
Temple Grafton	£3,750	£3,750	£14.93
Tredington	£25,000	£25,200	£31.04
Tysoe	£39,269	£27,500	£50.17
Ufton	£8,750	£8,970	£84.41
Ullenhall	£6,950	£8,200	£23.40
Upper Lighthorne	£13,463	£13,463	£48.10
Warmington & Arlescote	£8,507	£10,261	£57.13
Welford-on-Avon	£22,890	£23,000	£28.22
Wellesbourne & Walton	£230,000	£240,000	£82.80
Whichford & Ascott	£6,150	£6,300	£36.06
Wilmcote	£42,263	£42,423	£85.67
Wixford	£7,000	£7,000	£79.52
Wolverton	£2,600	£3,500	£27.24
Wootton Wawen	£22,319	£23,593	£39.02
TOTAL	£3,407,054	£3,534,403	
Average			£62.44

If your parish is not listed it is not raising a precept in 2020/21

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Stratford Healthcare,
Arden Street,
Stratford Upon Avon CV37 6HJ
Telephone 01789 200920
Fax 01789 200922
Email info@avonpharm.co.uk

Opening Hours

Monday	07:00am - 23:00pm
Tuesday	07:00am - 23:00pm
Wednesday	07:00am - 23:00pm
Thursday	07:00am - 23:00pm
Friday	07:00am - 23:00pm
Saturday	09:00am - 19:00pm
Sunday	08:00am - 18:00pm

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A message from Councillor Izzi Seccombe

Leader, Warwickshire County Council



Dear resident

It is once again my pleasure to welcome you to Warwickshire County Council's section of the council tax booklet for 2020/21. As usual, we set out details of how the County Council spends the money available to us as we strive to make Warwickshire the best it can be for everyone – our residents, the many businesses of all sizes and the many thousands of tourists from all around the world who come to our wonderful county.

At the recent meeting of Warwickshire County Council, we approved the new Council Plan 2020-2025 which will guide how we do our business over the next five years. It has been shaped with the most extensive engagement we have ever carried out with over 7,000 people giving us their views on how they want the County Council to spend their money.

It takes over from the One Organisational Plan 2017-20 which has enabled Warwickshire County Council to effectively streamline how we go about our business with the reduced funding that all local authorities face.

The new Council Plan 2020-2025 has two overarching priorities. That Warwickshire's communities and individuals are supported to be safe, healthy and independent; and that Warwickshire's economy is vibrant and supported by the right jobs, training, skills and infrastructure.

We will continue to gear everything we do towards those two priorities. We have, however, added another priority having declared a Climate Change Emergency last summer. We will look at every way that we can adapt how we go about our business to reduce carbon emissions with the goal of carbon neutrality to protect our environment now and for future generations.

Our drive is to make sure that our customers have the very best value for money. However, we have rising costs with more residents living longer and needing care. We also have more young people with SEND that need high packages of care. Unfortunately, that means that costs are increasing for us.

We have therefore agreed a rise of 3.99% in Council Tax. That comprises a 2% levy ringfenced for adult social care, supplemented by a 1.99% rise in Council Tax and equates to £1.10 a week extra for a Band D property. That will enable us to continue to provide the same level of services, while ensuring that Warwickshire can invest in the infrastructure – the transport system, the opportunities for education and training, access to broadband for the whole county – that will enable the county to continue to prosper.

Last year was the Year of Wellbeing in Coventry and Warwickshire and, in my introduction, I challenged people to do something to increase their own, or someone else's wellbeing. This year, I have a different challenge, although one which may yield similar benefits.

Tackling climate change is something that everyone needs to be aware of and needs to contribute to. There are simple steps that everyone can take such as recycling diligently or reusing carrier bags or using a bag for life. Simple measures but ones that will have a collective impact.

Possibly the biggest change we can make in reducing our carbon footprint is by cutting back on the amount of car journeys that we make.

So, before you pick up the car keys, think about whether you could walk, or even cycle, instead. You and the environment can benefit from that. Or if you drive to work, why not join a database and see if there is anyone who lives along your route who would be interested in carsharing?

We won't change everything overnight but we can make a start. And this is one journey that we do need to make. If we make it together, we can bring about the changes that we need for future generations.

Thank you for your time. I wish you all the best for the coming year.

For anyone interested in carsharing, sign up at www.carsharewarwickshire.com

Where the money comes from

In 2020/21, our total day-to-day spending on services (before we receive any income) is £672.3 million. We are spending £53 million more than last year, when we budgeted to spend £619.3 million.

The money we spend comes from central government and local income. The table below shows our current funding.

Central government	2020/2021 £ millions	Change £ millions
Specific government grants	171.2	17.5
Business rates	71.2	3.4
Local income		
Council tax	313.6	16.7
Extra Council tax collected from previous years	0.1	-1.3
Other Contributions, fees and charges	115.4	22.6
Use of reserves	0.8	-5.9
Total service costs	672.3	53.0

How our spending has changed

	Gross Expenditure £ millions	Gross Income £ millions	Net Expenditure £ millions
Planned Spending last year 2019/20	619.3	-246.4	372.9
Inflation	11.0	-1.8	9.1
Adult Social Care Change	7.1	-3.6	3.5
Childrens Social Care Change	1.5	1.8	3.3
Education Change	5.1	-3.3	1.8
Environment Services	1.7	-6.0	-4.3
Strategic Commissioner for Communities	7.0	-3.1	3.9
Other Changes	19.7	-24.2	-4.5
Planned Spending for 2020/21	672.3	-286.6	385.7
Change	53.0	-40.1	12.8

How the money is spent

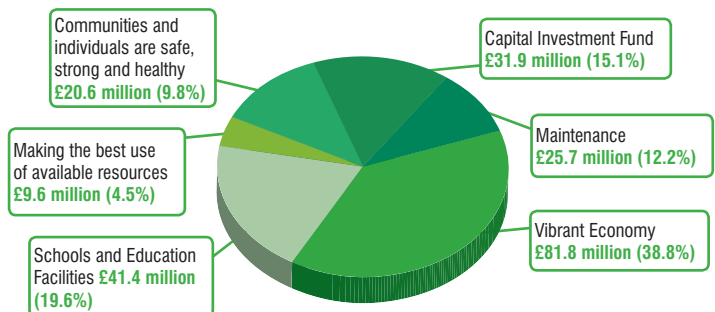
	2019/2020 Spending after income* £ millions	2020/2021 Spending before income £ millions	Income £ millions	2020/2021 Spending after income £ millions	Cost for each person £
Communities Directorate					
Education Services	30.3	125.3	-92.5	32.7	57.3
Environment Services	21.2	41.1	-15.1	25.9	45.4
Fire & Rescue	20.2	21.5	-0.4	21.1	37.0
Strategic Commissioner for Communities Directorate	24.9	39.6	-18.1	21.5	37.6
People Directorate					
Adult Social Care	122.3	195.3	-66.5	128.8	225.6
Children & Families	54.9	71.2	-11.9	59.3	103.9
Strategic Commissioner for People Directorate	10.4	45.2	-34.2	11.0	19.2
Resources Directorate					
Business & Customer Services	15.2	21.4	-4.2	17.1	30.0
Commissioning Support Unit	3.0	4.1	-0.7	3.4	5.9
Enabling Services	21.6	30.1	-6.6	23.5	41.2
Finance	4.4	7.3	-2.9	4.4	7.8
Governance & Policy	2.3	7.2	-5.1	2.2	3.8
Other Services	42.2	62.9	-28.2	34.7	60.7
Service costs	372.9	672.3	-286.6	385.7	675.5
Money taken from (-) or put into our savings	-6.7	-0.8		-0.8	-1.4
Our budget	366.2	671.5	-286.6	384.9	674.1
Less money from the Government					
Business rates	-67.8			-71.2	-124.7
Extra council tax collection from previous years	-1.5			-0.1	-0.2
Amount we will raise from the council tax (£ million)					
	296.9			313.6	549.2
Tax base	207,376.6			210,642.0	
Band - D council tax (£)	£1,431.81			£1,488.87	

* 2019/20 figures adjusted for change in management responsibility (zero net impact) to make changes comparable.

Capital spending

Apart from our day-to-day costs, we also spend money on land, buildings, new roads, major maintenance work and vehicles.

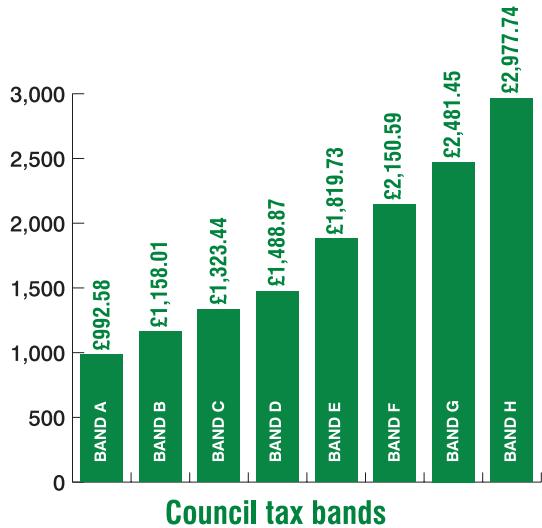
The chart shows our planned capital spending of £211 million in 2020/21.



Council Tax

The chart shows our council tax for properties in each valuation band for 2020/2021.

Band A	992.58
Band B	1,158.01
Band C	1,323.44
Band D	1,488.87
Band E	1,819.73
Band F	2,150.59
Band G	2,481.45
Band H	2,977.74



Notes

Figures may not sum due to rounding. The council passes on funds received from the Department for Education to schools as part of the Dedicated Schools Grant. These figures have been excluded as they do not affect the council's resources. 'Other services' includes financing, banking and managing money and insurance. The Office for National Statistics estimates that in 2020/21, 571,010 people will be living in Warwickshire.

The Secretary of State made an offer to adult social care authorities. ("Adult social care authorities" are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer was the option of an adult social care authority being able to charge an additional "precept" on its council tax without holding a referendum, to assist

the authority in meeting its expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons."

The Council has decided to levy the additional 2% Council Tax to contribute to the funding of the additional costs facing adult social care, as allowed by the government.

The additional 2% Adult Social Care levy in 2020/21 including the amount raised by the 2% levy in 2016/17, 2017/18, 2018/19 and 2019/20, will raise £27.175 million in 2020/21.

These funds will be used to help the Service with much needed flexibility to manage its resources in the most effective way. The service will focus on the transformation of adult social care pathways, the way we deploy social workers and the enhancement

of information and advice to enable people to shape their own solutions. If you have any complaints, comments or suggestions about our services please contact our customer service centre on 01926 410410.

We provide a wide range of services on our website. For example, you can renew library books, check bus timetables, apply to be a foster parent and apply for copies of birth, marriage or death certificates.

For more information, go to www.warwickshire.gov.uk. Your local borough or district council collects your council tax. They will be able to help you if you have any questions about your bill or about whether you are entitled to Council Tax Support.

This leaflet contains important information. If you would like information in another language or format please call 01926 415000. Warwickshire County Council contact: Assistant Director - Finance. Contact via Customer Service Centre 01926 410410.

Prevent Online Grooming: Keeping Your Family Safe

FREE for parents, carers and youth professionals!

Warwickshire County Council's Prevent Officer and Cyber Crime Advisors offer a FREE two-hour session targeted at parents, carers and teachers on how to keep children safe online.



Our session includes:

- The grooming process
- What signs there may be that a child/young person is being groomed
- Information on the latest apps & gaming trends to be aware of
- An insight into the dark web
- How groomers use social media to radicalise young people
- Help, support & resources available to you

Sessions are open to schools, community groups and the public. For further information or to arrange a session please contact: communitysafety@warwickshire.gov.uk



Funded by
Philip Secombe
Police and Crime
Commissioner
for Warwickshire

For further cyber safety information visit:
www.cybersafewarwickshire.com



If you are experiencing domestic violence, you are not alone.



Our services include:

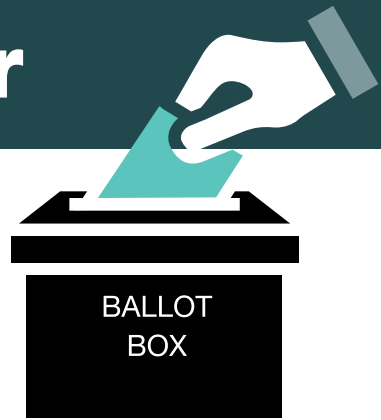
- Emergency safe accommodation for women and children
- Independent domestic violence advocacy for men and women navigating the legal system
- Outreach support for men and women in their own homes, in the community
- Drop-in services
- A 10 week women's group work programme
- Sanctuary scheme - providing additional security within a property



Refuge-Domestic Violence Service
Warwickshire Helpline **0800 408 1552**

DVSW@refuge.org.uk
In an emergency always call 999.

Elections Matter



The elections taking place in Stratford-on-Avon District this year include the Police and Crime Commissioner for Warwickshire on Thursday 7 May 2020.

Police and Crime Commissioners (PCCs) are elected representatives who oversee how crime is tackled in a police force area. Their aim is to cut crime and to ensure the police force is effective.

If you have not received a poll card by 6 April contact the District Council to check if you are registered. Go to www.stratford.gov.uk/elections or call 01789 260208.

Electoral Registration

Everyone is responsible for their own registration. If you are not on the electoral register you will not be able to vote and may not be able to get credit either. If you are already on the electoral register you do not have to re-register.

In order to vote this year you need to be registered by 21 April and can do this by going to www.gov.uk/register-to-vote

Going away?

If you are not going to be able to get to the polling station on 7 May you can have a postal vote or proxy vote (where someone votes on your behalf). Applications for these close at 5pm on 22 April and 5pm on 29 April respectively. You must be on the electoral register to have a valid postal or proxy vote.

YOUR VOTE MATTERS

DON'T LOSE IT



For all your election news follow

 **@sdcelects**



For more information go to www.stratford.gov.uk/elections or call 01789 260208

From 1st June 2020 there will be a charge for the garden waste service

Sign up before
1st May 2020
for an early bird
fee of £35

How do I opt-in to have my green bin emptied?

- 1 Sign-up at www.stratford.gov.uk/gardenwaste or telephone 01789 260628.
- 2 Pay £40 per green bin for a 12 month subscription from 1st June 2020 to 31st May 2021.
- 3 You will receive a permit to put on the back of your green bin.
- 4 The service will start on 1st June 2020, for those who have subscribed. Your green bin will not be emptied if you have not signed up.

Food waste can still be collected on your recycling week if you don't subscribe to the garden waste service. FREE food waste caddies are available for collection.



For more information, please telephone 01789 260628
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk/gardenwaste

YOUR PULL-OUT GUIDE TO THE REFUSE AND RECYCLING SERVICE

Items that go in your blue lidded bin

Please put all of your items loose in the bin and not in carrier bags or sacks



Items that must go in your grey bin



Not acceptable in your grey bin

- garden waste
- building materials
- paints and chemicals

For more information, please telephone 01789 260616
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk



REFUSE AND RECYCLING CALENDAR

1 April 2020 to 31 March 2021



ZONE 1

- RUBBISH COLLECTED**
Grey Bin collected on days marked black
- RECYCLING & GARDEN/FOOD WASTE COLLECTED**
Blue Lidded Bin and Green Bin collected on days marked white

ZONE 2

- RUBBISH COLLECTED**
Grey Bin collected on days marked white
- RECYCLING & GARDEN/FOOD WASTE COLLECTED**
Blue Lidded Bin and Green Bin collected on days marked black

To find out which zone you are in please visit www.stratford.gov.uk/bincalendar

APRIL 2020				
M	T	W	Th	F
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	

MAY 2020				
M	T	W	Th	F
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

JUNE 2020				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30			

JULY 2020				
M	T	W	Th	F
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	31

AUGUST 2020				
M	T	W	Th	F
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28
31				

SEPTEMBER 2020				
M	T	W	Th	F
	1	2	3	4
7	8	9	10	11
14	15	16	17	18
21	22	23	24	25
28	29	30		

OCTOBER 2020				
M	T	W	Th	F
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28	29	30

NOVEMBER 2020				
M	T	W	Th	F
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27
30				

DECEMBER 2020				
M	T	W	Th	F
	1	2	3	4
7	8	9	10	11
14	15	16	17	18
21	22	23	24	25
28	29	30	31	

JANUARY 2021				
M	T	W	Th	F
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

FEBRUARY 2021				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26

MARCH 2021				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31		

25 28 1 There will be no collections on 25 December 2020 and 1 January 2021.
There will be revised garden waste collection for 28 December.
Services will be provided as normal on all other Bank Holidays.

Putting bins out for collection - Please place wheeled bins (or equivalent receptacles) at your property boundary with their lids down, clearly visible to the collection crews, by 6:00am on your collection day.

Extra waste - If you have additional recycling, you can place in it a box or rigid container next to your blue lidded wheeled bin for collection. Additional refuse will not be taken.

For more information, please telephone 01789 260616
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk

CHRISTMAS AND NEW YEAR ARRANGEMENTS 2020-21

The only changes to collections over the festive period are set out below.
All other collections will take place on your usual day.

If your normal collection day is	If it is your refuse week your grey bin will be collected	If it is your recycling week your blue bin will be collected	If it is your recycling week your green bin will be collected
Friday 25 December	Monday 28 December	Monday 28 December	Saturday 2 January
Monday 28 December	Normal Collection	Normal Collection	Saturday 2 January
Tuesday 29 December	Normal Collection	Normal Collection	Normal Collection
Wednesday 30 December	Normal Collection	Normal Collection	Normal Collection
Thursday 31 December	Normal Collection	Normal Collection	Normal Collection
Friday 1 January	Saturday 2 January	Saturday 2 January	Saturday 2 January
Monday 4 January	Normal Collection	Normal Collection	Normal Collection


Items that go in your green bin



We also collect textiles, paired shoes, small electrical items and household batteries. Items must be able to fit in standard size carrier bags. Items can be left loose or in a bag.



For more information, please telephone 01789 260616
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk



Are you trying to arrange waste removal from your property?

If you're thinking of using a man with a van make sure;

- They are a registered waste carrier
- That you get a receipt or waste transfer note
- Take a note of the vehicle registration

Failure to do this could result in you facing fly tipping enforcement action if your items are incorrectly disposed of or fly tipped.



For more information, please telephone 01789 260616
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk



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Stratford-upon-Avon
TEL : 01789 459455
enquiries@heat-genie.co.uk (for same day call back)
www.heat-genie.co.uk



The amount you pay through your Council Tax for policing this year will allow the expansion of police officer numbers to continue. Since the beginning of 2019, Warwickshire Police has grown from 800 to 1,000 officers and over the next year this will be sustained and expanded. Frontline policing also needs good IT and supporting services to make it effective, so I will also make major new investments in these areas.

Significant financial pressures still remain, however, which need careful management moving forwards. I will be ensuring that there is a continued focus by Warwickshire Police on tight financial management so that, as taxpayers, you can see your money is being spent wisely to deliver real improvements to services.

In addition to direct funding of policing, I will be continuing the vital grants and commissioned services which support victims of crime and enable offenders to be rehabilitated, alongside support for community safety initiatives and projects which aim to reduce the numbers of people killed and seriously injured on our county's roads.

Philip Secombe, Police and Crime Commissioner



HOW THE EXTRA POLICE FUNDING WILL BE USED



A BOLD NEW FUTURE FOR COUNTY POLICING

The Evolve programme will transform Warwickshire Police as it exits the Alliance with West Mercia



EXPANDED PATROL POLICING

10 more officers to deal with calls to 999 and 101 (5 North / 5 South)



ENHANCED HARM PROTECTION

13 extra detectives for the specialist Child Abuse, Trafficking and Exploitation team



MORE ARMED AND ROADS OFFICERS

12 more uniformed firearms and roads policing officers deployed across the county



LOCAL CONTROL ROOM INSPECTORS

Warwickshire officers managing how incidents are deployed to and calls are handled



DOUBLING THE RURAL CRIME TEAM

6 extra officers to allow separate teams in the north and south to increase the rural focus



A NEW FIREARMS LICENSING TEAM

A dedicated new facility at Leek Wootton to be responsive to local communities



MAJOR INVESTMENT IN INFRASTRUCTURE

Giving frontline police the technology and support they need to be efficient and effective

@WarwickshirePCC

Website: www.warwickshire-pcc.gov.uk

Email: opcc@warwickshire.pnn.police.uk

Phone: 01926 412322

@WarwickshirePCC

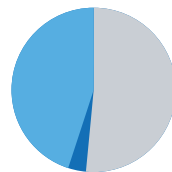
Write to: Office of the Police and Crime Commissioner for Warwickshire, 3 Northgate Street, Warwick, CV34 4SP

Council Tax Band - what will I pay?

A	B	C	D
£158.65	£185.09	£211.53	£237.97
E	F	G	H
£290.85	£343.73	£396.62	£475.94

The amount you pay for the police service will increase by 4.38% in 2020/21. Council tax bands are calculated to four decimal places but presented here to two decimal places, therefore they may vary by plus/minus 0.01p

How are the police funded?



- Central government funding (£57.59m)
- Savings reserves (£3.86m)
- Council Tax (£50.14m)

How the money is spent?

In 2020/21 we plan to spend **£122.195m** before income and use of reserves. Our day-to-day spending (net of fees, specific grants and reserves) is **£107.735m**. The expenditure on police services has **increased by £11.23m** compared with 2019/20.

Spending	2019/20	2020/21	
	Spending £ millions	Spending £ millions	Cost for each person £
Expenditure on police services	110.965	122.195	214.00
Income	-8.246	-10.605	-18.57
Total cost of service	102.719	111.590	195.43
Transfer from reserves	-1.284	-3.855	-6.75
Our budget	101.435	107.735	188.67
Less funding from the Government			
Police grant	-31.268	-33.722	-59.06
Revenue support grant	-17.519	-18.715	-32.78
Council tax support grant	-3.910	-3.910	-6.85
Council tax freeze grant	-1.244	-1.244	-2.18
Council Tax	47.495	-57.591	-100.86

Capital spending

We plan **£17.408m** of capital spending in 2020/21. This is funded in the following ways:

Capital receipts	£0.850m
Government grants	£0.113m
Section 106 funding/revenue contribution	£0.403m
Infrastructure reserves	£1.000m
Borrowing	£15.042m
Total	£17.408

How the money has changed

Our budget has increased by **£6.3m**

	£ millions
Our budget 2019/20	101.435
Savings	-1.401
Inflation, pressures and developments	5.130
Movement in the use of reserves	2.571
Our budget 2020/21	107.735



**South Warwickshire
Clinical Commissioning Group**

Your guide to NHS services

NHS South Warwickshire Clinical Commissioning Group (CCG) commissions health services, advice and interventions for patients in south Warwickshire. In Stratford this means commissioning services at your local hospitals and a vast array of community services, providing care at home.

The NHS is here to help everyone keep well. The information below will help you use the most appropriate service, and in turn you will be doing your bit to help the NHS.

NHS Website

The NHS website provides comprehensive health information, helping you to make the best choices about your health and lifestyle: www.nhs.uk

NHS 111

If you need medical help fast but it's not a life-threatening situation, you can call the NHS **111** number. You can call **111** any time of the day, any day of the year. The call is free from landlines and mobiles. NHS **111** is also available online: www.111.nhs.uk

NHS App

The new, simple and secure way to access a range of NHS services on your smartphone or tablet. Use the NHS App to; check your symptoms, find out what to do when you need help urgently, book and manage appointments at your GP surgery, order repeat prescriptions, view your GP medical record securely, register to be an organ donor and choose how the NHS uses your data. Download the app here: www.nhs.uk/nhsapp



Pharmacies

As well as dispensing prescriptions, pharmacists provide a range of services and can give 'on the spot' help and advice on minor ailments such as: coughs, cold or flu; skin conditions; allergies; aches and pains; indigestion, diarrhoea; help losing weight or giving up smoking. To find your nearest pharmacy visit: www.nhs.uk

GP Practices & Extended Access

GPs in south Warwickshire are now offering convenient appointments at evenings and weekends via the GP+ service. These are pre-bookable, same-day appointments at one of a number of centrally-located hub practices.

The hubs are staffed by teams from local GP practices. GP+ clinicians will have access to patient records, so your full medical history is known and records can be updated regardless of when or where you are seen. You can book an appointment through your normal GP practice. To find a GP practice visit www.nhs.uk

Hospitals

- Stratford-upon-Avon Hospital
- Ellen Badger Hospital
- Warwick Hospital

Stratford Minor Injuries Unit

South Warwickshire NHS Foundation Trust runs the Minor Injuries Unit from Stratford-upon-Avon Hospital. This nurse led unit is open 7 days a week, 9am-5pm. Please note that there is no x-ray at the weekends. This unit can treat patients with minor injuries for example: minor burns, general fractures. If in doubt, contact the unit to seek advice on 01789 205831 ext. 5270

Accident and Emergency Department

A&E at Warwick Hospital is for life-threatening accidents and emergencies only.

999

Call 999 in a medical emergency – when someone is seriously ill or injured and their life is at risk. Medical emergencies can include, loss of consciousness; an acute confused state; fits that are not stopping; persistent, severe chest pain; breathing difficulties; severe bleeding that cannot be stopped; severe allergic reactions; severe burns or scalds. Call 999 immediately if you or someone else is having a heart attack, stroke or major trauma.



Stratford **Shopmobility**

"Renewing Independence"



Shopmobility is a free service that helps anyone with mobility problems get around Stratford-upon-Avon town centre independently, with freedom and confidence.



WHO CAN USE SHOPMOBILITY?

You do not have to be Registered Disabled to use Shopmobility. Anyone who has difficulty getting about on foot can borrow a wheelchair, scooter or wheel walker if they have limited mobility, have a temporary illness or had an accident.

OPENING HOURS

Monday 10am - 3pm
Tuesday - Saturday 9am - 4.30pm
Sunday (April to September) 10am - 4pm
Sunday (October to March) Closed
Bank Holiday Mondays (April to September)
10am - 3pm

Times are subject to change.

The service may also open on additional Sundays for special events in the town.

Please check the website for details.

HOW TO BOOK

Advanced booking with the Shopmobility Office is advisable for wheelchairs and scooters. Daily use is free of charge. Longer term hire, with charges, is available on all equipment.

CONTACT DETAILS

Level Two, Bridgeway Multi-Storey Car Park,
Stratford-upon-Avon CV37 6YX
Telephone **01789 414534**
Email **shop.mobility@stratford-dc.gov.uk**
Website **www.stratford.gov.uk**

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Warwickshire
County Council



Stratford
Town Trust

at the heart of our community

If you live in an area with limited public transport or you struggle to use public transport because of mobility or health issues then **UBUS** could be for you.

UBUS is a dial-a-ride service for people of all ages in the Stratford-on-Avon District.

To register or for more information please phone 01789 264491 or email UBUS@stratford-dc.gov.uk



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Email: _____



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Stratford
Town Trust

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COMMUNITY

grow



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free and
make a
difference!

www.stratfordtowntrust.co.uk/joinus

THE PAIN AND INJURY CLINIC

WARWICKSHIRE

IMAGINE YOUR LIFE WITHOUT PAIN



Warwickshire's pre-eminent provider of services in the diagnosis, management and treatment of pain and injury. Located within the Guild Hall, this centre of clinical excellence has become renowned for its gentle and effective treatment, friendly and professional team approach, and superb clinical outcomes. Research shows pain is a potent stressor on people's lives that interferes with normal recovery and functioning. When pain is controlled, patients suffer less, enjoy an improved quality of sleep and have more vitality to enjoy daily activities. The clinic is proud to attract patients from across the UK and beyond, offering services in the following...

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ONLINE

www.paininjuryrelief.co.uk



BY EMAIL

info@paininjuryrelief.co.uk



BY PHONE

01564 89 80 80



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Lines are open 8am to 6.30pm Monday to Friday, 9am to 12.30pm Saturday. Closed Sundays and bank holidays. Calls are charged at no more than local rate and count towards any inclusive minutes from mobiles. We may record or monitor our calls.



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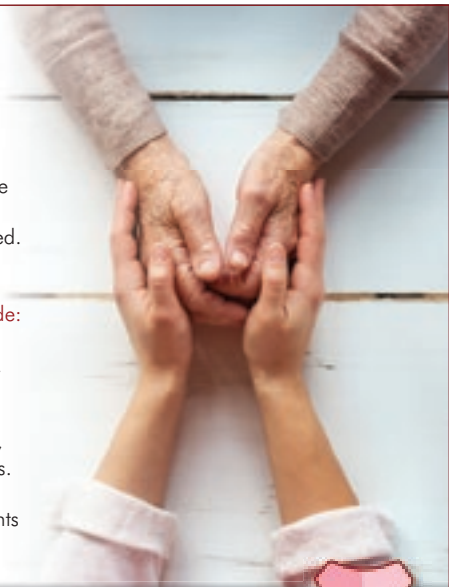
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