

Are you rough sleeping in Stratford-on-Avon District or do you know someone who is?

Who should I contact first?

Stratford-on-Avon District Council's Housing Advice Team

who can give advice on emergency housing and finding accommodation.

Cyrenians Outreach, who can offer you support and refer you to other organisations.

Housing Advice Team Stratford-on-Avon District Council

Elizabeth House, Church Street
Stratford-upon-Avon CV37 6HX

☎ 01789 260850 (within office hours)

☎ 01789 267575 (includes out of hours homeless emergency)

✉ roughsleeper@stratford-dc.gov.uk

🌐 www.stratford.gov.uk



For advice on: • Emergency housing • Finding accommodation
• Housing issues e.g. relationship breakdown, rent / mortgage arrears, possession action
• Other agencies that can help you

Cyrenians Outreach



☎ 01789 290956

✉ stratfordscheme@coventrycyrenians.org

🌐 www.coventrycyrenians.co.uk

- Referral form
- Help for people who are rough sleeping or sofa surfing
- Help to find suitable accommodation
- Claiming benefits
- Registering with a doctor and other health issues
- Help and support with other issues

Drop in: 12-2pm Mon-Friday at Elizabeth House, Church Street, Stratford-upon-Avon

Home Choice Plus



HOME CHOICE PLUS.ORG.UK

You can access the Home Choice Plus website for free at

Stratford-on-Avon District Council,
Elizabeth House, Church Street,
Stratford-upon-Avon CV37 6HX

If you join the library (for free) you can use the internet for up to 30 minutes per day for free.



SUPPORTED ACCOMMODATION

What you can expect:

- To fill in a referral form
- To have an interview
- There is normally a waiting list
- You will be told if you can be considered for a vacancy
- There will be support available
- You will have your own room

Stonham Housing - Schemes for:

- Single homeless and ex-offenders aged 18-65
- Men and women aged 16-25

Tel: 01789 269143

Office: 1 Evesham Place,
Stratford-upon-Avon. CV37 6SH

Cyrenians - Schemes for:

- Single homeless men and women aged 18+
- 8 bedspaces

Tel: 01789 290956

Office: 24 Clopton Road,
Stratford-upon-Avon. CV37 6SH

Together - Schemes for:

- Men and women
- Mental Health

Tel: 01789 294120

Office: 31 Melville House, New Street,
Stratford-upon-Avon. CV37 6EB

Plato Trust - Scheme for:

- Men and women
- Mental Health

Tel: 01926 831298

Office: Clarence House, Clarence Street,
Leamington Spa. CV31 2AD

Rough Sleeper Personalisation Project

midland heart
housing, care and more



- Dedicated peer support worker
- For entrenched rough sleepers and those at risk from rough sleeping
- Intensive personalised support
- To help maintain or access independent accommodation
- Individual budget plan
- Multi-agency approach to wide ranging support issues including debt, substance misuse, meaningful use of time, reconnection with community/ family, access to education/ training/ employment

Speak to Homelessness Prevention Officer, Housing Advice Team or your support worker about being referred to this service

Do you live in the Stratford area and feel isolated or have no means to take part in meaningful activities?

If so come to the Stratford Link Project run by Bromford Support in partnership with The Buzz Café, Stratford District Council, Stratford Town Trust and Warwickshire Police.

The Stratford Link Project is open Tuesdays and Thursdays 10.00am - 12.45pm at The Buzz Café, Henley Street Stratford-upon-Avon CV37 6PT

Bromford Support

☎ 01789 260673

☎ 07834 569144

www.bromford.co.uk

Emergency and Other Contacts

Warwickshire Police

☎ 01926 415000

☎ 101 (Non Emergency)

☎ 0800 555111
Crimestoppers

☎ 999 (Emergency)

Jobcentre Plus Benefit line

☎ 0800 055 6688

Pension Service ☎ 08456 060265

Warwickshire Local Welfare Scheme

☎ 01926 359182 / 0800 408 1448

Disability Benefits Helpline

☎ 08457 123 456

My Contacts You can use this space for numbers that are important to you.



Citizens Advice
the charity for your community

Advice and information on a range of issues including:

- Housing • Debt • Benefits • Employment
- Immigration • Discrimination

Stratford upon Avon & District CAB

Office: 25 Meer Street, Stratford-upon-Avon

☎ 0844 855 2322

🌐 www.stratforduponavoncab.org.uk

Outreach in other locations in the district

For outreach appointments ☎ 01789 200136

Armed Forces and Families

Soldiers, Sailors, Airmen and Families Association (SSAFA)

Confidential Support Line ☎ 0800 731 4880

Warwickshire & Coventry Branch Office

☎ 01926 491 317

✉ Email: warwickshire@ssafa.org.uk

The Royal British Legion

Legionline ☎ 08457 725 725



Drug and Alcohol Services

Recovery Partnership

(drug and alcohol issues)
Stratford Healthcare, Arden Street,
Stratford-upon-Avon

☎ 01789 206770

Alcoholics Anonymous

☎ 0845 769 7555

🌐 www.alcoholics-anonymous.org.uk

Swanswell Independent Living Service

Supporting people services to help people tackle practical issues such as housing that their substance misuse has caused, so they can turn their lives around

☎ 02476 226 619

ESH

☎ 01926 889356



Mental Health Services

Mental distress can happen to anyone...

Are you feeling:

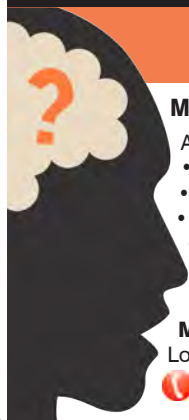
- Sad, depressed, worried or confused
- Self critical or worthless
- Alone
- Like harming yourself or having suicidal thoughts

Speak to your GP about your health problems

Mental Health Matters Telephone support line.

Local and national mental health advice.

☎ 0800 616171



NHS CALL 24 HOURS ON
Direct 0845 4647

🌐 www.nhsdirect.co.uk

Stratford-upon-Avon Hospital

MINOR INJURIES ONLY

Arden Street, Stratford-upon-Avon CV37 6NX

☎ 01789 205831

Warwick Hospital

ACCIDENT AND EMERGENCY

Lakin Road, Warwick CV34 5BW

☎ 01926 495321



WARWICKSHIRE AGAINST DOMESTIC ABUSE

Domestic abuse can affect anyone ...

- People can suffer physical, psychological, financial, sexual and emotional abuse.
- You may be feeling depressed, alone, hurt or have health worries

Support and help is available, this includes helping you to access safe accommodation e.g. a refuge

Warwickshire Domestic Abuse Line

☎ 0800 408 1552 (Freephone) Mon-Fri 8-8pm; Sat 9-4pm

🌐 www.talk2someone.org.uk

National Domestic Violence Helpline

☎ 0808 2000 247 (Freephone) 24 hours a day, every day

Safeline supports victims of sexual violence and abuse

☎ 01926 408315 during office hours

☎ 0808 800 5005 (Freephone) weekday evenings

Young People

If you are a child or a family in need, or if you are concerned about a child or family you know, contact the Children's Team:

Stratford-on-Avon District Children's Team

☎ 01926 413629 (office hours)

☎ 01926 886922 (out of hours)

NSPCC Helpline

☎ 0808 800 5000

Doorway

Housing advice and support to young people and pre-tenancy workshops

☎ 02476-740400

🌐 www.doorway.org.uk/

Childline

☎ 0800 1111

Missing Persons Helpline

☎ Freephone 0500 700700

