

## **Shopmobility Service Standards**

The aim of the Shopmobility Scheme is to help people with disabilities get around the town and visitor attractions, by loaning out electric powered scooters and manual wheel chairs.

### **Our Commitment to you**

We will:

Provide good quality equipment that is lightweight, clean, comfortable and in good working order.

Ensure that the scheme is easily accessible to the shops.

Provide parking spaces at the location which are easy to get in and out of.

Ensure that the shopmobility unit is easily accessible to cars

If you have a request, comment, complaint or suggestion, or you require further information please contact Shopmobility on 01789 414534.