

## Community Links...a door to door service for all residents who are 'stuck for transport'



### Have you heard of the Community Links Bus service?

Community Links is designed for all residents of Stratford-on-Avon District who:

- Have a genuine need for local transport, and
- Cannot access public transport because of mobility or other reasons, or
- Live in an isolated location with no other form of transport available

Does this apply to you, or someone you know? If so then please read on.....

**Mrs D** also has severe mobility problems and uses Community Links to go on a regular basis to the local swimming pool. 'It is a lifeline for me' she said and 'being in the pool has such a positive effect upon my health and well-being'

**Mrs A** is a full-time carer for her mother who has mobility difficulties and uses a wheelchair. Each week they are able to use Community Links to go shopping together, which helps to retain her mother's independence. Mrs A is able to travel free of charge.

**Ms B** runs a lunch club in a market town and has requested transport for two of the club members who live in outlying villages two to three miles from the town. Community Links enables this lady and gentleman to join in the social activity and make new friends, as well as having a nutritious meal.

### How does the Service Work?

The service operates on weekdays between about 9.15 am and 2.45 pm, focusing on various parts of the district on different days. The Community Links Team can give you more detailed information.

Customers phone the office three days in advance to book a journey and the team will then plan the travel routes for each day. They will do their best to meet your needs, but cannot always do so. All vehicles have disability access and the necessary safety features and customers are charged a flat rate of £1.30 for a single journey and £2.60 return (Price correct at 1 April 2009).

Family or informal carers who wish to travel with the person they are supporting can travel free of charge.

Many people who are eligible travel by Community Links to enable them to do their shopping, but it can be used for a range of other reasons too.

**Miss C**, aged 91, registered with the Community Links scheme about two years ago and continues to use it to visit her son who has a serious health problem and lives in a care centre. Due to her mobility problems, she would be unable to have this regular contact with her son without the Community Links Bus. She says that the scheme has 'made her life completely different and it is a wonderful service'.

To find out more about the scheme, or to register for the service, please phone:

**01789 264491**

or contact Jan Roberts at Stratford-on-Avon District Council on 01789 260108. Please tell them where you read about the service.