

Subject: Corporate Strategy Monitoring Year End Performance Report 2013/14

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**Lead Member/
Portfolio Holder:** Councillor J Ellard

Summary

This is the Year End Performance Report for the Corporate Strategy Strategic Indicators 2013/14.

Recommendation

To note performance during 2013/14.

1 Background/Information

1.1 The report presents a summary of performance during 2013/14.

2 Strategic Indicators

2.1 Performance against target: Of the 17 (65%) Strategic Indicators reported on 11 have been achieved. 3 (18%) were not achieved. 2 (12%) indicators are in their baseline year and therefore have no target to measure against. 1 (6%) indicator is awaiting final figures to be confirmed.

2.2 Full details are presented in the appendix to this report.

3 Options available to The Cabinet

3.1 Note performance achieved.

3.2 Request further information.

4 Evidence Base

4.1 The performance report provides an evidence base from which decisions can be made.

5 Member Comment

Member comments to be reported at the meeting.

6 Implications of the Proposal

6.1 Financial

6.1.1 There are no financial implications arising from this report.

6.2 ***Environmental***

6.2.1 There are no environmental implications arising from this report.

6.3 ***Corporate Strategy***

6.3.1 This report monitors progress against the priorities as set out in the Corporate Strategy 2013-2015.

6.4 ***Analysis of the effects on Equality***

6.4.1 There are no equality implications arising from this report.

7 Risk Assessment

7.1 Failure to deliver these areas of strategic performance is considered to be high risk and would present a risk to delivering outcomes stated in the Corporate Strategy.

8 Conclusion

8.1 65% of Indicators measuring performance against Corporate Strategy have been achieved. Actions have been identified to ensure that performance improves across all underperforming areas.

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HEAD OF CUSTOMER ACCESS

