

**OMBUDSMAN COMPLAINTS – ONGOING April 2007 to July 2007]**

<b>REFERENCE NUMBERS</b>	<b>DATE COMPLAINT RECEIVED</b>	<b>DATE OF RESPONSE TO OMBUDSMAN</b>	<b>DATE OMBUDSMAN VERDICT RECEIVED</b>	<b>COMPLAINT</b>	<b>VERDICT</b>	<b>SERVICE AREA - LESSONS LEARNT</b>
0506/ES676 [06/04052/JAR]	25 July 2006 9 October 2006  16 March 2007	25 October 2006	<b>11 June 2007</b>	That the Council failed to take enforcement action against developer.	<b>Planning &amp; Building control: No or insufficient evidence of maladministration</b>  <b>Delete after next Standards &amp; Ethics</b>	<i>Planning</i>
0607/ES767 [06/C/09347/CMD]	10 April 2007  22 May 2007	27 April 2007  23 May 2007 15 June 2007	<b>On-going</b>	That the Council failed to properly consider **'s amenity when granting permission to a development adjacent to her home.		<i>Planning</i>
0607/ES781 [06/C/10925/HDM]	3 May 2007	<b>25 May 2007</b>	<b>28 June 2007</b>	That the Council failed to enforce the terms of a planning permission.	<b>Planning Enforcement: No or insufficient evidence of maladministration</b>  <b>Delete after next Standards &amp; Ethics</b>	<i>Planning</i>
0607/ES812 [06/C/11741/ST5]	23 March 2007	18 May 2007	<b>On-going</b>	That the Council acted unreasonably and unfairly in bringing forward date of the application for a new policy which		<i>Planning</i>

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				precluded housing development in his area.		
0607/ES822 [06/C/03911/RLB]	6 September 2006  14 November 2006	3 November 2006  8 December 2006	<b>15 June 2007</b>	That the Council did not take steps to ensure that their property would be protected from possible drainage problems arising from proposed new development which were identified at an early stage.	<b>Planning &amp; Building control: No or insufficient indication of maladministration</b>  <b>Delete after next Standards &amp; Ethics</b>	<i>Planning</i>
0607/ES837 [06/C/05383/CMD]  0607/ES851 [06/C/07219/LGT] [06/C/07220/LGT]	18 October 2006   27 June 2007	15 November 2006  12 December 2006  11 July 2007	<b>On-going</b>	That the Council has not given proper consideration to the impact on residents of relocating Stratford Town FC		<i>Resources</i>
0607/ES840 [06/C/17460/RLB]	29 March 2007	29 March 2007  3 May 2007	<b>5 June 2007</b>	That the Council has not sent him the result of its investigation into a possible breach of planning control, and has breached confidentiality	<b>Planning &amp; Building control: Ombudsman exercised discretion to discontinue</b> <b>Delete after next Standards &amp; Ethics</b>	<i>Planning</i>

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				concerning his identity.		
0607/ES861 [06/C/14965/RJS]	25 January & 6 February 2007	15 February 2007	<b>On-going</b>	That the Council has been negligent concerning houses built behind his property.		<i>Planning</i>
0607/ES877 [06/C/16045/RJS]	14 February 2007 (Premature complaint)	23 February 2007 (to complainant)	<b>On-going</b>	Maladministration, bias towards applicant, incorrect numbers and inability to access via the website.		<i>Planning</i>
06/C/07193 and 07/C/01003/01379 Also 07/C/01775 Cook (see below)	08 May 2007	01 June 2007 05 June 2007	<b>On-going</b>	Council failed to properly consider planning application.		<i>Planning</i>
0506/ES000679 [06/C/12717/SMF]	11 May 2007	25 June 2007 [following agreed extension(s)]	<b>13 July 2007</b>	That the Council has failed to properly investigate and take appropriate action in response to last 12 months of nuisance	<b>Local settlement agreed by the Council in relation to its monitoring and enforcement of the site, which has</b>	<i>Planning</i>

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				from nearby business	<b>caused Mr ** an injustice. Agreed to make payment of £400 for Mr **'s time and trouble in making complaint, plus £600 for the inconvenience of experiencing site activities that have been allowed to continue.</b>	
0607/ES000783 [06/C/12060/PPO]	18 May 2007	Letter and supporting documentation sent to Ombudsman 12 June 2007	<b>On-going</b>	That the Council failed to restrict commercial use of site when granting planning permission. Failed to consider complaint into planning conditions and failed to enforce		<i>Planning</i>
0708/ES000902	01 June 2007	Response to be provided to complainant BY 22 JUNE		That SDC introduction a Planning Moratorium in June 2007 after planning submission lodged. If application is turned down, will now not be able to apply within 12 months without being charged.	<b>Premature Complaint</b>	<i>Planning</i>

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0708/OS000906	11 June 2007	Response provided to complainant 25 June 2007		That SDC failed to enforce parking on double yellow lines	<b>Premature Complaint</b> - SDC were unable to enforce traffic regulations pending erection of signage that meet legal requirements. The area is not yet designated no loading at any time and so this right is still permitted.	<i>Community Services – Parking Services</i>
0607/ES000884 [07/C/02981/RLB]	20 June 2007	Not applicable	20 June 2007	That a planning application was determined without going to committee	<b>Planning &amp; Building: No or insufficient indication of maladministration</b>  <b>Delete after next Standards &amp; Ethics</b>	<i>Planning</i>
0607/ES000821	18 July 2007	REQUIRED BY 15 AUGUST	<b>On-going</b>	That the Council failed to address continuing use of premises although temporary planning consent had expired. Failure to enforce for nuisance caused arising from the workshop		
0708/ES000899	16 May 2007	Letter sent to		That SDC has failed	<b>Premature</b>	<i>Planning</i>

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[07/C/01775/RJC]	22 & 27 June 2007 (tels)	Mr & Mrs ** 1 June 2007 12 July 2007		to properly consider planning application	<b>Complaint</b>	
[07/C/05090/JDW]	25 July 2007	BY 20 AUGUST	<b>On-going</b>			