

Your Refuse & Recycling Calendar & Guide INSIDE



Your Services, Your Money

How Stratford-on-Avon District Council, Warwickshire County Council and the Office of the Police and Crime Commissioner spend your money - a guide for residents and business rate payers

Published March 2017

Welcome to the joint council tax booklet which sets out how Stratford-on-Avon District Council, Warwickshire County Council and the Office of the Police and Crime Commissioner spend your money. This booklet has been funded by advertising revenue and is produced at no cost to those involved and no cost to the council tax payer.

Stratford-on-Avon District Council collects over £88.3m from council tax on behalf of all the authorities shown below. The total amount is then split to provide the services that are part of your everyday life.



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Small and New Business Support in Stratford

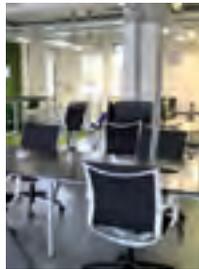
Venture House Business Centre opened for business in April 2016 following the completion of a major project to turn a redundant council building on Avenue Farm Industrial Estate in Stratford-upon-Avon into a top class facility for small businesses & new business start-ups.

The Centre provides 2,500 sqft of business space over two floors offering hot-desking, co-working space, self-contained offices, reception meet & greet, superfast broadband, WiFi, on-site parking, cycle shed, indoor & outdoor chill-out zones, refreshment facilities, meeting space, competitive rates & easy-in easy-out terms.

Venture House is particularly aimed at new & existing SMEs, entrepreneurs & home based businesses wanting to make the first transition into a commercial environment. In addition, the hot-desking facilities & meeting space are proving popular with larger organisations needing a Stratford base.

Free business support is provided on site by business experts from the Coventry & Warwickshire LEP Growth Hub; a 'one-stop service' offering advice on mentoring, coaching, business planning, access to finance, exporting, apprenticeship opportunities & more. Free business start-up workshops are also available at Venture House led by the Chamber of Commerce.

For more details on hot-desking & meeting room offers and events, go to www.venturehousestratford.co.uk



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GROWTH
DEALS

Warwickshire
County Council



Coventry & Warwickshire
Local Enterprise Partnership

A message from Councillor Chris Saint

Leader, Stratford-on-Avon District Council



This year's budget has been set against a background of immediate and potential change in our income streams and we need to look at the longer term situation to create a sustainable way forward.

Due to our sound financial management, we have been rewarded with certainty in our settlement for the next four years and know by 2020 that it will be reduced to zero. We are suffering a downward adjustment of New Homes Bonus to help fund Adult Social Care.

In due course, we shall have the benefit of local control over business rates. The benefits of this are unclear as legislation is yet to be processed by Parliament. We have been told that there are additional responsibilities for the money we are likely to retain. We shall also be subject to the tariff/top up system whereby the lion's share of the business rates we collect goes to authorities who require a top-up to allow them to spend at a reasonable level.

Our Customer Satisfaction Index survey undertaken biennially, produced its best ever result at 79.1% and gave us valuable information about our services. At 86.6% satisfaction, the refuse and recycling service is particularly highly valued and we are in the top 10 nationally for recycling.

Our budget consultations have shown specific areas where the public would like to see service provision increased and this budget reflects those priorities in CCTV and Housing services. Another area for increased service provision is our Planning service, which is currently receiving the second highest number of planning applications in the country. The extra budgeted income from planning fees will allow us to recruit nine new posts.

This budget represents a responsible way forward. It does not compromise the future income to the Council, nor does it put forward profligate spending plans. The District Council's share of council tax has been increased by 2% which is lower than the 3.7% allowed by Government.

This budget allows the Council to undertake both its statutory duties and those it undertakes by virtue of its Corporate Strategy as well as preserving a justifiable level of reserves.

We will continue to keep our eye on both savings and the potential for joint working.

Where Your District Council spends its money

	2016/17 £000's	2017/18 £000's
EXPENDITURE		
Housing Benefit	26,688	26,758
Housing	982	1,209
Recreation and Tourism	886	961
Grounds Maintenance	665	662
Parking Off Street	1,254	1,200
Planning	4,496	5,078
Environmental Health	1,592	1,595
Street Cleansing	1,552	1,558
Refuse Collection	3,547	3,629
Council Tax / National Non-Domestic Rates	919	941
Council Tax Benefits	577	552
Other Services less charges for use of Land, Buildings and Equipment	4,374	3,953
TOTAL GROSS EXPENDITURE	47,532	48,096
INCOME		
Government Grants	-27,025	-27,020
Fees & Charges	-5,248	-5,649
Interest	-169	-102
Other (grants,rent,sales)	-1,797	-2,054
TOTAL GROSS INCOME	-34,239	-34,825
Contribution to / -from reserves	781	819
NET EXPENDITURE	14,074	14,090

Where Your District Council gets its money

	2016/17 £000's	2017/18 £000's
Council Tax	6,808	7,135
Government Formula Grant	3,866	3,325
Specific Grants	359	301
New Homes Bonus	3,041	3,329
TOTAL	14,074	14,090

Your council tax explained

Your council tax is a local property tax that is charged in order to supplement Government funding of the local services provided by public authorities. It applies to properties used by people as their homes. The amount of council tax you pay is dependent upon which band your property is in. In addition Parish Councils throughout the District have additional expenses called precepts, which are added in proportion to your council tax depending on where you live.

Band	SDC charges
A	90.47
B	105.55
C	120.63
D	135.71
E	165.87
F	196.03
G	226.18
H	271.42

Staff - The figures are based on full-time equivalent employees.

1 April 2015



244

1 April 2016



253

As of 1 February 2017



240

Help with meeting your council tax bill

If you are on a low income and liable to pay council tax, you could be eligible to receive help towards paying your council tax by claiming local council tax reduction. With effect from 1st April 2017 we will be introducing a new Local Council Tax Reduction Scheme where working age benefit recipients will have the level of support towards the council tax bill capped at 80% instead of 100%. If you think you may be affected or would like to make a claim please contact the District Council on 01789 260991 to see if you are entitled to make a claim.

Additional Town and Parish Council precept information

Town/Parish	Year	Gross Expenditure £000's	Contingency & Reserves £000's	Income £000's	Net Expenditure £000's	Precept £'s
Alcester	2016/17	252	0	-23	229	228,525
	2017/18	291	0	-50	241	240,756
Bidford-on-Avon	2016/17	214	40	-38	216	216,424
	2017/18	222	50	-42	230	230,255
Shipston-on-Stour	2016/17	249	0	-35	214	213,540
	2017/18	258	10	-50	218	218,290
Southam	2016/17	180	-6	-2	172	172,035
	2017/18	199	-5	-10	184	184,022
Stratford-upon-Avon	2016/17	778	-138	-174	466	465,819
	2017/18	820	-69	-270	481	481,405
Studley	2017/18	161	10	-15	156	155,930
Wellesbourne	2016/17	184	0	0	184	184,250
	2017/18	234	0	-12	222	221,700



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We are the only traditional butchers left in the village 'Studley'. We are also the first butchers to use "dry agers" to hang our beef to perfection, they are widely used in Michelin star restaurants and provide an unusual look to our shop. We pride ourselves on making sure that all our produce is reared / made with the best love and care possible. We support local farms as well as sourcing great rare breeds from their original countries i.e. welsh black, Aberdeen Angus etc.

We are a game specialist selling Venison, Pheasant, Rabbit, partridge, woodcock and pigeon freshly in season and frozen out of season. We offer various flavoured sausage including, Chorizo, pork leek and apple and chilli sausage alongside our best selling farmhouse and Cumberland. We also have a

gluten free variety. Our bacon is all dry cured and our Oak smoked bacon is smoked in the only original smoke hole left in the Black Country (not sprayed or dipped). Ross freshly prepares, black treacle, chilli and cinnamon and nutmeg bacon on the premises too.

In addition to our meat selection we also offer a wide range of fresh pies and pastries along with fresh local vegetables and store cupboard essentials such as dumpling mix and table sauces to compliment your meals.

Our fresh free range egg selection is always popular and include duck, quail and on occasion goose eggs alongside our usual free range hen eggs.

We make our own handmade faggots in shop daily and offer a vast cheese selection from the oldest cheese maker in the country Fowlers of Earlswood.

Parish Council Precepts

Parish	Parish Precept 2016/17	Parish Precept 2017/18	2017 Band D Amount
Admington	£740	£2,358	£41.73
Alcester	£228,525	£240,756	£114.11
Alderminster	£9,960	£10,033	£36.34
Arrow (& Weethley)	£5,500	£5,500	£51.49
Aston Cantlow	£9,150	£9,210	£34.81
Avon Dassett	£10,910	£12,910	£122.27
Barton-on-the-Heath	£1,000	£1,000	£15.58
Bearley	£22,473	£22,873	£82.58
Beaudesert & Henley-in-Arden	£82,402	£111,520	£76.94
Bidford-on-Avon	£216,424	£230,255	£107.36
Binton	£3,590	£3,680	£26.34
Bishops Itchington	£84,000	£84,000	£100.23
Brailes	£13,800	£13,640	£26.77
Burmington	£2,650	£2,680	£40.07
Burton Dassett	£14,963	£16,500	£35.53
Butlers Marston	£1,410	£1,930	£19.31
Charlecote	£3,500	£3,000	£34.42
Cherington & Stourton	£4,000	£4,000	£18.26
Chesterton & Kingston	£1,000	£1,000	£14.86
Claverdon	£23,785	£24,670	£39.09
Clifford Chambers & Milcote	£7,570	£7,680	£32.12
Combroke	£3,998	£4,099	£46.01
Coughton	£4,500	£4,500	£43.90
Dorsington	£1,920	£1,940	£26.16
Ettington	£31,236	£31,900	£62.83
Exhall	£3,530	£3,550	£32.64
Farnborough	£14,307	£13,298	£108.34
Fenny Compton	£18,300	£18,680	£57.30
Gaydon	£9,490	£10,249	£51.64
Great Alne	£16,666	£17,010	£61.97
Great Wolford	£1,770	£1,880	£17.57
Halford	£6,870	£6,950	£44.61
Hampton Lucy	£9,278	£10,301	£43.96
Harbury	£97,664	£104,952	£94.37
Haselor	£4,470	£4,480	£43.10
Ilmington	£18,210	£18,410	£49.08
Kineton	£43,902	£50,136	£51.89
Kinwarton	£28,600	£29,200	£55.78
Ladbroke	£4,920	£4,940	£35.00
Langley	£1,200	£1,200	£12.91
Lighthorne	£13,030	£13,030	£52.56
Lighthorne Heath	£9,500	£10,386	£44.08
Little Compton	£5,340	£5,510	£36.76
Little Wolford	£460	£970	£16.45
Long Compton	£13,212	£14,616	£37.56

Parish	Parish Precept 2016/17	Parish Precept 2017/18	2017 Band D Amount
Long Itchington	£68,184	£72,204	£85.32
Loxley	£6,840	£6,840	£34.04
Luddington	£6,635	£8,774	£28.87
Mappleborough Green	£12,370	£13,030	£40.96
Marston Sicca	£7,820	£9,870	£33.47
Moreton Morrell	£21,320	£21,750	£67.75
Napton-on-the-Hill	£32,868	£34,160	£72.54
Newbold Pacey & Ashorne	£5,660	£5,950	£47.52
Oxhill	£2,480	£2,990	£16.06
Pillerton Hersey	£980	£990	£10.65
Pillerton Priors	£3,410	£2,995	£20.16
Preston-on-Stour	£3,350	£6,390	£81.24
Priors Hardwick	£1,720	£1,730	£19.92
Priors Marston	£17,500	£17,500	£66.03
Quinton	£24,620	£25,120	£26.95
Radway	£8,487	£8,657	£78.45
Ratley & Upton	£11,570	£12,180	£78.51
Salford Priors	£49,190	£58,690	£108.72
Sambourne	£8,037	£8,067	£23.56
Shipston-on-Stour	£213,540	£218,290	£107.66
Shotteswell	£5,450	£5,460	£45.61
Snitterfield	£24,200	£24,410	£42.54
Southam	£172,035	£184,022	£78.78
Stockton	£20,103	£20,313	£41.64
Stratford-upon-Avon	£465,819	£481,405	£38.32
Stretton-on-Fosse	£5,090	£5,120	£25.25
Studley	£139,950	£155,930	£79.83
Sutton-under-Brailes	£1,980	£1,990	£36.26
Tanworth-in-Arden	£47,500	£48,890	£31.00
Temple Grafton	£3,680	£3,700	£15.18
Tredington	£25,190	£24,750	£35.24
Tysoe	£37,862	£38,471	£75.52
Ufton	£6,170	£6,120	£59.06
Ullenhall	£5,000	£5,140	£14.67
Warmington	£7,749	£7,818	£44.04
Welford-on-Avon	£20,452	£21,034	£27.68
Wellesbourne	£184,250	£221,700	£84.86
Whichford	£5,400	£5,660	£32.53
Wilmcote	£26,790	£41,763	£85.90
Wixford	£7,000	£7,000	£86.98
Wolverton	£2,450	£2,460	£19.50
Wootton Wawen	£20,047	£20,468	£35.71
TOTAL	£2,850,473	£3,061,183	
Average			£58.35

If your parish is not listed it is not raising a precept in 2017/18

A message from Councillor Izzi Seccombe

Leader, Warwickshire County Council



Once again, it is my pleasure to introduce Warwickshire County Council's section of the council tax booklet for 2017/18.

It contains details of how we spend the money available to us in order to improve the quality of life for residents and to provide the services that enable everybody, from toddlers to older people, to safely go about their daily lives.

This doesn't seem to get any easier from one year to the next as we continue to face decreasing resources. Last year, I spoke about the fact that we were in the third year of the One Organisational Plan for 2014-18 which would see us have to make savings of £92million in that period.

The new One Organisational Plan which takes us up to 2020, underpins how the county council will continue to transform to meet the changing needs of our communities. We are doing so while having to make an additional £67million in savings by 2020.

Clearly, we have many challenges. Alongside the reduction in government grants, our population is living longer and that puts increased pressure on our budget for adult social care with more people than ever needing packages of care.

You will see that the county council's share of council tax has risen by 3.99%. This comprises a basic 1.99% rise as well as an additional 2% increase that the government has allowed us to introduce but which must be ringfenced to fund social care. Like many councils, we have taken this option and so for a Band D property, the annual Council Tax bill is now £1,298.88, an increase of 96pence per week on 2016/2017's bill.

We need that extra money to help us cope with the ongoing pressures but we are also looking at ways that we can make that money go further. We will continue to support our most vulnerable residents

and, by working with our partners in Health and in the community, we will look at ways that people can be supported to help themselves and remain independent for longer. Of course, this would help us to reduce our spending on social care but this approach can also bring very real benefits for the quality of life of our customers.

So we face challenges. But we are also looking at many opportunities. The county council will remain committed to encouraging economic growth and we will continue to build a transport infrastructure to enable that. We will strive to create superfast broadband across the county so that all areas, even those in some of our more rural areas, can enjoy the benefits of being connected to the online world.

And we will continue to build for the future with our programme of schools development to ensure that our children have the best possible start in life.

So where does all that leave us? Over the following pages you will see a comprehensive breakdown of where we will be spending your money and how we will maintain our commitment to work to keep residents safe, independent and healthy while supporting an economy that has effective transport networks, jobs and opportunities to learn new skills.

Like all regions in the country, we are having to look at ways of doing things differently and more efficiently but I remain confident that we are rising to the challenge and that Warwickshire will remain a great place to live, learn and do business.

Where the money comes from

In 2017/2018, our total day-to-day spending on services (before we receive any income) is £731.8 million. We are spending £4.1 million more than last year, when we spent £727.7 million.

The money we spend comes from central government and local income. The table below shows our current funding.

	2017/2018 £ millions	Change £ millions
Central government		
Revenue Support Grant	20.4	-17.1
Specific government grants	304.0	12.1
Business rates	62.3	3.2
Local income		
Council tax	256.2	15.0
Extra Council tax collected from previous years	2.0	-0.6
Fees and charges	76.3	2.4
Use of reserves	10.6	-10.9
Total service costs	731.8	4.1

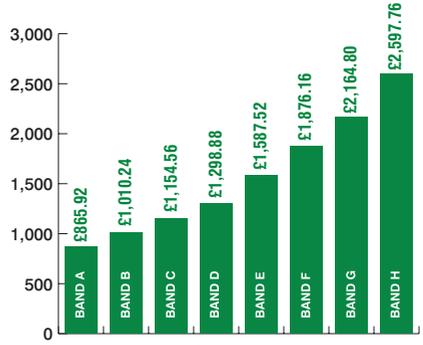
How our spending has changed

	£ millions
Planned Spending last year 2016/2017	340.4
Add:	
Inflation	7.2
Spending Pressures	12.3
Other one off charges	3.3
Less:	
Savings	-33.3
Change in the use of reserves	10.9
Planned Spending for 2017/2018	340.8

Council Tax

The chart shows our council tax for properties in each valuation band for 2017/2018.

Band A	£865.92
Band B	£1,010.24
Band C	£1,154.56
Band D	£1,298.88
Band E	£1,587.52
Band F	£1,876.16
Band G	£2,164.80
Band H	£2,597.76



How many staff we employ

These figures do not include staff in schools. Staff numbers have reduced because we are continuing to change the way we deliver our services to make them more efficient. We will be employing fewer staff to run our services.

These figures are based on the estimated number of full-time equivalent staff (for example, if two people share one job and both work part-time, they are counted as one full-time staff member).

Last year
2016/2017



3,912

Last year
2017/2018



3,795

Change in number
of staff

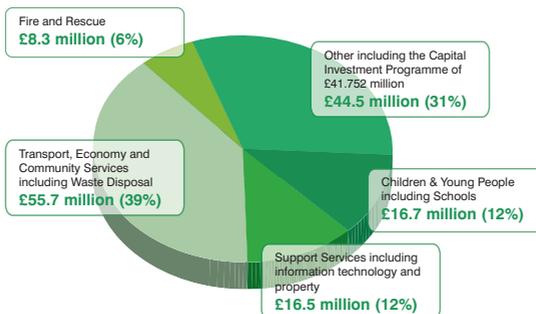


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Capital spending

Apart from our day-to-day costs, we also spend money on land, buildings, new roads, major maintenance work and vehicles.

The chart below shows our planned capital spending of £141.630 million in 2017/2018.



How the money is spent

	2016/2017 Spending after income £ millions	2017/2018 Spending before income £ millions	Income £ millions	SPENDING Spending after income £ millions	Cost for each person £
Children & Young People including Schools	68.1	339.3	-264.9	74.4	132.4
Adult Social Care	115.9	160.2	-39.0	121.2	215.8
Resources and Support Services	42.5	51.7	-13.1	38.7	68.8
Community Services	26.7	32.6	-6.6	26.0	46.3
Public Health and Commissioning	14.9	38.4	-28.1	10.3	18.4
Transport and Economy	30.5	44.2	-17.1	27.1	48.2
Fire and Rescue	19.1	18.6	-0.2	18.5	32.9
Other Services	44.2	46.6	-11.4	35.3	62.8
Service costs	362.0	731.8	-380.3	351.5	625.7
Money taken from or put in to our savings	-21.5	-10.6		-10.6	-18.9
Our budget	340.4	721.2	-380.3	340.8	606.8
Less money from the Government:					
Revenue support grant	-37.5			-20.4	-36.3
Business rates	-59.1			-62.3	-110.9
Extra council tax collection from previous years	-2.6			-2.0	-3.5
Amount we will raise from the council tax (£ million)	241.2			256.2	456.1
Tax base	193,146.3			197,226.9	
Band - D council tax (£)	£1,249.02			£1,298.88	

Notes

The Secretary of State for Communities and Local Government has made an offer to adult social care authorities. ("Adult social care authorities" are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer is the option of an adult social care authority being able to charge an additional "precept" on its council tax for financial years from the financial year beginning in 2016 without holding a referendum, to assist the authority in meeting expenditure on adult

social care. Subject to the annual approval of the House of Commons, the Secretary of State intends to offer the option of charging the "precept" at an appropriate level in each financial year up to and including the financial year 2019-20.

The Council has decided to levy an additional 2% Council Tax to contribute to the funding of the additional costs facing adult social care, as allowed by the government. The additional 2% Adult Social Care levy will raise £9.638 million including the amount raised by the 2% levy raised in 2016/17. The funds will be used to help address the following financial pressures within adult social care:

- Meeting the needs of the increasing number of older people within Warwickshire and their increasing need in support.
- Addressing the essential funding needed in Warwickshire's local social care workforce (approx. 7,000 staff), both private and public sector, including recognising the pressures of the National Living Wage on contractors.

Figures may not sum due to rounding. 'Other services' includes financing, banking and managing money and insurance.

We estimate that in 2017/2018, 561,700 people will be living in Warwickshire.

Elections Matter

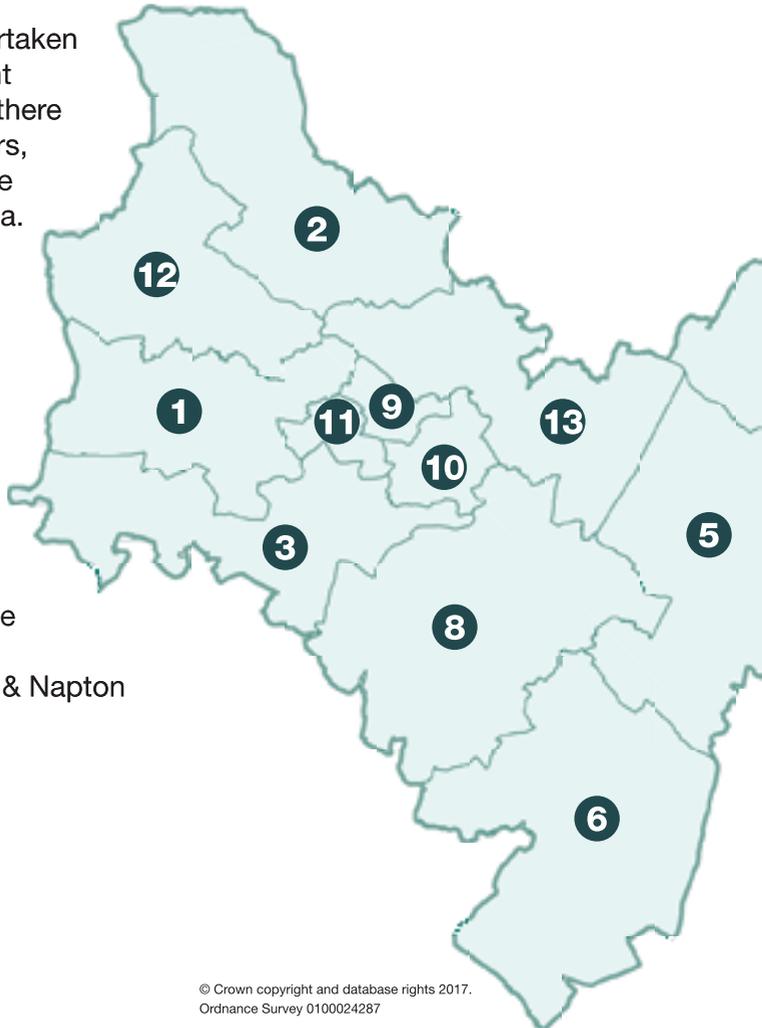
The Warwickshire County Council elections take place this year on Thursday 4 May 2017. These affect the whole of the Stratford-on-Avon District.

Councillors for Warwickshire are elected every four years. They are responsible for making decisions on key county-wide services such as education, social services, highways, strategic planning, libraries, museums and the arts.

Following a review undertaken by the Local Government Boundary Commission, there are 57 County Councillors, 13 of which represent the Stratford-upon-Avon area.

Key to the number on the map and the name of the County Electoral Division.

- 1 Alcester
- 2 Arden
- 3 Bidford & Welford
- 4 Feldon
- 5 Kineton & Red Horse
- 6 Shipston
- 7 Southam, Stockton & Napton
- 8 Stour and the Vale
- 9 Stratford North
- 10 Stratford South
- 11 Stratford West
- 12 Studley
- 13 Wellesbourne



YOUR VOTE MATTERS

DON'T LOSE IT



Voting in the Warwickshire County Council Elections

To vote in the County Council elections you must be aged 18 or over on the day of the election and must be registered to vote.

Electoral Registration

If you are not on the electoral register you will not be able to vote and may not be able to get credit either. If you are not already on the electoral register and wish to vote in the elections this year, you need to apply and be registered by **Thursday 13 April**. You can do this by going to **www.gov.uk/register-to-vote**



Going away

If you are not going to be able to get to the polling station on 4 May, you can have a postal or proxy vote (where someone votes on your behalf). Applications for these close at **5pm on Tuesday 18 April** and **5pm on Tuesday 25 April** respectively. You have to be registered to have a postal or proxy vote.

For more information go to
www.stratford.gov.uk/elections
or call 01789 260208

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Stratford District follow

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**Spinal
Muscular
Atrophy
Support UK**

Help for today - Hope for tomorrow
(formerly The Jemmye Trust)

Spinal Muscular Atrophy (SMA) is a rare inherited neuromuscular condition.

There are several distinct types which vary in severity. It may affect crawling and walking ability, arm, hand, head and neck movement, breathing and swallowing.

At any one time there are 2,000 - 2,500 children and adults in the UK living with SMA. Approximately one in 40 - 60 people carry the SMA gene. This is about 1.5 million in the UK. Spinal Muscular Atrophy Support UK offers an information and support service to anyone in the UK affected by SMA.

We also work with other charities, clinicians and researchers to fund and draw attention to the need for more to be spent on research. This includes how to manage better the symptoms of SMA, improve our understanding of the disease mechanisms and testing of potential treatments.

Help us to continue our essential work, donate now

www.smasupportuk.org.uk | www.smasupportuk.org.uk/donation/your-donation





YOUR PULL-OUT GUIDE TO THE REFUSE AND RECYCLING SERVICE



1 April 2017 to 31 March 2018

ZONE 1

- RUBBISH COLLECTED**
Grey Bin collected on days marked black
- RECYCLING & GARDEN/FOOD WASTE COLLECTED**
Blue Lid Bin and Green Bin collected on days marked white

ZONE 2

- RUBBISH COLLECTED**
Grey Bin collected on days marked white
- RECYCLING & GARDEN/FOOD WASTE COLLECTED**
Blue Lid Bin and Green Bin collected on days marked black

To find out which zone you are in please visit www.stratford.gov.uk/bincalendar

APRIL 2017				
M	T	W	Th	F
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28

MAY 2017				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31		

JUNE 2017				
M	T	W	Th	F
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28	29	30

JULY 2017				
M	T	W	Th	F
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28
31				

AUGUST 2017				
M	T	W	Th	F
	1	2	3	4
7	8	9	10	11
14	15	16	17	18
21	22	23	24	25
28	29	30	31	

SEPTEMBER 2017				
M	T	W	Th	F
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

OCTOBER 2017				
M	T	W	Th	F
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27
30	31			

NOVEMBER 2017				
M	T	W	Th	F
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	

DECEMBER 2017				
M	T	W	Th	F
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

JANUARY 2018				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31		

FEBRUARY 2018				
M	T	W	Th	F
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28		

MARCH 2018				
M	T	W	Th	F
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28	29	30

25 26 1 There will be no collections on 25, 26 December 2017 and 1 January 2018. Services will be provided as normal on all other Bank Holidays - see over for details.

Putting bins out for collection - Please place wheeled bins (or equivalent receptacles) at your property boundary with their lids down, clearly visible to the collection crews, by 6.00am on your collection day.

Extra waste - If you have additional recycling, you can place in it a box or rigid container next to your blue lidded wheeled bin for collection. Additional refuse will not be taken.

For more information, please telephone 01789 260616, email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk



CHRISTMAS AND NEW YEAR ARRANGEMENTS 2017-18

If your usual collection day is	If it is your refuse week your grey bin will be collected	If it is your recycling week your blue bin will be collected	If it is your recycling week your green bin will be collected
Monday 25 December	Wednesday 27 December	Wednesday 27 December	Saturday 30 December
Tuesday 26 December	Thursday 28 December	Thursday 28 December	Saturday 30 December
Wednesday 27 December	Normal Collection	Normal Collection	Saturday 30 December
Thursday 28 December	Normal Collection	Normal Collection	Saturday 30 December
Friday 29 December	Normal Collection	Normal Collection	Normal Collection
Monday 1 January	Tuesday 2 January	Tuesday 2 January	Saturday 6 January
Tuesday 2 January	Normal Collection	Normal Collection	Saturday 6 January
Wednesday 3 January	Normal Collection	Normal Collection	Normal Collection
Thursday 4 January	Normal Collection	Normal Collection	Normal Collection
Friday 5 January	Normal Collection	Normal Collection	Normal Collection



WHAT WE CAN'T RECYCLE

Please **do not** place any of these items in your blue lidded recycling bin

- | | | |
|------------------|--------------------------|-------------------|
| plastic film | crisp packets | paint tins |
| plastic wrappers | sweet wrappers | hard plastic toys |
| plastic bags | padded envelopes | plant pots |
| polystyrene | bubble wrap | compact discs |
| cellophane | cat and dog food pouches | household rubbish |

if in doubt - leave it out
and put in in your grey lidded waste bin



For more information, please telephone 01789 260616,
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk



WHAT WE CAN RECYCLE

Please make sure your recycling is clean before putting it loose in your blue lidded recycling bin

bottles and jars with lids & caps
clean paper
cardboard & boxes
magazines
newspapers

juice & milk cartons
plastic bottles
yoghurt pots
plastic food punnets
plastic food trays
coffee machine pods

food & drink tins
aerosol cans
foil trays
kitchen foil
margarine tubs



WE ALSO COLLECT

Textiles, batteries & small electrical goods

in a tied, standard sized carrier bag placed next to any wheeled bin on your normal collection day



COMPOSTING & FOOD WASTE

in your green lidded bin



For more information, please telephone 01789 260616,
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk



24 Hour Monitoring Centre
Personal Alarms | Telecare
GPS Tracking | Keysafes

Contact us for more information or a free home demonstration
T: 01926 339577 | E: lifelineservices@warwickdc.gov.uk
Please quote: CTAX17



OUR AIM IS TO PROVIDE THE HIGHEST STANDARD OF CARE WITHIN AVAILABLE RESOURCES IN A HAPPY WORKING ENVIRONMENT.

WE WANT TO LOOK AFTER YOU AND TO SUPPORT YOU TO LOOK AFTER YOURSELF.

- We provide all core NHS services as well as specialist services including; ophthalmology, gastroenterology, rheumatology, respiratory, palliative care, warfarin commencement and monitoring.
- Rother House is actively involved in research.
- Appointments, access to medical records, text reminders and ordering of prescriptions are available online and via mobile apps.

ROTHER HOUSE MEDICAL CENTRE

PATIENT CENTRED CARE THROUGHOUT YOUR LIFE



MAIN SURGERY

Alcester Road,
Stratford-upon-Avon,
Warwickshire, CV37 6PP

BRANCH SURGERY

Rosebird Centre Pharmacy,
Rosebird Centre, Shipston Road,
Stratford-upon-Avon,
Warwickshire, CV37 8LU

PHONE: 01789 269 386

FAX: 01789 298 742

enquiries@rothermc.nhs.uk

www.rotherhouse.org.uk



A safer, more secure Warwickshire



As your Police and Crime Commissioner, I want to create a safer, more secure Warwickshire for all residents, communities and businesses. To do that, I need to ensure that our police are properly equipped, trained and

motivated with the latest tools and technology to make them more effective.

At the same time, I recognise that these are very difficult economic times for many people and Warwickshire taxpayers deserve to know their money is being well spent. Getting the greatest impact for every pound spent is crucial.

For that reason, in the coming financial year I am **freezing the policing precept** at 2016/17 levels – meaning that the amount you pay for policing will not change – while also continuing to invest in a programme of modernisation and reform.

By making use of continued efficiency savings and through use of financial reserves, I will **invest an additional £1.1m** to ensure that Warwickshire Police remains well-placed to meet the challenges of both today and tomorrow.

Through this investment I aim to ensure that frontline policing is both protected and enhanced, the most vulnerable in society are protected and that the issues that matter most to local communities continue to be addressed.

Philip Seccombe TD

What I will deliver:

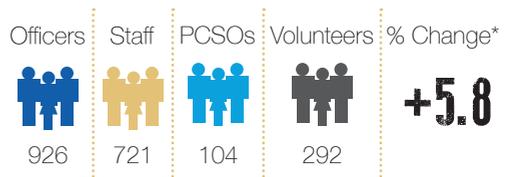
My budget is designed to support my Police and Crime Plan priorities which:

- Put victims and survivors first
- Ensure efficient and effective policing
- Protect people from harm
- Prevent and reduce crime.

I will do this through:

- Investing in restorative justice and victims' services, with specialist support for the vulnerable.
- The introduction of new technology to enable mobile working and reduce bureaucracy, freeing up police officer time and allowing them to spend more of it in the community.
- Extra investment in services to protect people from harm, including an additional 22 police officers to investigate Child Sexual Abuse.
- Continued investment in initiatives to address business rural and cyber crime.

Workforce



* These figures represent our planned workforce for Warwickshire as of 1 April 2017.

These figures are based on the estimated number of full time equivalent employees.



@WarwickshirePCC



WarwickshirePoliceandCrimeCommissioner

Website: www.warwickshire-pcc.gov.uk

Email: opcc@warwickshire.gov.uk

Write to: Philip Seccombe, Police and Crime Commissioner for Warwickshire, 3 Northgate Street, Warwick, CV34 4SP

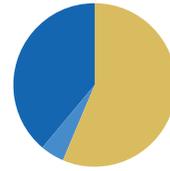
Phone: 01926 412322

Council Tax Band - what will I pay?

A	B	C	D
£127.99	£149.32	£170.65	£191.98
E	F	G	H
£234.64	£277.30	£319.97	£383.96

The amount you pay for the police service will remain the same in 2017/18. Council tax bands are calculated to four decimal places, but presented here to two decimal places, therefore they may vary by plus/ minus 0.01%

How are the police funded?



- Central government funding (£120.2m)
- Savings reserves (£9.7m)
- Council Tax (£82.3m)

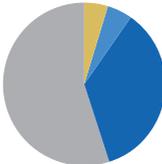
How the money is spent?

In 2017/18 we plan to spend £104.1m before income and use of reserves. Our day-to-day spending (net of fees, specific grants and reserves) is £91.1m. The expenditure on police services has increased by £1.8m.

Spending	2016/17	2017/18	
	Spending £ millions	Spending £ millions	Cost for each person £
Expenditure on police services	102.340	104.087	187.88
Income	-6.186	-6.819	-12.31
Total cost of service	96.154	97.268	175.57
Transfer from reserves	-5.049	-6.206	-11.20
Our budget	91.105	91.062	164.37
Less funding from the Government			
Police grant	-31.036	-30.602	-55.24
Revenue support and business rates	-17.425	-17.180	-31.01
Council tax support grant	-1.244	-1.245	-2.25
Council tax freeze grant	-3.910	-3.910	-7.06
Council Tax	37.080	38.125	68.82

Capital spending

This chart shows our planned capital spending of £8.337m in 2017/18. This is funded by borrowing, Government grant and the sale of police properties.



- Central government funding (£0.425m)
- Receipts from property sales (£0.413m)
- Reserves (£2.901m)
- Borrowing (£4.598m)

How the money has changed

Our budget has reduced by £0.043m

	£ millions
Our budget 2016/17	91.105
Savings	-6.221
Inflation, pressures and developments	7.335
Movement in the use of reserves	-1.157
Our budget 2017/18	91.062



**South Warwickshire
Clinical Commissioning Group**

Your health

NHS South Warwickshire Clinical Commissioning Group (CCG) commissions health services, advice, prevention and interventions for patients in south Warwickshire. In Stratford this means commissioning services at your local hospitals and a vast array of community services, providing care at home.

The NHS is here to help everyone keep well. The information below will help you use the most appropriate service, and in turn you will be doing your bit to help the NHS.

NHS Choices

NHS Choices provides comprehensive health information, helping you to make the best choices about your health and lifestyle. It's full of useful tips and advice and is well worth a look. The service directories let you find, choose and compare health, support and social care services in England. The website also publishes reviews and ratings across health and social care services: www.nhs.uk

NHS 111

If you need medical help fast but it's not a life-threatening situation, you can call the NHS **111** number. A trained adviser will ask you questions, give you medical advice and direct you to the most appropriate service which may be your local pharmacist, GP or hospital. If you don't speak English, tell the adviser and they will get you an interpreter. You can call **111** any time of the day, any day of the year. The call is free from landlines and mobiles.

Pharmacies

As well as dispensing prescriptions, pharmacists provide a range of services and can give 'on the spot' help and advice on minor ailments such as: coughs, cold or flu; skin conditions; allergies; aches and pains; indigestion, diarrhoea; help losing weight or giving up smoking. To find your nearest pharmacy visit: www.nhs.uk

GP practices

GP practices offer a range of services including: treatment for minor injuries, cuts, grazing and bruising; health checks, screening and family planning advice; referral to other specialist services; prescriptions, child health checks, immunisation and vaccines. For a list of local GPs visit: www.southwarwickshireccg.nhs.uk

When your GP is closed call **111**.

Out of hours

If you require urgent medical attention fast when your GP surgery is closed call **111**. You can also ring **111** if you want to contact a GP out of hours.

Hospitals

- Stratford-upon-Avon Hospital, Arden Street, Stratford-upon-Avon CV37 6NX.
Tel: 01789 205831
- Ellen Badger Hospital, Stratford Road, Shipston-on-Stour, CV36 4AX.
Tel: 01608 661410
- Warwick Hospital, Lakin Road, Warwick CV34 5BW. Tel: 01926 495321

Stratford Minor Injuries Unit

South Warwickshire NHS Foundation Trust runs the Minor Injuries Unit from Stratford-upon-Avon Hospital. This nurse led unit is open 7 days a week, 9am-5pm. Please note that there is no x-ray at the weekends. This unit can treat patients with minor injuries for example: minor burns, general fractures. If in doubt, contact the unit to seek advice on 01789 205831 ext. 5270

Accident and Emergency Department

The role of the department is to provide medical and nursing advice, care and treatment to patients attending with:

- Life threatening injuries and illnesses
- Moderate to severe injuries and illnesses
- Minor injuries that cannot be managed by a pharmacist, GP or Minor Injuries Unit

Call 999 if it is an emergency or a life-threatening situation, open 24 hours a day, seven days a week.

999

Call 999 in a medical emergency – when someone is seriously ill or injured and their life is at risk. Medical emergencies can include, loss of consciousness; an acute confused state; fits that are not stopping; persistent, severe chest pain; breathing difficulties; severe bleeding that cannot be stopped; severe allergic reactions; severe burns or scalds. Call 999 immediately if you or someone else is having a heart attack, stroke or major trauma.

Health Champions

South Warwickshire Health Champions are invited to participate in a variety of ways allowing you to play as big or small part as you wish. For more information visit:

www.southwarwickshireccg.nhs.uk/Get-Involved/Become-a-Health-Champion

Stratford *Shopmobility*

"Renewing Independence"



Shopmobility is a free service that helps anyone with mobility problems get around Stratford-upon-Avon town centre independently, with freedom and confidence.



WHO CAN USE SHOPMOBILITY?

You do not have to be Registered Disabled to use Shopmobility. Anyone who has difficulty getting about on foot can borrow a wheelchair, scooter or wheel walker if they have limited mobility, have a temporary illness or had an accident.

OPENING HOURS

Monday 10:00 - 15:00
Tuesday - Saturday 9:00 - 16:30
Sunday (July & August only) 10:00 - 16:00
Bank Holidays - Closed

HOW TO BOOK

Advanced booking with the Shopmobility Office is advisable for wheelchairs and scooters. Daily use is free of charge. Longer term hire, with charges, is available on all equipment.

CONTACT DETAILS

Level Two, Bridgeway Multi-Storey Car Park,
Stratford-upon-Avon CV37 6YX
Telephone **01789 414535**
Email shop.mobility@stratford-dc.gov.uk
Website www.stratford.gov.uk

Senior Citizens Action Network (SCAN) groups offer the chance for older people to come together socially while also providing information on local support services. SCAN groups are a way for older people to keep informed, maintain social connections and be part of their local community.

There are six different groups around the district, all are informal and of course offer refreshments.

Group	Venue	Times	Dates
Alcester	Alcester War Memorial Town Hall 5 Henley Street Alcester B49 5QX	10:30am to 12noon	11 May 13 July 14 September 9 November
Bidford-on-Avon	The Jolly Teapot Church Rooms Church Street Bidford-on-Avon B50 4DA	10:15am to 11:15am	25 May 27 July 28 September 23 November
Henley-in-Arden	Baptist Church Hall High Street Henley in Arden B95 5BS	11:30am to 1:00pm	31 May 26 July 27 September 29 November
Shipston-on-Stour	Townsend Hall Sheep Street Shipston-on-Stour CV36 4AE	10:30am to 12noon	9 May 11 July (TBC) 12 September 14 November
Southam	Tithe Place Little Park Southam CV47 0JZ	10:30am to 12noon	15 June 17 August 19 October 21 December
Stratford-upon-Avon	Methodist Church Old Town Stratford-upon-Avon CV37 6BG	10:30am to 12noon	5 June 7 August 2 October 4 December

**For further information please contact Marie Darwen,
at Stratford-on-Avon District Council on 01789 260108
or email marie.darwen@stratford-dc.gov.uk**

New Council Tax Reduction Scheme for Stratford District



With effect from 1st April 2017 Stratford-on-Avon District Council will implement a new Local Council Tax Reduction Scheme (LCTRS). The Council will also be making changes to LCTRS to align it with Housing Benefit to make it easier for customers.

Government changes in 2013 meant that local authorities had to introduce their own council tax reduction scheme. Stratford District Council's own scheme has largely stayed the same with no change for current claimants and continuing to protect households on the lowest incomes as well as retaining all of the existing protections and providing additional support for war pensioners. The District Council has tried to mitigate any loss in funding from Central Government by introducing changes to discounts and exemptions for second homes and long term empty properties as well as taking money from Council reserves.

In December 2015 the District Council took the decision to look at changes to the current scheme as it can no longer keep taking money out of reserves to subsidize Council Tax in the longer term.

The change will generate savings of around £59,000 a year and we will only be asking for a 20% contribution towards Council Tax payments meaning that the Council continues to fund 80% of claimant's payments.

This change does not impact on pensioners who currently receive help towards their Council Tax. The change relates to working age benefit recipients only, at present there are around 1,500 households who receive 100% Council Tax Reduction. This means that previously you may have received a Council Tax bill with full LCTRS which left you with nothing to pay but from next April you may have to start making payments! To help mitigate the impact upon the most financially vulnerable residents, a council tax reduction hardship fund will be available.

For further information please see www.stratford.gov.uk or contact the Benefits section on 01789 260991.

And they thought they'd never be caught.



If you suspect someone of **Benefit fraud** please contact the Department of Work and Pensions on the National Benefit Fraud Hotline **0800 854 440** for **any other type of fraud** please contact Stratford-on-Avon District Council on **01789 260486** or email fraud@stratford-dc.gov.uk

All calls are treated in confidence.

Stratford-on-Avon
District Council

TARGETING BENEFIT CHEATS

STUDLEY FENCING

at Les Topham Garden Centre

Call: 01527 853273

Birmingham Road | Mappleborough Green | B80 7DF



Suppliers of Good Quality

Waney Edge Panels • Close Board Panels • Timber Posts • Concrete Posts & Trellis

We also have an excellent range of garden sheds and playhouses



Opening on 7th March 2017

at Les Topham Garden Centre

We believe that role play is key to a child's development, and here at Discovery Town your child can let their imagination run free, within their own miniature sized town.

Here children can be as imaginative as they like, reinforcing social skills and learning through pretend play.

Call: 01527853273 / 07715116910

Can your child swim?

- ✓ Best value lessons in the district
- ✓ Award winning scheme
- ✓ Free public swimming
- ✓ Spaces available now

**Stratford
Leisure Centre**
01789 268826

Everyone Active manages
this facility in partnership with
Stratford-on-Avon District Council

everyone
ACTIVE
Feel better for it

 everyoneactive.com

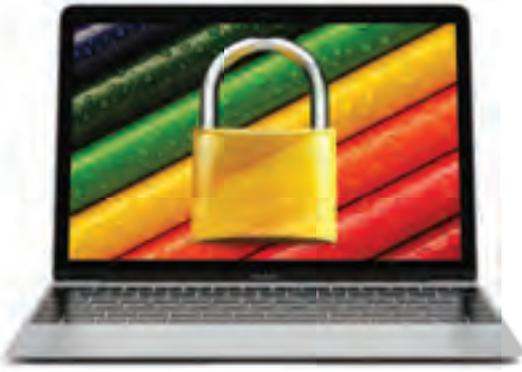
Planning for you

Want to know what's happening
in your local area?

Want to know about future
planning development?



Receive online planning information
regarding your neighbourhood visit
www.stratford.gov.uk/planalert



ONLINE SECURITY ADVICE

Cyber-crime is costing the UK economy **£27 billion a year** and you could be at risk! **Ask yourself:**

Do I always use strong and unique passwords for email and secure websites?

At least 8 characters long, incorporating letters, numbers and symbols.

Do I avoid clicking on and opening unusual/unexpected emails?

Bogus emails may contain links to fraudulent websites that download viruses.

Have I switched on my internet Firewall, automatic operating system updates, & updated my anti-virus?

Install the latest program updates as they become available and back up your photos and other data.

Do I always shop safely online by using secure websites displaying the https:// and  padlock symbol in the web browser?

Shop on websites you know, trust and always check they are secure before inputting credit card information.

Have you checked your social media privacy settings are not set to 'public'?

Make sure you are protected on Facebook, Twitter and similar websites by restricting your privacy settings to Friends only.

For online safety advice - www.getsafeonline.org

Subscribe to our scam alerts email to keep posted on the latest scams at **www.warwickshire.gov.uk/scams**

Report online fraud to the Citizens Advice Consumer Service on **03454 04 05 06** or Action Fraud: **www.actionfraud.police.uk**



Stratford-on-Avon District Council



You can now access services on line for example you can pay your council tax bill, apply for a bulky waste collection or report fly tipping. For more information go to www.stratford.gov.uk

Telephone: **01789 267575**

Minicom: **01789 260747**

Fax: **01789 260007**

Email: info@stratford-dc.gov.uk



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facebook.com/StratfordDC



Follow us on Twitter

[@StratfordDC](https://twitter.com/StratfordDC)



Warwickshire
County Council

*Working for
Warwickshire*

Warwickshire County Council

You can call Warwickshire Direct, our shared customer service helpline, on **01926 410410**.

Alternatively, visit www.warwickshire.gov.uk for a wide range of online services. For example, you can renew library books, report a pothole, check school closures or apply for copies of birth certificates among many other activities.



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Follow us on Twitter

[@WarksDirect](https://twitter.com/WarksDirect)

Warwickshire Police



For all non-emergency calls dial **101**

In an emergency dial **999** and ask for the police

Force Website: www.warwickshire.police.uk



Like us on Facebook

facebook.com/warwickshirepolice



Follow us on Twitter

[@warkspolice](https://twitter.com/warkspolice)

The Warwickshire Office of the Police and Crime Commissioner



www.warwickshire-pcc.gov.uk

Email: opcc@warwickshire.gov.uk

Telephone: **01926 412322**

3 Northgate Street, Warwick, CV34 4SP

NHS South Warwickshire CCG



Westgate House, Market Street,

Warwick, CV34 4DE

Tel: **01926 353 700**

Email:

contactus@southwarwickshireccg.nhs.uk



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www.tellmycouncil.co.uk/stratford

