

Subject: 2011/12 Year End Strategic Performance Report
Lead Officer: Charlotte Hume
Contact on 01789 260604
**Lead Member/
Portfolio Holder:** Councillor J Ellard

Summary

This is the Year End Performance Report for the Strategic Indicators 2011/12.

Recommendation

To note achievements against targets.

1 Background/Information

- 1.1 The report presents a summary of performance during 2011/12. Full details are provided in the appendix to this report.

2 Strategic Indicators

- 2.1 There are 26 Strategic Indicators. Of these 21 can be monitored quarterly. The remaining 5 rely on data coming in from the Residents Biennial Survey which will next be conducted in Autumn 2012 and therefore cannot be reported this year. Please refer to **Appendix A** for details.
- 2.2 2 (10%) results have been reported without status for the following indicators: 'Average wait between first enquiry and practical completion discretionary grants' and 'Average wait between first contact to County Council and practical completion disabled adaptations (adult)'. These indicators currently have no target set due to a countywide Home Improvement Agency review which is underway which will change the way services are delivered in the future.
- 2.3 Of the remaining 19 indicators which have been reported on, 11 (52%) have been achieved, 3 (14%) has been part-achieved and 5 (24%) have not been achieved. Please refer to **Appendix A** for details.

3 Options available to The Cabinet

- 3.1 To note achievement against targets.
3.2 Request further information.

4 Members' Comments

- 4.1 Member comments incorporated into report.
-

5 Implications of the proposal

5.1 *Legal/Human Rights Implications*

5.1.1 There are no specific legal or human rights implications.

5.2 *Financial*

5.2.1 There are no specific comments.

5.3 *Environmental*

5.3.1 There are no environmental implications.

5.4 *Corporate Strategy*

5.4.1 This report presents achievement against objectives set out in the Corporate Strategy.

5.5 *Equality Impact Assessment*

5.5.1 There are no Equality Impact Assessment implications.

7 Risk Assessment

7.1 Failure to deliver these areas of strategic performance is considered to be high risk and would present a risk to delivering outcomes stated in the Corporate Strategy.

8 Conclusion

8.1 This report shows that the Council has achieved the majority of what it set out to do in its Corporate Strategy in 2011/12.

Liam Nevin

HEAD OF CORPORATE SUPPORT

REPORT INFORMATION SHEET

Please complete and submit to Committee Services with draft report

Committee/Date	18 th June 2012	
Item No/Title of report	2011/12 YEAR END STRATEGIC PERFORMANCE REPORT	
Consultations undertaken		
Consultee	✓	Details / Date of consultation / comments received
Ward Members		
Committee Chairman/ Portfolioholder * <i>*Required</i>	✓	Portfolio Holder comments incorporated into report.
Financial Services * <i>*Required</i>	✓	
Legal Services * <i>*Required</i>	✓	
Other Services		
Other organisations		
Final decision by this Committee or recommendation to another committee/Council ?		Final decision Recommendation to : Cabinet/Council Committee <i>Delete as appropriate</i>
Does this report contain exempt information? If so, under which paragraph(s) ?		No Yes, Paragraphs : <i>Delete as appropriate</i>
Does this report relate to a key decision (referred to in the Cabinet Forward Plan)		No Yes, Forward Plan item – scheduled for (date) <i>Delete as appropriate</i>



