

CITIZENS PANEL RESULTS

DECEMBER 2002

Introduction

The Council established a Citizens Panel in 1999/2000. It contains a representative sample of people living in the District of Stratford-on-Avon. By surveying this Panel, it is possible to obtain views and opinions representative of local residents.

Methodology

1,193 questionnaires were mailed in December 2002, with 652 returned in the timeframe allowed. This represents a response rate of 54.7%.

Results

Budget Consultation

Q1 Can you please say how strongly you agree or disagree with the following statements?

	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
It is important for the District Council to MAINTAIN current levels of service even if this means increasing Council Tax by more than inflation	16.2%	35.9%	10.3%	24.7%	12.8%
It is important for the District Council to IMPROVE current levels of service, even if this means increasing Council Tax by more than inflation	7.7%	24.8%	21.4%	31.1%	15.0%
It is important for the District Council not to increase Council Tax by more than inflation, even if this means a reduction in the levels of some services	18.1%	26.1%	11.1%	34.4%	10.4%

Q2 Provisional figures indicate that the Council needs to bridge a potential gap in the region of £750,000 between what it receives in income and what it spends on your services (this does assume a 3% increase in Council Tax). Below are a number of options on how that might be achieved. Please indicate which one you feel is the right approach, by ticking one of the boxes beneath the option you want (£750,000 is a theoretical figure based upon early projections).

<i>Option A - 3% increase</i>	32.7%
<i>Option B - 15% increase</i>	19.7%
<i>Option C - 21% increase</i>	10.3%
<i>Option D - 24% increase</i>	4.8%
<i>Option E - 27% increase</i>	14.4%
<i>Option F - Other</i>	18.1%
<i>If option F, other suggestion</i>	See Comments in Appendix

Q3 The following is a list of possible areas where increased charges or reductions in services could be made, along with advice on what the impact might be. If you ticked A,B,C,D or F in Q2, please indicate which of the following options you would support, where there may be an increase in charges or a reduction in service. Tick the boxes beneath the options you want and tick all that you feel apply.

<i>Intro. of Admin Charge for Transport Tokens</i>	73.6%
<i>Increasing Car Park Charges</i>	52.7%
<i>Change Method of collection for Household Refuse</i>	51.8%
<i>Cease Art Gallery Work & District Wide Art Promotion</i>	39.2%
<i>Reduce Grants to Voluntary Sector</i>	34.0%
<i>Reduction in Concessions for Council Services</i>	31.7%
<i>Reduction in Planning Staff</i>	30.9%
<i>Withdraw Environmental Health Out of Hours Service</i>	30.5%
<i>Reduction in Council's Training Budget</i>	29.1%
<i>Reduction in Street Cleaning</i>	24.6%
<i>Reduction in Revenue & Benefit Staff</i>	22.5%
<i>Reduction in Env. Health & Housing Staff</i>	21.3%

Q4 The Council is considering a number of new initiatives (if funds were available). Which of these would you support? Please tick up to 3 boxes beneath the options you support.

<i>Increased Recycling</i>	56.7%
<i>Increase Number of Food & Safety Inspections</i>	43.8%
<i>Introduction of Care & Repair Scheme</i>	41.5%
<i>Additional Staff for Benefits Visiting Service</i>	35.6%
<i>Market Towns Initiative</i>	22.7%
<i>Increased Leisure Facilities</i>	19.2%
<i>Exercise & Health Initiative</i>	17.6%

Stratford-on-Avon District Council Offices

The Council is considering options in respect of the main office accommodation. This includes the wholesale relocation of the offices within the District or the retention of a major town presence. The following questions will provide us with useful background information for the working party looking into this.

Q5 Which of the following Council area offices (other than Stratford) have you visited in the last 3 years?

<i>Alcester</i>	11.4%
<i>Southam</i>	8.0%
<i>Shipston-on-Stour</i>	7.4%
<i>None</i>	73.2%

Q6 Please tick the one box against one of the following statements?

<i>Visited the main District Council offices in Stratford-upon-Avon in the last 3 years</i>	59.3%
<i>I have not visited the District Council offices in Stratford-upon-Avon in the last 3 years</i>	20.9%
<i>I will visit the District Council offices in Stratford one day, but as yet I have no need to</i>	6.2%
<i>Do not intend to visit the District Council offices in Stratford-upon-Avon</i>	13.6%

Q7 When visiting the Council offices in Stratford-upon-Avon, which services have you used? (tick all that apply)

<i>Collect garden sacks, concessionary parking cards or travel tokens</i>	48.7%
<i>Visit a Council Department</i>	59.9%
<i>Pay money to the Council</i>	14.2%
<i>Collect leaflets or information about Council services</i>	21.8%
<i>Other See "Others" in Appendix for details</i>	16.7%

Q8 When visiting the Council offices in Stratford-upon-Avon on your last visit, how did you travel to the offices?

<i>By private car</i>	75.4%	<i>Cycle</i>	2.5%
<i>Walk</i>	18.1%	<i>Taxi</i>	0.3%
<i>Public transport</i>	3.4%	<i>Other</i>	0.3%

Q9 If you visited the Council offices in Stratford-upon-Avon by car on your last visit, where did you park?

<i>On-street parking</i>	56.5%	<i>Rother Street / Grove Road</i>	2.4%
<i>Recreation Ground</i>	13.8%	<i>Mansell Street</i>	1.2%
<i>Bridgefoot</i>	6.5%	<i>Stratford Sports Club</i>	0.4%
<i>Riverside</i>	6.5%	<i>Cattle Market</i>	0.4%
<i>NCP Multi-Storey</i>	6.1%	<i>Greenway</i>	0.0%
<i>Arden Street</i>	3.3%	<i>Harlequin</i>	0.0%
<i>Windsor Street</i>	2.8%	<i>Unicorn Meadow</i>	0.0%

Q10 How happy are you with these parking arrangements in relation to where the council offices in Stratford are located?

<i>Very happy</i>	18.8%
<i>Fairly happy</i>	27.2%
<i>Neither happy or unhappy</i>	37.2%
<i>Fairly unhappy</i>	10.7%
<i>Very unhappy</i>	6.1%

Q11 How far would you be prepared to travel to visit the Council offices in Stratford-upon-Avon by the following forms of transport?

	<i>Up to 1 mile</i>	<i>Between 1 & 2 miles</i>	<i>Between 3 & 4 miles</i>	<i>Over 5 miles</i>
Car	7.0%	10.2%	12.9%	69.9%
Public transport	18.7%	23.0%	19.8%	38.5%
Taxi	48.8%	26.6%	14.8%	9.9%
Walking	71.9%	25.4%	2.1%	0.6%
Cycle	35.6%	37.3%	19.9%	7.2%

Q12 If you have not visited any of the Council's offices in the last 3 years, please indicate why?

<i>No need to</i>	87.4%
<i>Used previously and service not acceptable</i>	1.3%
<i>Did not know offices existed</i>	0.9%
<i>Other</i>	10.4%

If other, please specify See "Others" in Appendix

Q13 What are your preferences for the location of the Council offices in Stratford-upon-Avon? (tick all that apply)

<i>Within Stratford town centre at the existing site of Elizabeth House</i>	52.3%
<i>Within Stratford town centre at another site in the centre</i>	12.2%
<i>An out of town location, but with an area office in Stratford town centre</i>	17.1%
<i>Any site in the Stratford area</i>	8.8%
<i>Do not mind where it is located</i>	26.1%
<i>Other location</i>	6.8%

If other location, please specify See "Others" in Appendix

Private Housing Grants

The Council provides grants to help with the renovation or repair of housing in poor state of repair or unfit. Your Council has a duty to tackle unfit housing and has legal powers to make owners repair unfit homes, but this is time consuming and expensive.

The Council thus provides grant payments to private owners to help them repair unfit housing quickly. Housing grants are limited to disabled or elderly people and others on low incomes. There are just over 900 homes classified as unfit in the district and the Council spends £100,000 annually on unfit homes, which is enough to repair about 15 homes. We are reviewing our private housing policy and we need your views.

- Q14 Are you aware of the Council grants available to repair or improve your home?**
- | | |
|-----|-------|
| Yes | 37.4% |
| No | 62.6% |
- Q15 Which of the following statements regarding the Council's private housing grants do you most agree with? They should..... (tick one box only)**
- | | |
|--|-------|
| <i>Only be available to elderly and disabled on low incomes</i> | 43.0% |
| <i>Be available to all owners on low incomes</i> | 28.7% |
| <i>Be withdrawn and owners be encouraged to do more repairs for themselves</i> | 16.2% |
| <i>Only be available to the elderly and disabled, regardless of income</i> | 7.3% |
| <i>Be available to anyone owning an unfit property regardless of income</i> | 4.8% |
- Q16 Which of the following options should be put in place if private housing grants were stopped? (tick all that apply)**
- | | |
|---|-------|
| <i>Voluntary handyman scheme for the elderly or disabled</i> | 52.0% |
| <i>A low cost Council loan to be repaid when the property is sold</i> | 47.7% |
| <i>A low cost Council loan to be repaid according to the owners circumstances</i> | 40.0% |
| <i>Free technical advice on DIY maintenance</i> | 29.2% |
| <i>A scheme where private finance pays for the repairs in return for a percentage share in the property</i> | 16.9% |
| <i>Council to supply free labour or materials to help with repairs</i> | 13.1% |
| <i>Council to supply free hire of tools and equipment to help owners with repairs</i> | 11.7% |
| <i>Voluntary handyman scheme for all owners</i> | 7.1% |
| <i>None of these</i> | 6.5% |
- Q17 Which of the following options do you think are the most likely to significantly reduce the number of unfit houses in the district? (tick up to 2 boxes only)**
- | | |
|--|-------|
| <i>Spend less money on housing grants and tackle unfitness using some of the options you ticked in Q16</i> | 32.7% |
| <i>Spend more on council legal powers to force property owners to maintain their homes in a good state</i> | 31.0% |
| <i>Purchase unfit properties, repair and sell, re-housing the occupants</i> | 27.5% |
| <i>Provide more publicity and advice on how to repair and maintain homes</i> | 19.4% |
| <i>A mixture of these options</i> | 16.3% |
| <i>To offer temporary accommodation while the property is repaired by a council grant or loan</i> | 14.0% |
| <i>Leave things roughly as they are</i> | 6.3% |
| <i>Increase the annual amount spent on housing grant payments to repair more homes</i> | 4.9% |
- Q18 If you had to arrange for essential repairs and improvements to your home, who would you engage to carry out the work?**
- | | |
|--|-------|
| <i>A building contractor of your choice</i> | 53.4% |
| <i>Organise the works yourself/ DIY</i> | 29.2% |
| <i>Quality accredited contractors through a scheme backed by the Council</i> | 22.0% |
| <i>A surveyor or architect who would organise and supervise the work</i> | 6.3% |

Q19 Should private housing grants be available to improve and provide more low cost rented housing?

Yes	46.9%
No	27.0%
Don't know	26.1%

Communication and Consultation

Q20 How satisfied/dissatisfied are you with the following aspects of communication and consultation?

	<i>Very satisfied</i>	<i>Fairly satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Fairly dissatisfied</i>	<i>Very dissatisfied</i>
Way Stratford District Council keeps local residents informed about its services and activities	12.5%	50.1%	24.8%	9.8%	2.8%
Opportunities to have a say in how Stratford District Council's policies and services are developed	12.8%	43.1%	26.8%	13.1%	4.3%
Way views of local residents influence the actions of Stratford District Council	4.3%	24.6%	34.8%	24.8%	11.4%
Way District Council provides opportunities for local residents to become involved in its work	6.5%	28.8%	47.3%	13.1%	4.2%

Q21 How often do you feel the media portray the work of the Council accurately?

<i>Always</i>	2.7%
<i>Sometimes</i>	68.0%
<i>Never</i>	4.4%
<i>Don't know</i>	24.9%

Q22 Which of the following methods would you like Stratford District Council to use, to keep you informed about its work and services provided? (tick all that apply)

<i>Newspapers/ Television/ Radio</i>	50.9%
<i>Council newsletter, e.g. Annual Report</i>	54.9%
<i>Mailings to your property</i>	38.0%
<i>Individual mailing via e-mail</i>	14.1%
<i>Via your district councillor</i>	21.2%
<i>Via your parish/ town councillor</i>	24.0%
<i>Other</i>	6.8%

If other, please specify See "Others" in Appendix

APPENDIX: OTHER COMMENTS

Q2 – Option F Other Suggestions

- 6: They are all Increases in my costs.
- 7: As option A but only increase charges on services for tourists / visitors.
- 15: Linking council employee department heads pay to cost savings they effect - no savings = no pay Increases. Increased costs = reduction in salary
- 21: Make cost savings - cut consultants and staff
- 24: Savings to be made from elsewhere.
- 26: With modern technology surely major admin costs could be reduced significantly and perhaps an outside audit should be conducted to see what costs can be red
- 36: 3% Increase in c-tax - tighter budgeting and harder contact deals, reduction of flippant council overheads.
- 37: 50% increase council tax - 50% Increase charges. NO reduction of services.
- 47: Cut out over-manning and waste.
- 51: Would rather pay more council tax than reduce services.
- 60: Extra charges are not an option as long as services continue to DECREASE.
- 64: 3% council tax Increase plus 750K met by increased charges and maintain services to users.
- 69: Increase should not exceed inflation.
- 83: Reduce costs in Stratford and distribute it around the regions.
- 84: All additional moneys to come from increased charges or reduced services.
- 85: Maintain current level of service by increased productivity and streamlining.
- 91: No 2.00 pa Increase in council tax and No increased charges and No reduced services to users. See suggestion sheet.
- 92: Control of staffing/salaries, reduction in Councillors fees/expenses, reduction of services to essential.
- 95: How about responding to this position as any business would, by making itself more efficient to keep charges down and maintain/improve services. Q's 1 & 2
- 96: Some Increase but also to improve by efficiency.
- 110: No increase whatsoever in council tax. Gap to be bridged by COST REDUCTIONS, Increased charges and reduced services to users.
- 112: Reduction in staffing levels and cutbacks in non-essential services.
- 118: No increase in council tax - streamline business to make savings.
- 119: Cut unnecessary public opening i.e. recreation & some planning.
- 122: Keep services at least at the present level and make a study of savings that could be made in expenditure plus Increase in council tax.
- 130: Marginal increase in council tax coupled with performance improvements & reduced admin & duplication.
- 133: 750,000 = 9.80 in council tax (15%) & £375,000 to be ????? increased charges ONLY.
- 148: Reduce the number of staff in offices (council) reduce wages for those in higher positions.
- 149: Re-coop from profits made by excellent tourist revenue received by Stratford-on-Avon each year (via services provided by tourists).
- 151: Other options should also be considered - e.g. developing new revenue - earning services, petitioning Govt. for additional/more equitable division of central
- 158: No increased charges - but better organised systems see FBU and modernisation.
- 162: Car park increases - tokens charged. Refuse collection changes. The arts will flourish with or without a council & street-cleaning services would save 500,
- 167: Pretend to be businesslike. You must constantly increase service through new methods/efficiencies and reduce charges to your customers not increase them.
- 172: To be met by up to 20 pound per year & increased charges - no reduction in services.
- 176: Look for and reduce wasteful spending.
- 179: Raise money from all the rubbish bag you are not giving everybody to put rubbish in plus stop air brain ideas like issuing crates for paper a few months later
- 180: Savings made in staffing levels & greater efficiency.
- 185: Raise the extra monies needed (or part of) with partnerships with the private sector.
- 192: No increase in council tax but find more efficient ways of delivering same services as today i.e. productivity increase as with most businesses.
- 208: Relevant increase in council tax - no reduced service.
- 214: The council should look at red unnecessary costs and not waste money on pointless project's instead of continuing to waste money & making residents pay for it.
- 219: Reduce services - and be better. Housekeepers, not a penny more, in fact LOWER council tax!
- 221: 19.5% increase in council tax (30%). No increase charges and no services to be reduced!
- 224: Reduce staff. Become efficient. Reduce Councillors expenses.

- 228: Improve operational efficiency - it is not 100%
- 235: 26 pounds per year - no increases in charges & NO reduction in services.
- 260: Up to 20 pounds to INCREASE services.
- 271: The council cannot be 100% efficient in its services. What you describe over are not necessarily a reduction in services.
- 275: You need to spend within your means and be selective in spending e.g. reducing admin costs should be top of your list!
- 284: Central Govt should pay - use income tax proceeds or revenue from speeding fines/parking endorsements for county concerned.
- 285: Improve working practices, make more use of work practice.
- 289: Spend less on tourism facilities in Stratford town, keep council tax at current rate. Reduce red tape/council leaders.
- 300: 750,000 = council over-manning
- 301: Stop wasting money on things like Bell Court and pedestrianisation of streets with fancy block paving.
- 307: Reduction in costs.
- 308: Don't move your offices from Elizabeth House.
- 309: Reduction in staff costs/NI as would a commercial organisation and find (if possible) remunerative income streams.
- 318: Raise all the funds by targeting illegal parking, speeding and introduce a congestion town for the town via tolls on all main roads coming into the town.
- 319: Rescind the decision to move the council offices from Elizabeth House.
- 320: Reduce bureaucratic costs at District & County level. Eliminate all non-productive departments.
- 327: Maintain service, increase council tax by 3%, becomes more efficient like every other business must.
- 350: I'm not suggesting figures, but services should be maintained -on the whole- with as small an increase as possible.
- 359: 4/5 pounds increase in local tax - rest in better use of existing money.
- 364: Increase efficiency & reduce waste.
- 366: 6% increase
- 379: This money could be raised easily by stopping wasting money on unnecessary projects etc. re-surfacing roads just to make them pedestrianised & traffic free.
- 388: Council tax increase on property value over 500,000 and increase council tax on people with 2nd and 3rd properties.
- 399: No increase above inflation, cost improvements should be made to meet deficit.
- 410: I do not believe that the council should be permitted to spend more than the current amount raised by tax and charges. As individuals, we cannot spend more
- 414: We need to allow a REASONABLE level of increases and NO reduction to service users.
- 418: Increases only in line with inflation. Would like a definition of reduced services.
- 423: Increase council tax & Increase charges and NO reduction to services.
- 424: No reduced services so will have to increase council tax. Rural areas should have same services as Stratford town. Council tax to be equal across whole area.
- 426: The council must take much more care and thought on its expenditure i.e. look deeper to save money.
- 428: The deficiency should be made up by reducing the council contributions to the staff pension scheme.
- 430: I do not believe that services should fall if council tax increase in line with inflation - STRONGLY AGREE.
- 432: Some cuts in services matched savings in house efficiency.
- 433: Reduce expenditure on leisure & tourism.
- 435: The engineering industry has to maintain prices and improve service i.e. cost down do the same.
- 445: Re-assess the value of houses: The council tax will automatically increase but only to house with equal value.
- 452: Insufficient information in order to recommend.
- 471: The duty of the council is not just to keep upping rates, but to define a proper rate that always does what is required to look after the inhabitants too.
- 485: 3% increase. Balance from efficiency improvements and costs.
- 486: Prefer a reasonable (not too inflated) & NO reduced levels of service.
- 491: Improve current levels of service put expenses on council tax.
- 494: None of the above options are acceptable the council must re think capital expenditure and property costs.
- 500: Inflation increase only
- 508: Increase council tax by a small amount but look for other ways to SAVE money e.g. don't plant as many flowers in central town. Have town's lighting at Christmas

- 511: Wither options A or B & BV review of services to determine savings without reducing services.
- 512: Whatever I put, you are going to - reduce the service -!!
- 515: I find this confusing I suggest maintenance of existing services with any increase kept to the lowest possible rate.
- 517: We think it is too much council tax for pensioners over 80
- 528: Shoot councillors & MPs
- 529: Why not re-value the houses in the country. The bands will all increase and people will automatically pay more council tax.
- 532: Do your sums again, should not be this shortfall.
- 534: To be met by increased charges & no reduction in services to users.
- 536: Keep council tax the same. Increase or improve services.
- 543: see attached
- 553: Fewer mgmt positions on lower salaries.
- 564: Could not the existing level be kept without increase by MORE EFFICIENCY in the office.
- 581: Reduction in spending, tourism, and planning and economic development.
- 585: higher Increase to a max of 24 pounds to cover the 750 000 & also allow better re-cycling arrangements.
- 600: Option B but without reducing services - Increase charges on planning fees.
- 604: Don't agree.
- 611: Review spending & examine areas where savings could be made. Concentrate on benefiting the majority.
- 618: Increase council tax by 6% & increase charges & reduce services.
- 625: Unacceptable - smarter, not dearer! Squeeze out waste & ineffectual effort!
- 627: I believe that £500,000 has been wasted on a proposed removal of council offices!
- 633: Collecting rates especially non-residential class, which are not being levied.
- 636: Increase. efficiency - reduce no. of high salaried executives.
- 638: 5% increase.
- 643: Services must at least be maintained.

Q7a – Other services uses when visiting council offices in Stratford-upon-Avon

- 15: Enquiry about polling staff
- 26: Deliver elderly Benefit Claim and letter.
- 29: Voting Demonstration - Election
- 58: Tri-en Audit
- 65: Took a friend to sort out his rent on new premises
- 97: Attend area committee meeting.
- 102: re planning
- 109: To borrow display screens for a local exhibition
- 110: Return Electoral registration forms and question
- 119: Pay parking fine for my student son
- 133: Visited Planning.
- 148: Take elderly villagers to meetings etc
- 172: Attending a school transport meeting.
- 174: Attend planning meetings.
- 214: Purchase of car park card
- 217: Complain re state of Shottery Park
- 220: Request info Planning Application put in by other
- 224: Planning
- 228: Planning office
- 263: Benefit department.
- 290: Collect concessionary parking disc.
- 309: Council meeting /attend housings
- 317: Housing benefit.
- 321: Council Meeting
- 328: Stood as local Parish Councillor
- 339: Tickets
- 358: Attendance at local Govt. meeting
- 359: Return Questionnaires - Postal vote in 2002
- 361: Attend Planning Appeal.
- 366: Buying car park cards
- 369: Information i.e. Council Tax on death of husband
- 394: Planning exhibition
- 396: Council Tax error to correct.
- 402: To arrange collection of unwanted furniture.

- 404: Collect free parking token
- 412: Attend meetings
- 431: Call to see family member.
- 434: Apply for Grant form for Stratford/Avon cycling
- 439: Attendance at committee meetings.
- 456: Council Meeting Public Gallery
- 475: Planning Department
- 482: Check on Planning Notices
- 488: Focus Group Visit
- 494: Printing facilities
- 518: Private function
- 519: Planning Meeting
- 532: Hand in a letter
- 541: Attend Public Planning Meeting
- 557: Renew concession-parking Riverside
- 573: Planning Dept (listed building)
- 580: Meeting - Cycle Forum
- 581: Planning Department.
- 597: Met Planning & Leisure officers. Attend Planning Meeting
- 598: Avon Planning Meetings
- 623: Interview with Councillor
- 633: Rates dispute enquiry not ascertained by council
- 635: Local election & Town Internet Site Review
- 645: Car parking concessions/Travel Tokens
- 648: Deliver Planning Comments
- 649: Planning Office

Q12a – Other reasons for not visiting Councils offices in the last 3 years

- 1: Would e-mail or call
- 11: Disabled
- 13: Also ticked - no need to -.
- 17: Telephone
- 39: Too old too far.
- 44: No need.
- 79: By post or telephone.
- 85: Dealt with by telephone.
- 98: Contacted District Councillor to sort out problem.
- 102: Both over 80 years old.
- 140: Don't have car and no public transport.
- 149: Too far away from Southam.
- 158: To collect green waste sacks.
- 239: Use Southam offices.
- 301: I do not drive so I would have to catch a bus
- 316: As I live in the countryside 12 miles from SA
- 405: Cannot easily get there from where I live.
- 426: Used to pay council tax there. Now pay at PO
- 486: Too far to go to S on A & can not park. Too
- 496: Use e-mail or web
- 517: We use Alcester Council offices
- 533: Alcester - refuse large item
- 577: Telephone
- 633: Correspondence letters not answered or acknowledge

Q13a – Other preferred location for Council offices

- 34: None.
- 47: Cheapest option.
- 64: More central and acceptable location.
- 69: Cost effective location.
- 79: Out of town with easy car access and parking.
- 87: Out of town and satellite office in or near Stratford
- 101: Out of town location, on bus route.
- 112: Greenfield site with low cost to council tax
- 119: It would be unnecessary to move it.

- 120: Southam
- 121: Shipston-on-Stour
- 167: Any reachable by bus from SOA town centre.
- 176: Whatever is best use of our money.
- 179: Where more park for disabled.
- 190: Within walking of town, as everyone doesn't drive
- 200: Alcester
- 211: Southam
- 240: Wherever rent & rates are cheaper - SOA prices
- 246: Wherever rent is cheapest - to save money
- 248: Cheapest option
- 262: As long as there is a car park.
- 292: I DO NOT support a Banbury Rd location at all
- 306: Needs town centre location owned by the town.
- 307: A change should reduce costs not increase
- 316: Anywhere with a) car park b) bus route
- 322: The site mentioned on the Banbury Rd (Bird)
- 327: Somewhere with a cheaper building cost.
- 336: Why not improve rail facilities for S. Warks
- 351: Opposite railway station on the eyesore at old cattle market
- 365: Outskirts
- 388: Shottery Brook Estate
- 408: Civic Hall, which is also fine as it, is.
- 422: No new build with land used up for vast parking space
- 465: If it moves preferably a place of easy access
- 472: Out of town
- 480: Totally out of town
- 482: Not Banbury Road
- 486: Cheaper Area - where overheads can be cut
- 517: Never used these offices
- 518: Wellesbourne
- 528: Timbuktu would be nice
- 570: It all depends on cost.
- 601: The exposed site on industrial area

Q22a – Other methods SDC should use to keep residents informed about its work and services provided.

- 25: Citizens Panel!
- 33: The free newspapers as we have so many.
- 39: Always read information provided
- 47: Newsletter is a waste of our money.
- 48: Website.
- 69: Keep it brief and simple - don't waste space
- 72: Anything that's cheap and adequate.
- 85: Don't waste money - don't do it.
- 87: Website, neighbourhood watch distributions.
- 91: Panel members invited to attend two meetings per annum
- 112: Whatever method is used it must be cost effective
- 131: Local notice board
- 143: Council Web page.
- 144: Village newsletter.
- 149: Internet
- 157: E-mail
- 185: Local - Knowledge - Boards around the district
- 192: Via council website.
- 212: Website
- 220: Notice Board - Earlswood
- 224: Public notices
- 246: Website - maintained well
- 253: Local radio; Newsletters displayed at PO's/Libraries
- 266: Newsletter - pick up copy from local shops etc
- 271: Via schools, hospital, and supermarket notice boards
- 275: I need not be informed
- 284: Free - on the local radio station.

- 288: A comment page with this Citizens Panel would be good
- 301: If anyone wants to know then they should get
- 327: Website with newspaper notices.
- 356: Website
- 380: Put newsletter in council tax bill to save pounds
- 407: Website
- 415: Publish details on council website i.e. Planning applications
- 428: Via Parish Council for local newsletter
- 452: Website
- 473: Information enclosed in free newspaper delivered
- 480: Internet
- 545: Use Radio Station already in place.
- 546: Local paper
- 586: But beware the cost.
- 587: Website
- 619: Website postings NOT e-mail.
- 643: Half-year interim report.