

Appendix 1 - OMBUDSMAN COMPLAINTS – ONGOING May 2008 to July 2008

REFERENCE NUMBERS	DATE COMPLAINT RECEIVED	DATE OF RESPONSE TO OMBUDSMAN	DATE OMBUDSMAN VERDICT RECEIVED	COMPLAINT	VERDICT	SERVICE AREA - LESSONS LEARNT
0607/ES851 [06/C/07219/LGT] [06/C/07220/LGT]	27 June 2007	12 December 2006 11 July 2007	On-going	That the Council has not given proper consideration to the impact on residents of relocating Stratford Town FC		<i>Resources</i>
0708/ES000941 [06/C/16652/JAR]	11 Sep 2007 17 March 2008 & 22 April 2008	8 October 2007 24 April 2008	10 July 2008	That the Council failed to follow correct procedure when it granted permission to WCC to erect a replacement footbridge over the nearby River Stour	Planning & Building Control: No or insufficient evidence of maladministration.	<i>Planning Services</i>
0809/ES000991 [08 000 111/PPO]	8 April 2008	29 April 2008	On-going	That SDC failed to notify on Planning Application; developers failed to comply with planning conditions; SDC did not respond to correspondence		<i>Planning Services</i>
0809/ES000993 [07/C/07229/JAR]	17 March 2008	24 April 2008	10 July 2008	That SDC failed to follow correct procedure when granting planning permission	Planning & Building Control: No or insufficient evidence of maladministration.	<i>Planning Services</i>

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0809/ES000999 [08 002 263/JAR]	12 May 2008	15 May 2008	02 June 2008	Behaviour of parking attendant	Transport & Highways: Ombudsman's Discretion	<i>Community Services</i>
0809/ES001000 [08 002 299/JAR]	12 May 2008 10 June 2008	29 May 2008 20 June 2008	On-going	That SDC failed to enforce on designated no smoking area		<i>Environment</i>
0809/ES001014 [08 000 787]	10 June 2008	Not applicable	10 June 2008	That SDC failed to control new development in respect of site boundary and drainage	Premature Complaint	<i>Planning Services</i>
0708/ES000983 [08 005 085] 07/C/15589/NH	17 June 2008	01 July 2008	On-going	SDC's failure to carry out a proper exercise of planning control.		<i>Planning Services</i>
0708/ES000931 [08 004 750]	30 June 2008	Not applicable	30 June 2008	That SDC was unduly influenced by objections from a former member of the Council	Planning & Building Control: Outside jurisdiction	<i>Planning Services</i>
0809/ES001025 [08 002 443]	22 July 2008	22 July 2008	22 July 2008	That SDC incorrectly allocated Council Tax payment and called in bailiffs	Premature Complaint	<i>Revenues & Housing Services</i>