



? **What is Safer Food, Better Business (SFBB)?**

- ✓ SFBB is a practical Food Safety Management System, developed with the help of caterers to make sure it is easy to follow and use. There are five elements of the system: Cross-contamination, Cleaning, Chilling, Cooking and Management.

? **How long will it take to set up an SFBB system in my business?**

- ✓ On the pilots, the average time needed to tailor the system to a typical catering business was about three hours. Usually this will be done during a one-to-one session with an SFBB consultant in your own business. Of course, in your business you may not do any cooking (e.g. a sandwich bar) therefore you may need less time to set your system up.

? **How long will it take to fill in the records every day?**

- ✓ During the pilot business owners found that it took only one minute per day, plus about two minutes per month to review the records – the system is designed to be as simple and easy to operate as possible.

? **Why should I do it?**

- ✓ New laws from January 1st 2006 require that all businesses have written procedures in place that will control their major hazards, plus some records to demonstrate that these procedures are being followed on a day to day basis.

? **Will the EHO who inspects me be happy with it or can they ask me to do more?**

- ✓ The system as implemented must satisfy the officer i.e. it has to ensure the safety of the food you produce. The Stratford Food Officers are closely involved with this project and will view in a favourable light any business running this new system effectively. Not implementing a food safety management system, however, will be viewed seriously, as the law does require a system such as SFBB to be in place.

? **OK, then - what is it going to cost me?**

- ✓ Nothing at all! That's right, NOTHING - not even the SFBB consultancy session in your business, as we have been given a government grant to assist caterers to comply with the law. It will only cost you your time.

? **Really! That really sounds great. What do I do next?**

- ✓ Contact the Public Protection Team on **01789 260832**, email food@stratford-dc.gov.uk or visit our website at www.stratford.gov.uk to get more information or to book a place on one of the half-day SFBB workshops.

