Spotlight on Quinton
Crime Prevention Advice
Plastic Recycling Tips
Leftover food?
Two unique solutions for dealing with household organic waste.

How they help you
- No smelly waste
- Safe for you and your pets
- Easy to set up and maintain
- Reduces your carbon footprint

How they help the environment
- Save up to 25% of household waste being collected
- Easier recycling of household waste
- Reduce the need for waste treatment
- Less food waste in landfill means reduced greenhouse gases

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Buy your Green Johanna or Green Cone at www.greatgreensystems.com/promotions/warwickshire or call 0800 731 2572 Limited to 2 per household

Special Offer
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inc. P&P
For Warwickshire residents

Order now online
www.biobag-uk.com/warks
Welcome to the summer issue of Stratford-on-Avon District Council’s magazine, Stratford View. This magazine is produced twice a year to keep you informed about Your District Council services. The cost of producing the magazine has been covered by advertising income and only a small amount of money has been spent on distribution. We are always keen to receive ideas for content in future issues and receive feedback on the magazine, contact us at corporate.communications@stratford-dc.gov.uk

Your services include

You can now access services on line for example you can pay your council tax bill, apply for a bulky waste collection or report fly tipping.

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When you have finished with this magazine please recycle it.

Printed on environmentally friendly paper from renewable sources.

If you run a business and you would like to advertise in the next issue of Stratford View please contact Community Information Services on 01253 885777 for rates and details.

Stratford View is designed and printed by Community Information Services Email: view@cispress.com www.cispress.com

Stratford View is distributed by The National Leaflet Company Tel: 0191 415 3200

Front cover image: St Swithin Church, Quinton

Spot it - Report it - Sorted!
www.tellmycouncil.co.uk/stratford
Tell My Council is the fast and convenient mobile application designed by Your District Council, which makes it easier for residents and visitors to report issues such as fly tipping.

There is no need to download an app, simply visit our ‘Tell My Council’ website at www.tellmycouncil.co.uk/stratford where you can report the issue, location, add optional pictures then send it directly to us. Report it and we’ll do our very best to sort it.

Spot it – Report it – Sorted!

Don’t be rubbish at disposing your waste legally

WARNING All residents and businesses have a legal responsibility to ensure their waste is disposed of correctly. If you let an unregistered waste carrier take away your rubbish, you are breaking the law and could face a fine or end up with a criminal record.

Anyone taking away your waste must be a registered waste carrier. This means they are authorised to take it and can transport, recycle or dispose of it safely and correctly.

If you are unsure, Your District Council advises the following:

- Ask to see a copy of the company’s waste carrier registration certificate and ask where the waste is being taken. Legitimate firms will happily provide this information.
- Call the Environment Agency on 03708 506506 or visit their website to see if a provider is registered.
- Ask for a registered trading address and contact telephone number for the trader and get a receipt.
- Do not be tempted to use people offering cheap waste clearance on sites such as Facebook and Gumtree unless you have confirmed they are registered with the Environment Agency.

Remember, if an offer sounds too good to be true, it probably is.
Look out for your Electoral Registration form ... and update it online or return it to us

www.registerbyinternet.com/stratforddc

YOUR VOTE MATTERS
DON’T LOSE IT

Syrian refugees - Can you help?

Properties needed for families settling in Stratford-upon-Avon through the Syrian Vulnerable Persons Relocation Scheme.

- Self-contained rental properties in the town of Stratford-upon-Avon are required.
- Funding available to cover up to two months void period prior to occupation.
- Landlords receive support and advice during the tenancy.
- Families receive support and have a right to reside in the UK for at least five years.

If you are a landlord or letting agent with a private rented property please contact Stratford District Council on: 01789 260112 or email socialinclusion@stratford-dc.gov.uk

Save the date

Christmas is coming!

Stratford-upon-Avon Victorian Christmas Market will be running from 8 to 10 December. Look out for more details coming soon.
GROW with us...

BUSINESS MANAGEMENT & IT CARE
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SPORT, PUBLIC SERVICES & LEISURE
PERFORMING ARTS
VISUAL ARTS & DIGITAL MEDIA

Places still available for September 2017 start

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Stratford Leisure Centre
01789 268826

Southam Leisure Centre
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Studley Leisure Centre
01527 857161

Everyone Active manages these facilities in partnership with Stratford-on-Avon District Council.

OSRAM active
Feel better for it

ORTHOAEDICS

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- Imaging Services
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BMI The Meriden Hospital, located in the grounds of University Hospitals Coventry and Warwickshire.

Call 0808 101 0355

SERIOUS ABOUT HEALTH. PASSIONATE ABOUT CARE.
Family Support

Drug and Alcohol

Does someone you care about have a problem with Drugs or Alcohol?

Contact us in confidence to find out about our FREE service in Stratford-upon-Avon to talk to people with personal experience who can help and support you

Phone: 01926 889 356
Web: www.eshworks.org
Email: info@eshworks.org

Supported By:

Registered Office: 9A Althorpe Street, Leamington Spa, Warwickshire CV31 2AU

The Recovery Partnership

Supporting recovery from drug and alcohol misuse in Coventry and Warwickshire

The Recovery Partnership provides a free and confidential service for anyone affected by drugs or alcohol, across Coventry and Warwickshire.

Our staff are non-judgmental, knowledgeable and experienced in helping people overcome substance misuse. Unlocking individuals’ full potential through recovery is our ultimate ambition.

We offer drop-in advice and information, free needle exchange, relapse prevention, one-to-one support, a variety of groups including mutual aid, access to on-site doctors and nurses for health and medical needs relating to substance misuse and many other services.

Visit www.cw-recovery.org.uk for more information or call your local service below:

Coventry T: 02476 630135
8 Ironmonger Row CV1 1FD
Nuneaton T: 02476 641100
37-38 Coton Road CV11 5TW
Rugby T: 01788 569582
1 Regent Place CV21 2PJ
Leamington Spa T: 01926 885000
16 Court Street CV31 2BB

Out of Hours Support
Coventry - 0800 7830447
Warwickshire - 01926 425488

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Leamington Spa T: 01926 885000
16 Court Street CV31 2BB

Out of Hours Support
Coventry - 0800 7830447
Warwickshire - 01926 425488

Registered office 67–69 Cowcross Street, London EC1M 6PU
Tel: 020 7251 5860
Registered charity no. 1001957 Scottish charity no. SC040009
Company registration no. 2580377
info@addaction.org.uk www.addaction.org.uk

Costco Wholesale is a membership warehouse club, dedicated to bringing our members quality goods and services at the lowest possible prices.

Trade Membership*
The annual membership fee for Standard Trade Membership is £22 ex VAT (£26.40 inc VAT).

Individual Membership*
The annual membership fee for Standard Individual Membership is £28 ex VAT (£33.60 inc VAT).

*Membership Criteria applies. Accepted methods of payment: cash, debit card, cheque or American Express. Membership must be obtained before purchases can be made.

Costco Coventry
51 Torrington Avenue, Coventry, CV4 9AQ
T: 02476 854 660
E: marketing122@costco.co.uk
www.costco.co.uk

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Costco Coventry
51 Torrington Avenue, Coventry, CV4 9AQ
T: 02476 854 660
E: marketing122@costco.co.uk
www.costco.co.uk
If you are experiencing domestic violence, you are not alone.

Refuge-Warwickshire Domestic Violence Service Helpline 0800 408 1552

Our services include:

• Emergency safe accommodation for women and children
• Independent domestic violence advocacy for men and women navigating the legal system
• Outreach support for men and women in their own homes, in the community
• Drop-in services
• A 10 week women’s group work programme
• Sanctuary scheme - providing additional security within a property

DVSW@refuge.org.uk
In an emergency always call 999.

Stay safe online by following these top tips:

Use strong unique passwords across your online accounts.

Be aware of links and attachments in unsolicited emails. They may ask for confidential information, or download a virus to your device.

Be social media savvy. How much information is online about you? Update your privacy settings.

For more information about staying safe online, visit:

www.cybersafewarwickshire.com

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Do you have the time & energy to support a young person? Would you like to foster? Do you have a spare bedroom?

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www.father-carers.org.uk
@newroutesfoster
We need people like you to foster children and young people.

Searching for new business?

If you’re reading this so are your potential customers!

To advertise in the next issue of View call 01253 885777.
Your District Council is contributing towards The Warwickshire Business Support Start-Up Programme which is funded by the European Regional Development Fund, Warwickshire County Council and Stratford-on-Avon District Council, along with the other District and Borough Councils.

The Programme is delivered by Coventry & Warwickshire Chamber of Commerce and is aimed at providing support to individuals in the Stratford District who have ambitions to start a business and new businesses who are in their first 12 months of trading. The Alcester based Digital Caboodle is a great example of the support provided through the Programme - see the opposite page.

Your District Council is pleased that Venture House, the Council’s state of the art Business Centre located at Avenue Farm Industrial Estate in Stratford-upon-Avon is being used to deliver the New Business Start-up Workshops.

The Centre provides a great opportunity for new and start-up businesses to take advantage of the flexible working space on offer to help them take their next steps and offers:

- Flexible Desk, Office & Meeting Space
- Easy in, easy out terms
- Free on-site parking
- Free WiFi
- Free business support & advice
- Friendly business community
- Great networking & coffee

Call in for a FREE hot desk trial - no need to book just pop in, you can either take up a desk space or have a look round. For businesses, entrepreneurs and start-ups wishing to find out more please visit: www.venturehousestratford.co.uk or contact 01789 207500.

To find out more about Coventry & Warwickshire Local Enterprise Partnership Growth Hub, visit: www.cwgrowthhub.co.uk or contact 0300 060 3747.
Get your business off to the best **start**

A South Warwickshire digital content agency is set to more than double its business as it enters the second year since it was formed. Digital Caboodle was set-up by Jane Cull in June 2016 after she received free business advice and support from the Coventry and Warwickshire Chamber of Commerce through the Coventry and Warwickshire Business Support Programme. The Alcester agency offers an end-to-end service in digital content production, social media training and website design.

Now an established business, Digital Caboodle is passing its expertise down to other start-ups and helping them set-up their own websites and self-manage them going forwards. Over the past year, the business has attracted more than a dozen clients and aims to double its workload within the next 12 months.

Jane Cull, founder of Digital Caboodle, said: “Many of my clients are SMEs and I enjoy working with them to develop their digital media and online presence.

“A large part of what I offer is training clients to self-manage their websites and social media strategy so they are not left with online marketing platforms that they have no idea how to login or update for themselves.”

“My mentor gave me a great overview of my business and helped me gain confidence to take the business forward. I highly recommend the Chamber’s services to anyone considering starting up their own business.” Jane was given advice by Hardeep Sandhu from the Chamber when starting up and developing Digital Caboodle.

Hardeep, a business adviser at the Chamber, said: “It is fantastic to see that Jane is now passing down her expertise to help other start-up businesses – we have a great business community here in Coventry and Warwickshire. I’m looking forward to following the development of Digital Caboodle and urge other businesses to take advantage of the support we offer here at the Chamber.”

**e:** startyourbusiness@cw-chamber.co.uk
Step inside Quinton House Nursing Home and Quinton Gardens Specialist Dementia Unit and you’ll know you’ve arrived somewhere incredible. Over the years we have given each resident a home from home loving, caring environment. We promote independence, choice, dignity and the highest standards of care.

From our unique person-centred approach and beautiful surroundings to the little touches that set us apart, everything we do is completely focused on you for the best quality of care for all seniors.

So spend some time getting to know us a little better by popping in to Quinton House to discover our story for yourself.

“The staff are patient and show great compassion, respect and sensitivity towards the residents as individuals and work very hard to stimulate and engage them in group activities.”
2 for 1 from £69

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Book online at specsavers.co.uk

Stratford Upon Avon  8 Wood Street. Tel 01789 262 606

Valid for one test on or before 31 October 2017 at discounted price of only £10. Present voucher at time of test. Cannot be exchanged for cash, used with other vouchers or eye-health clinic appointments, or redeemed by customers already entitled to a free NHS-funded eye test. One per person, at named Specsavers store only.

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Branches throughout the West Midlands
www.DriveCoLtd.com

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Quinton is a parish that lies about six miles south of Stratford-upon-Avon with a population according to the 2011 Census of 1,968. Situated in south Warwickshire, the villages of Upper and Lower Quinton lie close to the borders of both Gloucestershire and Worcestershire. The parish contains the historical villages of Upper Quinton and Lower Quinton which lies on the Heart of England Way. The Heart of England Way is a 100 mile long recreational walk which is between Milford on the northern tip of Cannock Chase in the north and Bourton on the Water in the Cotswolds.

Upper and Lower Quinton’s historical roots began thirty years prior to Alfred the Great became king in AD 871. King Egbert founded a nunnery in Polesworth, which was north of Birmingham, it’s first abbess was his sister who later set up a second foundation at the foot of Meon Hill. The Saxon word for woman was ‘quean’ and the village grew around the nunnery became known as Queanstun. The Domesday Book has it is Quenintune, which later became Quinton.

The village church with its tall steeple is dedicated to St Swithin, who is best known for his supposed influence on the weather! The church was built on a Saxon base and was originally linked to the Abbey of Polesworth, and was consecrated in 1238; it was and still does come under the patronage of Worcester Cathedral. The church serves the villages of Lower Quinton, Upper Quinton and Admington, and is situated in the largest settlement Lower Quinton where much of the population is concentrated. Opposite the church is a half-timbered house from the Elizabethan age, this was formally four small cottages.
A large proportion of the land in Lower Quinton was originally occupied by army housing for personnel based at the former Long Marston Army Barracks which closed in the 1990’s, after which the land has been redeveloped and replaced by a modern housing estate.

Lower Quinton contains a relatively high proportion of social housing and of young families with dedicated accommodation for the elderly which also includes a Nursing Home. The village has a thriving primary school, a nursery and a well-staffed NHS Doctors surgery with an NHS Dental practice and dispensary.

The village also has a post office and general store and a traditional pub called The College Arms, which was originally a farmhouse. Two working farms are in the centre of the village and a thriving livestock market is situated within the parish boundary. Alongside one of these farms across from the College Arms in Back Lane is the village pond, a place where you can sit and watch the ducks swim by. Other businesses include a fish and chip shop with Chinese takeaway, hairdressing and beauty salon, a flower and gift shop and a bed and breakfast accommodation. There is a well-used village hall with both football and cricket clubs using the playing fields attached.

A mile to the south of Lower Quinton is the smaller village of Upper Quinton. It lies at the foot of Meon Hill where the remains of an iron-age hillfort can be found. The area is home to fallow and roe deer and it is in this area that you find old stories of witchcraft and folklore. The largest part of Upper Quinton sits around an area called The Green; this is a large village green where you can often see village children at play.

Properties surrounding The Green vary in age and size from an Eco house, new builds and period properties. Just off The Green is the entrance to Old Bakery Farm with its name depicted in Cotswold stone to the entrance of their driveway. By the side of the road leading into Upper Quinton is a stone plaque which serves as a reminder that Upper Quinton and Meon Hill are both in the Cotswold Area of Natural Beauty.
Dealing with anti-social behaviour

Neighbour disputes are where two neighbours disagree about something, which can then become a source of distress and frustration. Your District Council is keen to avoid this so below are some guidance and tips to help prevent neighbours falling out:

Hedges - if your neighbour’s hedge is too high, you should not cut it without seeking advice. The best way to resolve the situation is to discuss it with them. Mediation is also recommended as court actions are generally very expensive.

Parking - when it comes to parking your car, you have no rights to the section of road or pavement outside your property (unless local parking restrictions permit this). This means you are unable to prevent anyone else from parking there and you cannot put cones down to reserve the spot. You also cannot stop someone parking on your grassy verge if you have one.

Shared Driveways - shared driveways can be a common source of frustration among neighbours. Try to be more tolerant and discuss the matter between yourselves.

Garden Noise – as the good weather starts to arrive, people come into their gardens more. This means windows are open, which can often mean people are making more noise without realizing it.

Challenging your neighbours unnecessarily can be the beginning of a costly feud, both financially and emotionally.

Anyone who is a victim of anti-social behaviour can get in touch with the following organisations:

- Warwickshire Police by calling the non-emergency 101 line
- A registered social landlord (if you or the offender live in social housing)
- Your District Council (see the Anti-social-behaviour or Noise Nuisance web pages for more information)

Time for some ‘Sheducation’

With summer just round the corner, the majority of people will be taking the opportunity to get out and about in their gardens. Many residents think the contents of their shed are of low value and so they pay little attention to shed security. This makes it the perfect time for thieves to strike.

Your District Council and other Community Safety partners do everything they can to prevent and reduce theft but with a little ‘sheducation’, you can avoid becoming a victim:

- Cars, bikes, tools, sporting equipment and other valuable items are often kept in garages and sheds. Keep them secure by fitting an alarm or good quality locks.
- Keep your fences, gates, sheds, outbuildings and walls in good repair to stop intruders getting in
- Hang old net curtains on the inside of the windows to hide the contents of your shed
- Chain large items such as bicycles together - it is much more difficult for a thief to carry away a number of large, heavy items all at once
- Mark your garden tools and equipment with your postcode and house number
- Grow thorny plants and bushes to prevent unwelcome people from entering your garden
- Fit grilles or mesh to the windows
- Register your property at: www.immobilise.com

Remember the tools and equipment you keep in your shed could be used to force entry into your home – causing even more expense and hassle in the long run.

Don’t give thieves shed loads of opportunities!
Not sure? Don’t open the door!

Your District Council doesn’t want anyone to become a victim of scams or frauds so our advice is simple – if you’re not sure, don’t open the door.

**Preventing doorstep crime**

Doorstep crime can include anything from rogue traders offering home improvement or gardening services, to bogus callers who claim to be from the council, police, health carers or energy companies or even pedlars trying to sell you something you don’t want or need.

**Below are a few handy hints and top tips to help ensure your safety and the safety of others in the district:**

- Always be aware of people who turn up unannounced. Most genuine callers will have a pre-arranged appointment.
- Check the identity of any caller. Confirm who they are by calling the company they claim to work for using a number from the telephone directory or a bill.
- Ask a neighbour to come around to check them out before you open the door.
- Tell them to come back at a time when someone will be at home with you.
- Keep doors and windows locked, and use the door chain every time you answer the door.
- If you are installing new doors and windows get ones that are certified to British Standard BS7950 (windows) or PAS 24-1 (doors).
- Window locks especially on older windows will help stop people getting in.
- Securely lock all doors and windows before leaving the house. It’s easy to forget when you’re in hurry, but it’s the simplest way for a burglar to enter your home.
- Never leave keys anywhere near the front door, including your letterbox; burglars know where to look.
- A home that looks empty is far more likely to be targeted by a burglar, so it’s worth making sure your home looks occupied.
- Use automatic timer-switches to turn on a light and perhaps a radio when it goes dark, even if you are just out for a couple of hours.
- If you’re away for longer periods of time, cancel any newspaper or milk deliveries.
- Visibly and permanently marking your belongings helps you and the police identify them if they are stolen. It can also make it difficult for the thief to dispose of the property.
- Fit padlocks and hardware to shed and garage doors.
- Ask a neighbour or relative for help could they clear the post away from the door mat and open and close the curtains.
- Prevent easy access to the back and sides of your home by installing locked gates, 2 metre minimum fencing or walls. Trellis topping also makes climbing difficult.
- Security lighting can be used to make offenders feel vulnerable and observed. It is suggested that you use dusk to dawn lighting.
- Visible burglar alarms are a deterrent there are many to choose from.

**Where can I find more information?**

Visit [www.stratford.gov.uk/communitysafety](http://www.stratford.gov.uk/communitysafety) to discover more about what Your District Council is doing to combat rural crime.

You can also get further advice about it here: [www.warwickshireruralwatch.co.uk/advisesheets.html](http://www.warwickshireruralwatch.co.uk/advisesheets.html)

Visit: [www.warwickshire.police.uk/article/18091/Not-Sure-Dont-Open-the-Door](http://www.warwickshire.police.uk/article/18091/Not-Sure-Dont-Open-the-Door) for more tips and advice.


And for more information about business crime and cyber crime visit: [www.warwickshirebusinesswatch.co.uk](http://www.warwickshirebusinesswatch.co.uk) or [www.safeinwarwickshire.com/cybercrime/](http://www.safeinwarwickshire.com/cybercrime/)
Meet your Safer Neighbourhood Teams

We are a dedicated group of police officers, police community support officers (PCSOs) and special constables who work with local communities and partner organisations. Working together to keep our residents, businesses and visitors safe, to prevent crime and tackle antisocial behaviour at a local community level.

@StratfordCops @ShipstonCops @SouthamCops @WellesbourneCops @AlcesterCops

Correct as of date of printing April 2017
Best foot forward

Your District Council offers a FREE programme of health walks across the district, aimed at getting people active and enjoying the great outdoors. All walks are open to any age or ability and can last from 45 to 90 minutes.

Dates and times of all the ‘Walk & Talk’ Health Walks are listed below:
- Monday 10am from Stratford Leisure Centre & 10.30am from the bridge, Bidford-on-Avon
- Tuesday 2pm from Southam Leisure Centre
- Wednesday 10.30am from Stratford Leisure Centre & 5.30pm at Stratford-upon-Avon School Athletics Track (during term time)
- Thursday 10am from Shipston Leisure Centre (last Thursday every month from Telegraph St car park)
- Friday 9.45am from Wellesbourne Village Hall

For full details of all the walks visit www.stratford.gov.uk or contact the team on 01789 260646.

Hi-5 summer activities

Boredom should be a thing of the past this summer with Your District Council offering a number of exciting holiday activities across the District to help keep the kids entertained.

From Hi-5 Day Camps to Hi-5 Multi-Sport & Swim, Hi-5 TUFFS and loads more, there should be something for all youngsters during the summer holidays.

Take a look online at https://apps.stratford.gov.uk/hifive/default.aspx to see what’s going on and get involved!

The booking lines are now open please call 01789 260643

National Play Day

Wednesday 2 August

10am to 3pm at the Recreation Ground in Stratford-upon-Avon.
FREE Activities include climbing wall, circus skills, puppet show, multi-sports, fun and games. Come along and join in the fun!
Trinity Court Surgery

We Welcome New Patients. We are located in a large clean modern facility in a good central location. We have 10 GPs, a large nursing team and full administration support. We offer free parking on site and full disabled access.

Services Offered
- Late Night and Weekend Appointments
- Minor Surgery & Cryotherapy
- Family Planning
- Asthma and COPD monitoring
- Lung Function testing
- Diabetes
- Travel Health (Inc Yellow Fever)
- Phlebotomy
- Well Person Health Check (40-74)
- Weight Loss Clinic
- Smoking Cessation
- Midwifery Service
- Patient Participation Group (get involved)

To register with us all you need is a medical card or a signed registration application form which can be obtained from the practice or can be downloaded from the website www.trinitycourtsurgery.nhs.uk

Avon Pharmacy

Welcome to your local pharmacy which dispenses both NHS and private prescriptions. Our aim is for you to get maximum benefit from your medicines.

Services Offered
- Repeat prescription collection and delivery service.
- Confidential help and advice
- Emergency supplies
- Review of your medications
- Medicines assessment and compliance.
- Support for people with disabilities.
- Emergency contraception
- Stop Smoking support and advice
- Needle and syringe exchange
- Managed repeat prescriptions
- Electronic prescriptions
- Flu vaccination

Opening Hours
- Monday: 07:00am - 23:00pm
- Tuesday: 07:00am - 23:00pm
- Wednesday: 07:00am - 23:00pm
- Thursday: 07:00am - 23:00pm
- Friday: 07:00am - 23:00pm
- Saturday: 09:00am - 19:00pm
- Sunday: 08:00am - 18:00pm
Plastic Phantastic

Your District Council is in the top ten Councils for recycling and composting – thanks to residents - with over 60% of all materials collected being turned into something new and diverted from being buried in landfill sites.

We hope to improve on this even further by busting some common recycling myths…..

‘You have to take the lids off bottles before you put them in the recycling’
You don’t have to take the lids off. Our sorting plant can accept them; this includes trigger handles and press down dispensers.

‘You can only recycle No. 1 and 2 plastic items’
We can take all rigid household plastic packaging with the exception of plant pots & trays and polystyrene.

‘If it doesn’t have a number or recyclable triangle you can’t recycle it’
We can take all rigid household packaging but not polystyrene and plant pots & trays.

‘You can’t recycle black containers’
We can take all rigid household packaging with the exception of polystyrene and plant pots & plant trays.

‘You can put old videos in the recycling’
Unfortunately, our sorting plant can’t accept them as there are a number of different plastics used in the manufacture of the cassette plus they can’t deal with the tape itself.

Also our sorting plant cannot deal with plastic film such as carrier bags, shrink wrap, bread bags etc, but a number of the large supermarkets have collection points for this material.

Remember - always put items loose in your recycling
With Shine Bright Oven Cleaning your oven will be virtually like new! We cover Stratford-upon-Avon, Warwickshire and beyond!

Put the shine back into your oven – call Richard on 07801 442523 or visit www.shinebrightovencleaning.com

Discover the world of:
The Teddy Bear Shop

Shakespeare Centre Craft Yard
42A Henley Street
Stratford-upon-Avon
(oposite Shakespeare’s Birthplace)
01789 267 277

The Pewter Room

Shakespeare Centre Craft Yard
42A Henley Street
Stratford-upon-Avon
CV37 6QW
Tel: 01789 267 277

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Help at the press of a button

24 Hour Monitoring Centre | Personal Alarms
Telecare | GPS Tracking | Keysafes | Fall Detectors

Contact us for more information or a free home demonstration

T: 01926 339577
E: lifelineservices@warwickdc.gov.uk
www.warwickdc.gov.uk/lifeline
WHY FOSTER A TEENAGER?

"Joe used to feel worthless."

"Now he's a confident young man."

Make a difference to a young person's life and earn up to £28,000

warwickshire.gov.uk/fostering   Tel: 0800 4081556
Text ‘CHILD’ to 62266

Start Afresh Organisational Services tailored to your needs
Helping you take the next step...

Whether you need to clear your clutter, prepare your home for sale, organise your office, are downsizing or dealing with a family bereavement or simply need someone to give you a helping hand - we can take the stress out of these situations by using our knowledge and expertise to deliver solutions that are right for you.

We can provide as much or as little help and support as you need.

Home Organisation
- Decluttering
- On the move/relocation
- Styling & staging for home sale
- Home admin inc. paperwork
- Wardrobe & cupboard organisation

Senior Move Support
- Pre-sale staging of your property
- Assisting to sort or downsize your belongings
- Planning your new furniture layout
- Arranging sale, donation or disposal of items
- House clearance support

info@start-a-fresh.org.uk
www.start-a-fresh.org.uk
07851 726072 or 07768 104269

Warwickshire Police and Crime Commissioner Philip Seccombe funds a range of programmes designed to help you improve your safety and security.

Building a safer, more secure Warwickshire
Housing and Communities

Are you a Landlord?
Are you up to date with the latest changes in regulations? There have been a lot of changes in the law in relation to renting out properties. We support Landlords by organising a forum where you can meet other Landlords, get legal updates, and get updates from Landlord chosen speakers to help you run your business.

Do you have a property that can be used to support a refugee family? Talk to us!

Shared Houses
New regulations come into force October 2017 - be prepared for these.

Empty Properties
If you have an empty property or know of one - we can give advice and help to bring them back into use.

Are you a Tenant?
If your Landlord fails to make a repair - you can talk to us for advice.

• Is your landlord accredited?
• Is your deposit properly protected?
• Is your property up to standard? We can help if it isn’t.

Our website contains information to help people choose the right property to rent - and what to do if things go wrong.

Do you want some help to live independently?
We can provide advice and guidance to:

• Identify what assistive technology will help make life more comfortable.
• Discuss grants for essential repairs for those on means tested benefits.
• Provide energy saving tips to help you keep warm for less.

The Housing Advice Team can be contacted on 01789 260 861 or via housingadvice@stratford-dc.gov.uk

Housing Advice
The Council’s Housing Advice Team is able to assist you if you:

• Need advice on your housing options
• Need help with any difficulties you may be having with your current housing
• Would like to be considered for housing association homes across the District
• Think you might be threatened with homelessness

To discuss any of the below in more detail please contact the Private Sector Housing Team on 01789 260848 or email: phst@stratford-dc.gov.uk or visit the website: www.stratford.gov.uk
Do you have health problems, struggle to access public transport because of mobility issues, or live in an area with no or infrequent – public transport?

Do you wish you could travel throughout Stratford District more easily?

UBUS is Your District Council’s reliable, convenient and flexible community transport service, which has been running for three years now. Previously known as Community Links, UBUS started life back in June 2014 and since then, an amazing 30,000 journeys have been made across the district by more than 800 registered users.

So why do people use it?

### UBUS keeps Norma looking good

Norma Shephard lives in Priors Marston and uses the UBUS twice a week. On Tuesdays Norma pops into Southam to meet friends and have a browse around the shops. And every Thursday the 84-year-old takes the UBUS to the hairdressers in Long Itchington for a weekly wash and set. From there she goes on to Tesco to do some food shopping.

Norma doesn’t feel comfortable driving and there is no public transport available to get her where she wants to go. For the places UBUS can’t take Norma – such as a doctor’s appointment or further afield into Leamington town centre – she relies on her family.

Speaking about UBUS, Norma said: “UBUS is very good and Sue, the driver, is great – she helps me a lot. It’s also a social link for me.”

### How does UBUS work?

UBUS operates between 9.30am and 2.30pm from Monday to Friday and can be used for anything from visiting friends to attending social groups or leisure activities to going shopping.

Passengers are collected from their door, dropped off at their destination, picked up again at an agreed point before being dropped off back home. All UBUS vehicles can accommodate a wheelchair.

Depending on where you live in the district, you’ll pay £2.10, £2.70 or £3.40 for a single journey with return journeys priced at £4.20, £5.40 or £6.80.

Journeys can be booked between 9.30am and 2.30pm from Monday to Friday and up to seven days in advance.

For more information or to register please call 01789 264491.

### UBUS keeps residents moving

Alveston resident Ann Walker doesn’t drive due to an eye condition and was concerned about how she would get her shopping done while her husband was recovering from a hospital procedure.

When the UBUS service started, she decided to register. Thanks to the UBUS, Ann was able to get out and about as usual – using the bus to get into Stratford for shopping and pick up other bits and pieces from town.

She said: “It’s really easy to register and the staff in the booking centre are extremely helpful. UBUS has been such a help while my husband has been recovering and the drivers are always very friendly.”
Do you want to be part of a person centred team who deliver excellent residential care and dementia care?

Then we can offer...

- Full time hours
- We offer competitive rates of pay
- Full training
- Paid holiday
- We can provide transport from some pick up points if needed

We are looking for Care Staff, Registered Nurses & Domestics. If you are a caring person with a positive outlook then please get in touch

Please contact:
Tel: 01789 731 168 or email: home.ard@mha.org.uk
At Warwickshire County Council we offer a wealth of apprenticeship opportunities across many of our services. Each apprenticeship fits within one of our six career pathways:

**Supporting the Community** - Social Care, Education, Libraries
**Information Technology** - IT Services, Data Analysis, Telecommunications
**Country Parks and Forestry** - Ecology, Forestry, Countryside Rangers
**Finance** - Accountancy, Procurement, Pension Services
**Transport and Highways** - Technical Design, Engineering, Vehicle Maintenance
**Professional Services** - Human Resources, Project Management, Business Administration

Apprenticeships in these areas available in 2017 - apply via [wmjobs.co.uk](http://wmjobs.co.uk) or contact us for more information.

**Email:** apprentice@warwickshire.gov.uk  
**Web:** www.warwickshire.gov.uk/apprenticeships  
**Find us on Facebook:** Apprenticeship Opportunities in Warwickshire
Your District Council tries to keep the area across Stratford District looking neat and tidy at all times. To help us with this, idverde carry out work – including grass cutting, shrub and bedding maintenance, and a host of other maintenance tasks.

As the highways authority, Warwickshire County Council is responsible for grass verge cutting and mowing of the highways outside of towns and villages. This ensures drivers' safety and visibility is not restricted.

Frequently Asked Questions

Whose responsibility is it to cut the other verges across Stratford District?

All highway verges belong to Warwickshire County Council but these are maintained by different organisations depending on their location. Within settlements, it will likely be Your District Council, Orbit Housing or the local Parish Council.

Your District Council is funded by the county council to carry out verge cutting on their behalf within towns and villages. This service is performed by contractors idverde. Maps showing where we cut in your area and other details are available here: www.idverde.co.uk/wp-content/uploads/2016/05/000-2015-Stratford-Verges-Maps-rebranded.pdf

How often are the verges cut?

Warwickshire County Council maintains verges between settlements three times per year. Under the current service, the verges in the district are cut by idverde up to nine times a year between March and October to keep them below a height of 150mm. However, some areas will be left uncut at certain times of the year to support Daffodils and Wildflowers.

Parish Councils may choose to cut verges more frequently. Visit: www.idverde.co.uk/stratford-on-avon-district-council/maintenance-rounds/ to see when Your District Council workers will next be paying a visit in the area.

Why aren’t grass cuttings collected?

Your District Council aims to provide value for money at all times. Removing material – including grass cuttings – would be very expensive due to more equipment and staff being needed as well as extra transportation and disposal costs. Therefore grass cuttings are not collected under the current service.

Why have grass cuttings been left in the road looking messy?

Our contractors always strive to clear cuttings off pavements and private driveways while carrying out their work. However, any cuttings in the road will be left due to health and safety.

Am I able to cut the verge outside my house?

If residents wish to maintain the verges outside their home to a higher standard, they are able to do this; however they should consider their own safety and the safety of others before doing so. Carrying out any such maintenance does not result in ownership of the highway verge being transferred.

Who should I report it to if the contractor has damaged my property or missed an area?

Visit: www.stratford.gov.uk/community/grounds-maintenance-form.cfm to report any issues with the service being provided. Where possible, please include photos. You can also get in touch with Your District Council's Streetscene team by calling 01789 260616 or emailing streetscene@stratford-dc.gov.uk

Why are there tufts and streaks left behind after the mowers have moved on?

Your District Council endeavours to cut all our verges to a high standard. If the grass is wet when cut, sometimes this means grass can be pushed down by the front of the mower rather than cut by the blades. When the grass dries, it will usually pop back up again however if you are unhappy, please get in touch and we will do our best to rectify the issue.

If you would like more information or wish to speak to a member of Your District Council's Streetscene team, please contact us using any of the below methods by calling 01789 260616 or email streetscene@stratford-dc.gov.uk.
Your local District Councillor

1 ALCESTER AND RURAL
Susan Adams
Springfield
Hertford Road
Alcester
B49 4AT
T: 01789 400371
E: susan.adams@stratford-dc.gov.uk

2 ALCESTER TOWN
Eric Payne
3 Sherwell Drive
Alcester
B49 5HA
T: 01789 762577
E: eric.payne@stratford-dc.gov.uk

3 AVENUE
Maurice Howse
17 The Firs
Lower Quinton
Stratford-upon-Avon
CV37 0DW

4 BIDFORD EAST
Daren Pemberton
45 Marleigh Road
Bidford-on-Avon
B49 6LE
T: 01789 269630
E: daren.pemberton@stratford-dc.gov.uk

5 BIDFORD WEST AND SALFORD
Mark Cargill
The Bridge House
Oversley Green
Alcester
B49 6LE
T: 01789 269630
E: mark.cargill@stratford-dc.gov.uk

6 BISHOPS ITCHINGTON
Christopher Kettle
Pipers Hill, Gaydon Road
Bishops Itchington
Southam
CV37 9QH
T: 01789 269630
E: chris.kettle@stratford-dc.gov.uk

7 BISHOPTON
Robert Vaudry
The Moot House
Dorington
Warwickshire
CV37 8AX
T: 01789 269630
E: robert.vaudry@stratford-dc.gov.uk

8 BRAILS AND COMPTON
Stephen Gray
2 Furlong Meadow
Shipston-on-Stour
CV37 4DL
T: 01689 823763
E: stephen.gray@stratford-dc.gov.uk

9 BRIDGETOWN
Lynda Organ
3 Oakleigh Road
Stratford-upon-Avon
CV37 0GW
T: 01789 269630
E: lynda.organ@stratford-dc.gov.uk

10 CLOPTON
Jason Fojtik
9 Eastfield Close
Stratford-upon-Avon
CV37 1DL
T: 07523 128368
E: jason.fojtik@stratford-dc.gov.uk

11 ETTINGTON
Penny-Anne O’Donnell
C/O Elizabeth House
Church Street
Stratford-upon-Avon
CV37 6HR
T: 01789 267575
E: penny-anne.o.donnell@stratford-dc.gov.uk

12 GUILDHALL
Jennifer Fragdley
92 Banbury Road
Stratford-upon-Avon
CV37 7HY
T: 01789 262522
E: jenny.fragdley@stratford-dc.gov.uk

13 HABURBY
Jacqui Harris
C/O Elizabeth House
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T: 01789 262522
E: jacqui.harris@stratford-dc.gov.uk

14 HATHAWAY
Peter Moorse
Ingon Cottage
Ingon Lane
Stratford-upon-Avon
CV37 9DE
T: 01789 269630
E: peter.moorse@stratford-dc.gov.uk

15 HENLEY-IN-ARDEN
Stephen Thirlwell
31 Riverside Gardens
Henley-in-Arden
B95 5JX
T: 01564 794594
E: stephen.thirlwell@stratford-dc.gov.uk

16 KINETON
Christopher Mills
10 Fighting Close
Kinerton
CV35 0LS
T: 01926 641309
E: christopher.mills@stratford-dc.gov.uk

17 KINWARTON
Mike Gittus
The Old Barn
Walcote Manor Farm
Walcote, Alcester
B49 6LP
T: 01789 488027
E: mike.gittus@stratford-dc.gov.uk

18 LONG ITCHINGTON AND STOCKTON
Dave Riches
93 Banbury Road
Southam
CV47 1HU
T: 07845 471220
E: dave.riches@stratford-dc.gov.uk

19 NAPTON AND PENNY COMPTON
Chris Williams
23 Meadow Way
Fenny Compton
Southam
CV47 2WD
T: 07771 857816
E: chris.williams@stratford-dc.gov.uk

20 QUINTON
Mike Brain
Marston Edge
Campden Road
Lower Quinton
CV37 6JU
T: 01789 720728
E: mike.brain@stratford-dc.gov.uk

21 RED HORSE
John Fielding
21 The Green
Radway
CV37 0DD
T: 01789 266488
E: chris.saint@stratford-dc.gov.uk

22 SHIPSTON NORTH
Chris Saint
Jasmine Cottage
Tredington
Shipston-upon-Stour
CV37 4NQ
T: 01689 823763
E: chris.saint@stratford-dc.gov.uk

23 SHIPSTON SOUTH
Paul Bailey
The Old Barn
Shipston-upon-Stour
CV37 4NQ
T: 01689 823763
E: paul.bailey@stratford-dc.gov.uk

24 SHOTTERY
Molly Giles
10 New Cottages
Shottery Road
Stratford-upon-Avon
CV37 0TJ
T: 07786 482027
E: molly.giles@stratford-dc.gov.uk

25 SNITTERFIELD
Peter Richards
20 The Fordway
Lower Quinton
Stratford-upon-Avon
CV37 6BD
T: 01789 750837
E: peter.richards@stratford-dc.gov.uk

26 SOUTHAM NORTH
Andrew Crump
1 Hurst Road
Southam
CV47 1HY
T: 01789 815745
E: andrew.crump@stratford-dc.gov.uk

27 SOUTHAM SOUTH
Justin Kerridge
3 Reeswood Court
Sambourne Lane
Samble
B49 6PE
T: 01527 894888
E: justin.kerridge@stratford-dc.gov.uk

28 STUDELEY WITH MAPPLEBOROUGH GREEN
Hazel Wright
Ghent House
17 Station Road
Studley
B80 7JR
T: 01527 852999
E: hazel.wright@stratford-dc.gov.uk

29 STUDELEY WITH SAMBOURNE
George Atkinson
Heartsease Cottage
Stratford Road
Wootton Wawen
CV37 8AX
T: 01689 793678
E: george.atkinson@stratford-dc.gov.uk

30 TANWORTH-IN-ARDEN
Kate Rolfe
57 Avon Crescent
Stratford-upon-Avon
CV37 7EZ
T: 01789 550324
E: kate.rolfe@stratford-dc.gov.uk

31 TIDDINGTON
Tony Jefferson
37 Rookes Court
Brewery Street
Stratford-upon-Avon
CV37 7JQ
T: 01789 268409
E: tony.jefferson@stratford-dc.gov.uk

32 WELBY
Dave Riches
93 Banbury Road
Southam
CV47 1HU
T: 07845 471220
E: dave.riches@stratford-dc.gov.uk

33 WELFORD-ON-AVON
Peter Barnes
3 Milcote Road
Weston-on-Avon
Stratford-upon-Avon
CV37 8AX
T: 01789 750837
E: peter.barnes@stratford-dc.gov.uk

34 WELLESBOURNE EAST
Anne Parry
19 John Taylor Way
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Warwick
CV35 9DH
T: 01789 117737
E: anne.parry@stratford-dc.gov.uk

35 WELLESBOURNE WEST
Danny Kendall
1 Honeyuckle Lane
Wellesbourne
Warwick
CV35 9EL
T: 01789 692203
E: danny.kendall@stratford-dc.gov.uk

36 WOOTTON WAVEN
Simon Lawton
Wirral House
18 Langley Road
Claverdon
CV35 8PU
T: 01789 630251
E: simon.lawton@stratford-dc.gov.uk

www.stratford.gov.uk
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Tel: 01789 269 196 Waterside, Stratford-upon-Avon, CV37 6BA

Child abuse happens in Warwickshire

If you have concerns that a child is suffering abuse or neglect, contact Warwickshire Multi Agency Safeguarding Hub on 01926 414 144

People in Warwickshire are safeguarded from harm, receiving the services they need, at the right time, effectively and efficiently. The Multi Agency Safeguarding Hub (MASH) is a partnership between Warwickshire County Council, Warwickshire Police, National Health Service (NHS) and other key partner agencies working together to safeguard children, young people and adults.

E: mash@warwickshire.gcsx.gov.uk www.warwickshire.gov.uk/mash
Local Council Tax Reduction Scheme

With effect from 1st April 2017 Stratford-on-Avon District Council implemented a new Local Council Tax Reduction Scheme (LCTRS).

The change meant asking working age customers for a 20% contribution towards Council Tax payments meaning that the Council continues to fund 80% of claimant’s payments.

The change related to working age benefit recipients only. This meant that previously you may have received a Council Tax bill with full LCTRS i.e. nothing to pay but now may have payments to make.

If you are affected by these changes and need help making payments please see www.stratford.gov.uk or contact the Benefits section on 01789 260991 or email: benefits.sdc@stratford-dc.gov.uk

To help mitigate the impact upon the most financially vulnerable residents, an LCTRS hardship fund will be available.
Take the next step

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